

S SANKAVI

FRONTEND WEB DEVELOPER

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PROFILE SUMMARY

Sankavi is a commerce graduate with experience of 2 years in Banking stream. Trained in billing dispute process under Citi bank project. Currently, I am learning MERN stack development and building projects on my own, am looking forward to be a front end developer with the skills I learned.

TECHNICAL SKILL

HTML
Javascript
Material UI
CSS
ReactJS
Bootstrap

ADDITIONAL SKILLS

Node
MongoDB
Express

EDUCATION

Educational Qualification/ Degree	
<ul style="list-style-type: none">Bachelor of commerce in the stream of Computer applications from Thiruthangal Nadar college, Selavayal in 2019 with aggregation of 75.42%.	2016 – 2019
<ul style="list-style-type: none">HSC in the stream of commerce with computer science from school Sri Sathya Sai vidya vihar, Tiruvottiyur in 2016 with aggregation of 83.63%.	2015 – 2016
<ul style="list-style-type: none">SSLC from school Sri Sathya Sai vidya vihar, Tiruvottiyur in 2014 with aggregation of 86%.	2013 – 2014

WORK EXPERIENCE

Process Associate Tata Consultancy Services <ul style="list-style-type: none">2 years of experience in Billing dispute process under Citi project.	Sep, 2019 – Sep, 2021
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Project Details

- Citibank – Bankcard Billing Dispute – North America

Responsibilities

- Resolving customer's credit card transaction issues as per request.
- Reviewing of each customer's profile and ensuring all supporting documentation is uploaded to assist customer.
- The valid chargeback customer cases are pushed to MasterCard to get funds from the merchant and settle back them to customer's account
- Knowledge on Citi web application: Pega, AWS.