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BPR Assignment

- Redesign the loan application process
 1. Identify/analyse current problems
 2. Consider business objectives (CA)
 3. Propose a new re-engineered process
 4. Identify performance metrics
- Free to make necessary assumptions. Be creative
- Focus on process. Focus on strategy



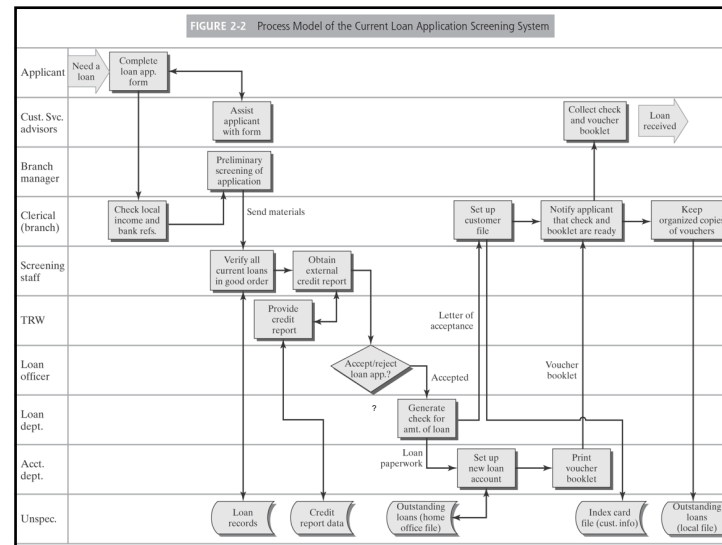
3

Diagramming Symbols

- Process 
- Decision 
- Input / output 
- Arrow denote flow (uni- and bi-directional) 



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BPR Assignment

1. BPR Report (2000 max)
 - Process Model – powerpoint/word/pdf/modelling tool/pen and paper
2. Presentation (5 mins)
 - Work groups (5 ppl)
 - 20% Continuous Assessment

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