



CHORUS



Asset Management Application

User Manual
September 2024

Table of Contents

Introduction.....	4
System Requirements	4
User Registration.....	4
App Installation	5
<i>iOS</i>	5
<i>Android Installation</i>	6
Troubleshooting	7
Product Overview	8
Key Features and App Navigation.....	8
Chorus Support.....	19

Introduction

This manual provides detailed instructions for installing and using the Chorus Assets Management App. It is designed to assist healthcare professionals in effectively managing and tracking assets through an intuitive mobile interface. The app can be installed on both iOS and Android devices, offering a streamlined, near real-time solution for asset management.

System Requirements

- **Operating System:**
 - iOS: iOS 12 or later (compatible with Apple iPhones).
 - Android: Android 6.0 (Marshmallow) or later (for Android devices).
- **Processor:**
 - iOS: iPhone models with Apple A9 chip or newer (iPhone 6s and later).
 - Android: Devices with a minimum 1.5 GHz quad-core processor.
- **RAM:**
 - iOS and Android: At least 2 GB of RAM (3 GB or more recommended)
- **Storage:**
 - Minimum 100 MB of free space for installation (additional space may be required based on app data)
- **Network:**
 - Wi-Fi or cellular data connection required.

User Registration

- Click the link below to access and complete the registration form.

[Asset Management Registration Form](#)

- After submitting the form, a welcome email will be sent to your registered email address which will include a QR code for App installation (Available for both iOS and Android), along with a user manual.

App Installation

The Assets Management App is designed to be installed on both iOS and Android devices.

iOS Installation

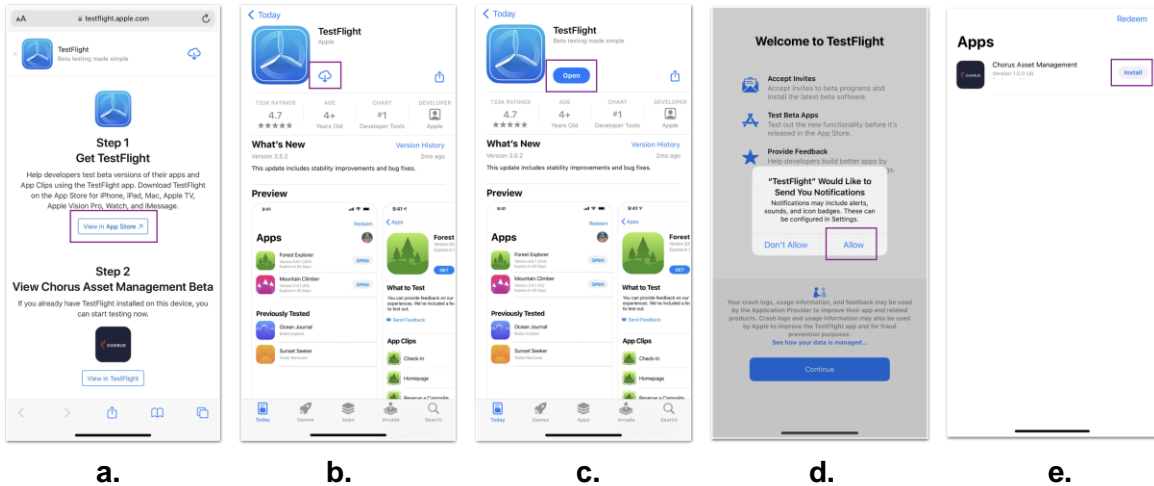
1. Click the link below or scan the QR code (using a scanner app or the camera on your iOS device) to begin the installation process for iOS devices.

[iOS Install](#)



(Note: account access form mentioned in section above must be completed prior to installation)

- Scanning the QR code or clicking the link will redirect you to screen (a), where you'll be prompted to install the TestFlight app from the Apple Store (This is a one-time install only)
2. Install, Open TestFlight App (Refer to Screens "a" through "d" below)
 - Allow Notifications to stay up to date with app updates.
 - Click on the continue button.
3. Install Asset Management App as shown in Screen (e) below.
 - After installation Asset Management App icon will be created on your phone for easy access.

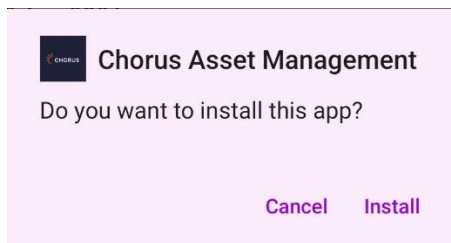


Android Installation

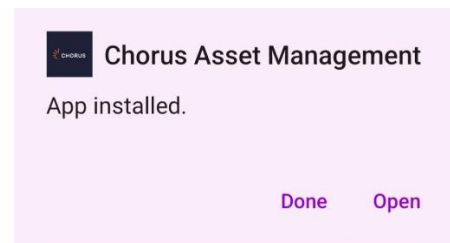
1. Scan the QR code below or from the welcome email for Android phones to download the app package.



- After download is completed, tap the .apk file to start the installation.
 - **NOTE:** You may be prompted with a security warning; confirm that you want to proceed with the installation.
2. Tap Install to complete the installation (Screen “a”)
 - Tap “Open” to launch the app (Screen “b”)



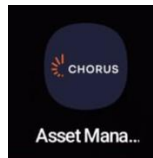
a.



b.

Note:

1. For application updates, the app will prompt you to install a newer version. If the installation doesn't automatically happen (In some older version of phones), you will need to uninstall and re-install the app using the QR code.
 - Verify Installation: Ensure the app icon (image below) appears on phone



Troubleshooting

1. **Issue: App fails to launch.**
Solution: Ensure the app is properly installed and that your device meets the minimum system requirements (iOS 12/Android 6.0 or later). Restart your device if the issue persists.
2. **Issue: App crashes or freezes.**
Solution: Check if your device has enough available memory. Close other background apps and try restarting the app. If the problem continues, reinstall the app.
3. **Issue: Real-time data not updating.**
Solution: Ensure you have a stable internet connection. Refresh the app or try switching between Wi-Fi and mobile data.

Product Overview

The **Chorus Assets Management App** is a mobile solution designed to streamline asset management for organizations. It allows users to log in, search for assets, view detailed information of the assets and navigate its features effortlessly. The app provides a comprehensive overview of equipment, ensuring all assets are accurately monitored and tracked.

Key Features and App Navigation.

Login & OTP Verification:

- Enter your email address to verify your user account and request an OTP (One-Time Password).
- After receiving the OTP, set your password.
- You will then be redirected to the login page for secure access



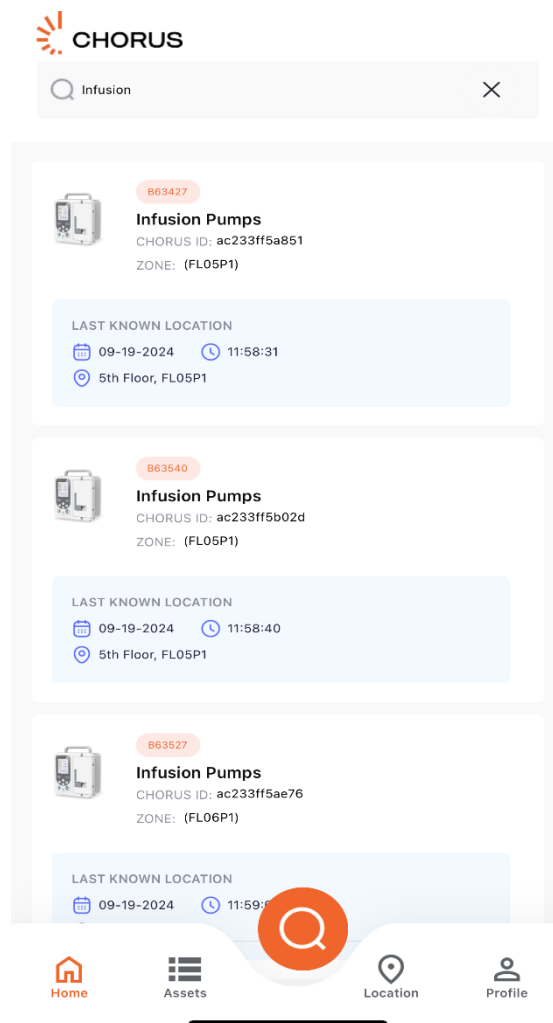
Let's Get Started!

Please enter a valid email.

Next

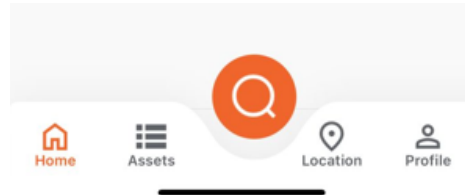
Home Page Search:

- Search for assets by Asset name, Asset ID, Chorus ID, Zone, Department and Floor (Example: FL01)



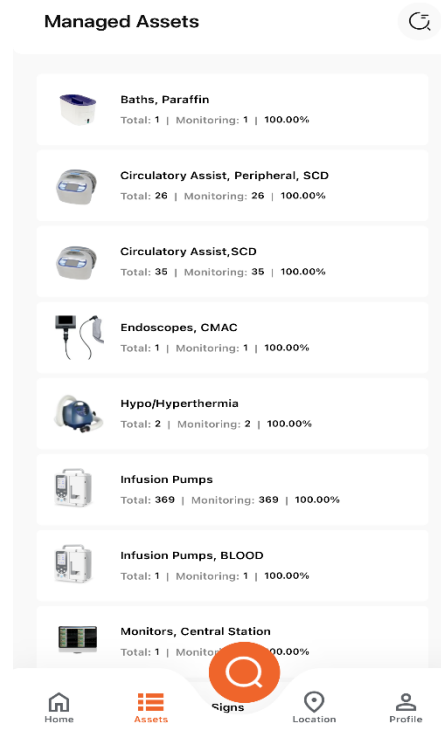
The Navigation bar:

- The navigation bar on the bottom of screen allows seamless transitions between pages.



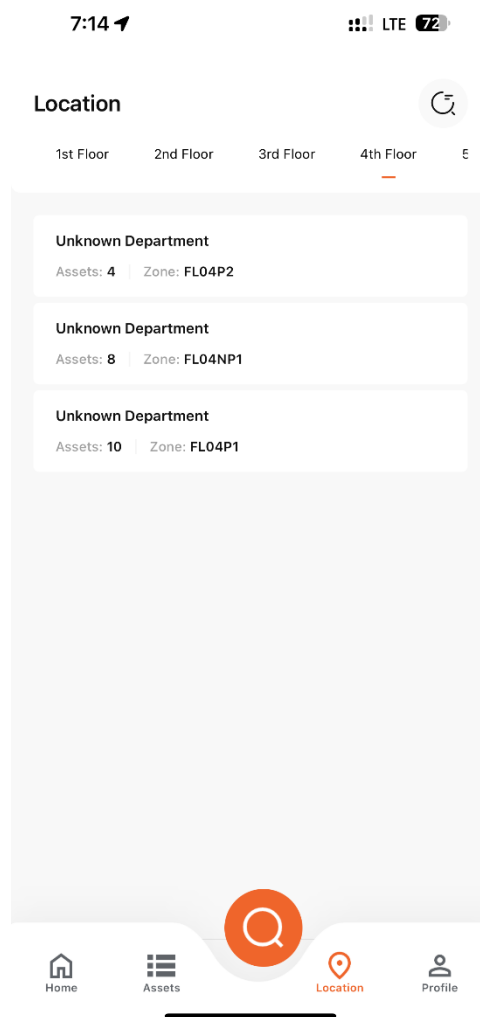
Asset Overview:

- View all assets managed by the organization.
- Detailed cards show asset name, ID, count, and last location.
- Explore detailed data like zone, manufacturer, and model.



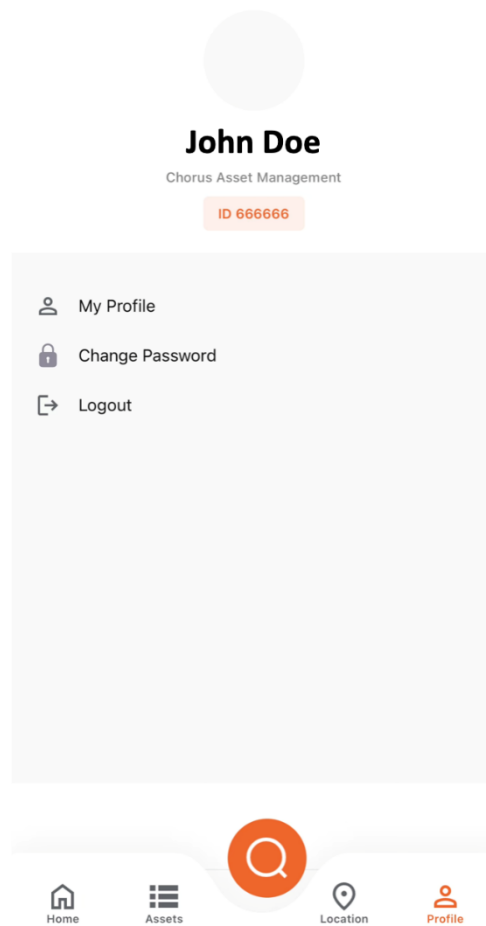
Location Tab:

- Look-up assets by Floor and Department.
- Cards display department name, asset IDs, total count, and additional asset details for each floor.



Profile Management:

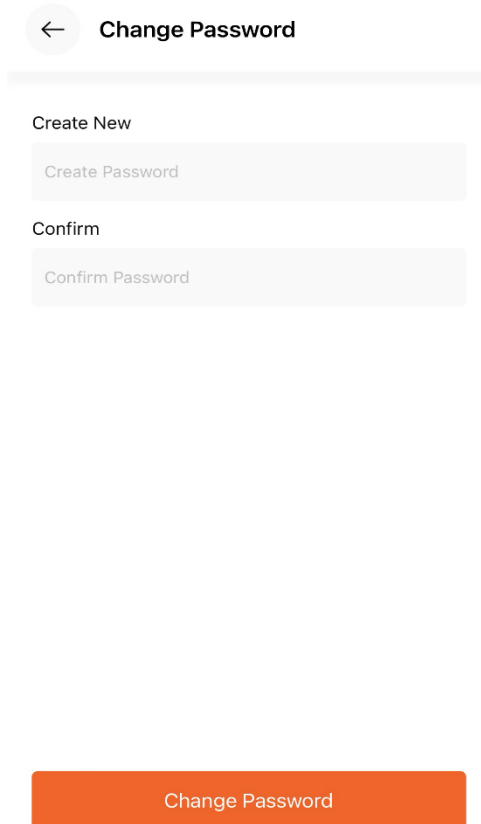
- The Profile tab includes My Profile, Change password and the log out option.



Steps to reset/change Password:

To change password, follow the steps below:

- Tap on 'Change Password' on the Profile tab.



- Enter a new password and re-enter the same in the next field to create a new password and tap 'Change Password' to confirm.

To reset password, follow the steps below:

- Tap on "**Forgot Password**": Tap on 'Forgot Password' on the login screen (displayed below password field), to begin the password reset process.



Let's Get Started!

Please enter a valid email and password.

☐ Remember Me[Forgot Password?](#)

Sign In Account

- You will be directed to a screen to enter the email address associated with your account. Tap the "**Submit**" button after entering your email address.



Forgot Password ?

Enter your email and we'll send you a link to reset your password.



Submit

Back to Login

- A One-Time Password (OTP) will be sent to your email address (Note: Please check the junk/spam folder if it was not found in Inbox). This OTP is valid only for a limited time (e.g., 10 minutes).
- You will be redirected to a screen to enter the OTP received. Tap 'Verify' after you enter the OTP in the provided field. A new OTP can be requested by tapping "Resend OTP." If you did not receive one.



Verification Code!

We have sent an OTP to your registered email,
Please enter OTP here

Verify

Resend OTP in (57s)

- Once the OTP is successfully verified, you will be prompted to create a password. Ensure the new password meets the security requirements (e.g., a min of 6 characters).
- Enter your new password.
- Re-enter it to confirm.

5:42

5G 78%



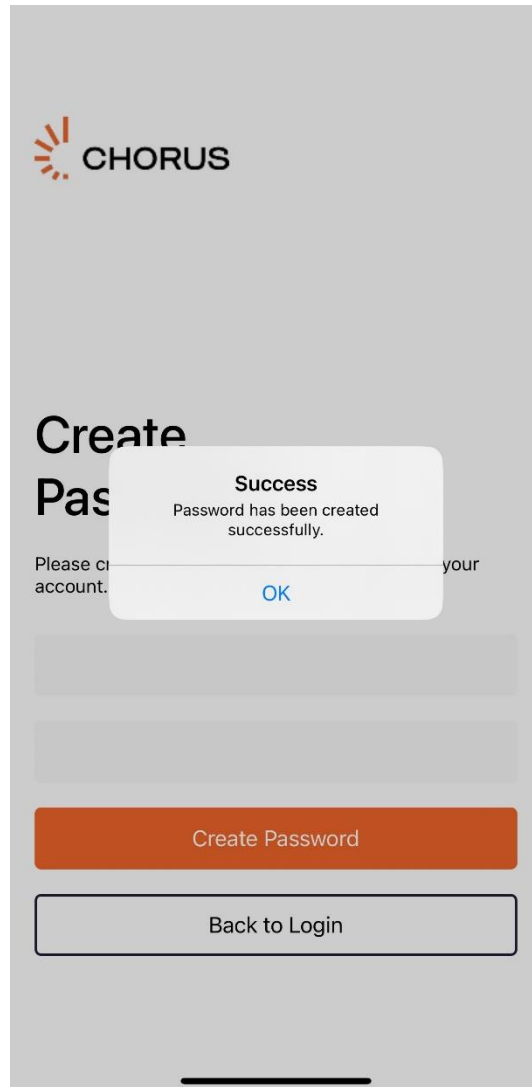
Create Password!

Please create a strong and unique password for your account.

Create Password

Back to Login

- After entering the new password, tap the "Create Password" button to confirm the password reset.
- A confirmation message will be displayed, indicating that your password has been successfully reset. Return to login screen and login with new password.



Usability Highlights

- User-Friendly Login: Quick OTP-based login and password setup.
- Comprehensive Search: Easily find assets by name, floor, or department.
 - Detailed Asset Insights: View specific details of each asset for better management.

Chorus Support

For further assistance, please contact our support team at support@chorus.com or visit our support page.
