

## Expert interview

### Own Driving school, 4 years

- Many of them fail the theory exams, 30% passes the first time. 70% fails
- Men generally fail the first time more than women.
  - o Time you spend learning
  - o Theory isn't that hard. Just a lot.
- Preparation is mostly just driving a lot. 40-50 hours. Depending on the person.
  - o Anxiety is a huge factor in this regard
  - o People that come in anxious need a lot more hours to get confident on the street.
  - o Student needs to put in the hour and needs to grow more confident in themselves.
  - o Complimenting students, focussing on good stuff.
  - o Withholding any comment until the end.
  - o Be direct and push them into doing stuff
- In general terms, people who fail their theory exams do two things at play
  - o Takes longer to get their practical exams
  - o Want to put into the extra work
- Some have negative experiences which makes some students more anxious.
  - o It can make a difference in their practical exam.
- They do not approach the practical exam differently.
  - o All the students put a lot of faith in you as an instructor.
- Trying to take more time with anxious students, take things slowly and get them used to the environment.
- Put in the time to learn stuff
  - o Day workshops all goes into their short term memory.
- Do not add things in that add more stress and money onto the students
- Split up the practical exam into 2 different exams. 35 minutes of driving time to show what you can do, if there is 1 mistake then you fail your exam. Split the exam into 2 of 35 minutes. There is some kind of back-up plan for the first exam. Get a second chance. §