



2009

Performance Summary

Helping Families Help Themselves... Since 1897

A LETTER FROM THE PRESIDENT & BOARD CHAIR



How are we meeting the needs of the people we serve? This question is constantly before us in all that we do. Creating families in strong and safe neighborhoods at a justifiable cost to the Agency is no easy task in a year when our resources were decreasing and the need for our services was increasing. Our donors, board and staff all worked hard to assist us in meeting this challenge. The Santa Maria family is a good example of the type of families we are working to create; working together and keeping our mission before us enables us to meet the challenges in new and creative ways. As you read the pages that follow, be aware that together we did these wonderful things and that we are grateful to each and everyone of you reading this message. Thank you and God bless you.

Sincerely,

*Sr. Arlene McGowan, SFP
Board Chair*

*H.A. Musser, Jr.
President and CEO*



Our Mission

To empower members of the communities we serve, through knowledge and encouragement, to embrace and enhance their ability to change the conditions that limit their opportunities.

Our Vision

Santa Maria builds community capacity, creating strong neighborhoods where: families are thriving, people share a mutual respect for and take care of each other regardless of racial, ethnic or cultural backgrounds, schools and businesses are vibrant, and there are clean, safe, nurturing places for all.



HOW WE HELPED IN 2009

Early Child Development/Parenting

Upon her arrival in the United States, Isa hoped for a better future for herself and her daughter, Eve. Concerned about Eve's transition from school in their native country Senegal to American kindergarten, Isa enrolled in the Promoting Our Preschoolers Program at Santa Maria in October of 2008. While enrolled in Promoting Our Preschoolers, Isa worked in the cleaning department at a local hospital, feeling concerned about how her own lack of education would affect her daughter. Wanting to change her circumstances, Isa enrolled in a driver's education and GED program. While in class she utilized childcare services at the Lower Price Hill Community School. As her circumstances improved, so did her interactions with her daughter. Within a year, Eve's test scores improved drastically, moving up by 30 points. Eve has also been enrolled in a preschool program at Camp Washington and loves her classes!



In 2009, cognitivelanguage development of 97 children in Promoting Our Preschoolers program was assessed age appropriate or identified eligible for IFSP (Individual Family Service Plan) or IEP (Individualized education plan). 211 children accessed a health care provider for their yearly physical exams.

Affordable Housing

Santa Maria's Quality Affordable Housing program is used to working with clients who have previous evictions, incarcerations, and minimal income, but Regina's situation was different. Regina's barrier was her inability to communicate with her landlord and neighbors. Regina is deaf. Her landlord does not know sign language, therefore, a lot has been "lost in translation." Regina was unaware that she needed to change the utilities over to her name which angered her landlord as he continued to receive monthly utility bills on the unit. She was not exactly sure how much her rent was, paying different amounts each month, and she was unsure of which day trash was collected on her street, so she would put it out on different days. Regina's only access to the hearing world was her daughter, a teenaged mother, who was mostly gone from the home at school or taking care of her newborn baby. The Housing Access Specialist served as an advocate and translator for Regina, conveying information from the landlord to her. Regina attended a tenant education class with interpreters provided by Santa Maria and the Quality Affordable Housing program. Since these resources were provided to her, Regina has been able to pay her rent on time and has changed the utilities to her name.



In 2009, 78 families were stabilized in their housing, retaining housing for six to nine months. 26 individuals/families were able to maintain a budget (pay bills on time) as a result of Best Budgeters project.

Wellness/Bienestar¹

In October 2009, Andrew attended a Santa Maria Wellness site at the Community Recreation Center for the purpose of getting eye glasses. As a part of the registration process, he completed the wellness assessment, and it was found that he could be at risk for diabetes. Representatives at the site reviewed information about diabetes with him and he was referred to a volunteer nurse on site. The volunteer nurse took Andrew's blood pressure and glucose. The results were higher than expected. She explained signs and symptoms for diabetes and heart disease and encouraged Andrew to see a doctor as soon as possible.

At his doctor's appointment he was diagnosed with Type I diabetes and hypertension. A diabetic care plan was created including nutritional care. Empowered by the assistance he had received at the Santa Maria Wellness site, at his next appointment Andrew's glucose level had dropped significantly, and his hypertension was under control. He now understands the importance of having regular medical care and has an improved outlook on life.



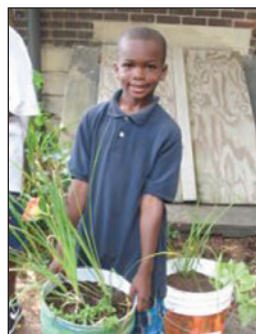
In 2009, 189 individuals with symptoms of chronic diseases sustained blood sugar, blood pressure and oxygen levels within healthy/manageable ranges within one year of participation in the program.

Youth Development

In the summer of 2009, 29 Sedamsville youth and seven parents participated in a Sedamsville Youth Entrepreneurs project. For two weeks in July parents and children learned jewelry making skills from local youth mentor and group facilitator, Charles Perdue. The children and their parents were taught to make bracelets, necklaces, and pendants. On a Wednesday night, a select group of kids and several parents set up a booth at Northside Farmer's Market to sell their product. At the end of the night, the group had made \$55! After selling their product at the Farmer's Market, Becky Cook and her mother Betty, who participated in the class together, realized that people would actually pay money for the things that they made. As a result, they have planned to continue to make jewelry and sell it at various places around town to supplement their family's low income.



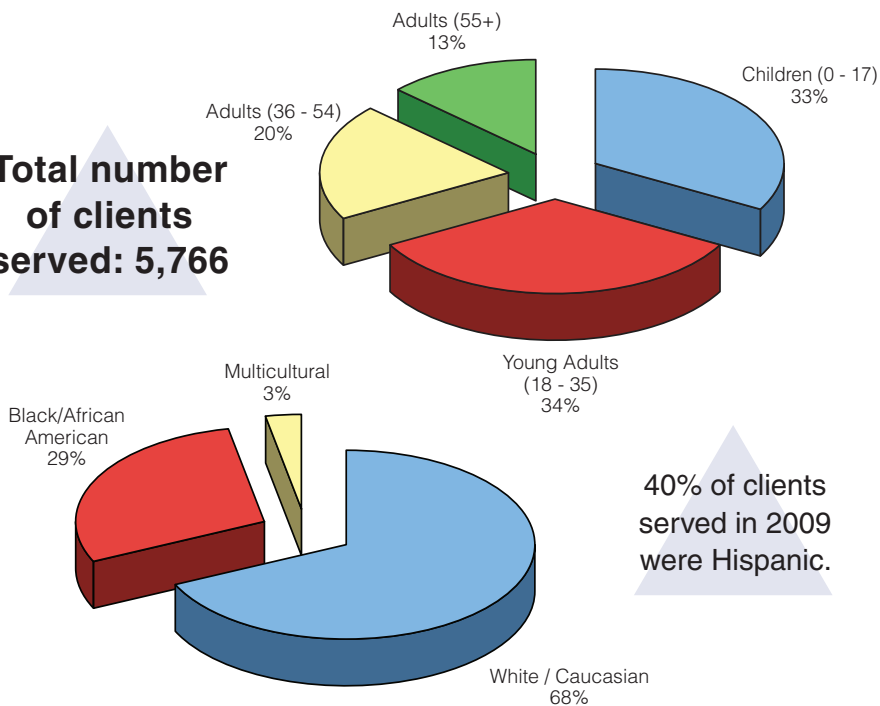
In 2009, 41 youth were better at taking care of problems without violence or fighting due to participating in Building Life Skills groups.



¹ Bienestar means well being in Spanish

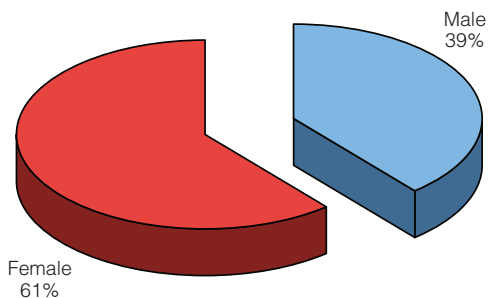
WHO WE SERVED IN 2009

**Total number
of clients
served: 5,766**



40% of clients
served in 2009
were Hispanic.

88% of clients
served were
economically
disadvantaged.

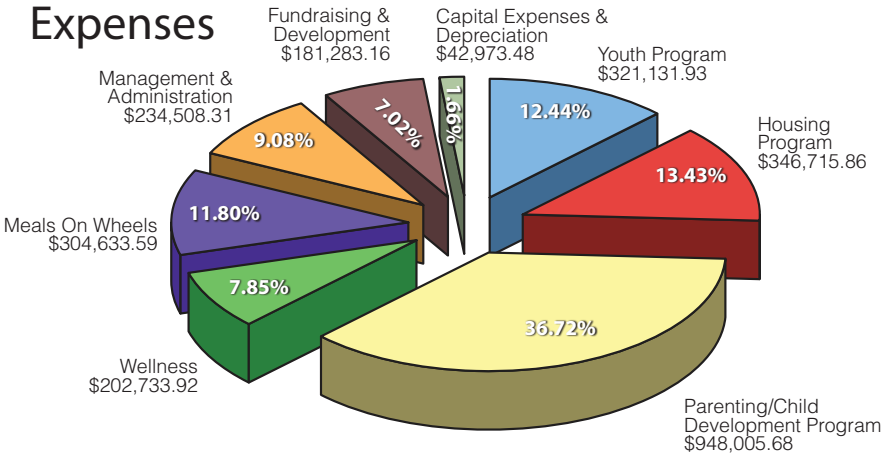


Program Services for:	Clients
Wellness/Bienestar	2,408
Early Child Development/Parenting	1,060
Housing	1,031
Youth	880
Meals-On-Wheels	234
International Welcome Center	153
Total Number of Clients Served	5,766

Income

Funding Source	Amount	% of total
United Way of Greater Cincinnati	\$915,090.00	35.97%
Government Agencies	\$941,764.32	37.01%
Contributions	\$570,682.98	22.43%
Program Service Fees	\$26,463.58	1.04%
Special Events (net of Expenses)	\$25,868.87	1.02%
Investments and Miscellaneous Income	\$64,409.28	2.53%
TOTAL	\$2,544,279.03	100.00%

Expenses



TOTAL OPERATING EXPENSES	\$2,581,985
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Net Assets at End of Year

Unrestricted	\$565,136
Temporarily Restricted	\$224,726
Board Restricted	\$198,380
Permanently Restricted	\$7,000
Total Net Assets	\$995,242

Our Focus

- Affordable Housing
- Early Child Development/Parenting
- Wellness
- Youth Development

Our Programs

Wellness

- Wellness sites
- Bienestar

Meals-on-Wheels

Early Child Development/ Parenting

- Every Child Succeeds
- Promoting Our Preschoolers
- Family Child Care Provider Training and Support

Affordable Housing Program

- Homelessness Prevention
- Housing Access Support
- Conditions Advocacy
- Tenant Education
- Financial Education

Youth Development

- Violence Prevention
- Alcohol and Drug Prevention/Education
- Leadership Development
- Homework Help/Mentoring
- Truancy reduction at Oyler School
- Coordination of Community Learning Center programs at Carson School

In October 2009, Santa Maria launched an International Welcome Center which provides support to the international community in Price Hill and on the Westside of Cincinnati by strengthening their education, health, housing and family life.

2009 FRIENDS CAMPAIGN

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The Family Medical Group
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Jane van Coney
Phyllis Wintzinger
Dr. Jessica Woo
Paula and Thomas Zalla

Contributor (\$50-\$99)

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Earl and Barbara Williams

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Carroll Berringer

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John and Betty Willenborg
Mimi, Jake and Sydney Wittich
James and Joyce Beckenhaupt

For the Meals on Wheels Program In Memory of:

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Carol Adelman and Family
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Jerome and Marcia Biederman
Verna Briede
W. Russell and Eileen Brown
Thomas and Mary Jean Bushman
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Cincinnati Police Training Section
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Dick Binzer
Norma Creighton
Victoria Gentry Crook
Anita and Rodney Crowder
Anthony Emerson
Jim and Carol Fierro
John and Miriam Hill
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John and Suzy Ladd
Nola Miller
Lois McGuinness and Theresa
Imholt
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David and Sharon Rice
Bill and Georgia Ruehrwein
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James Gielty
Agney Gilbert
Bonnie and Garry Miller
Debbie Heidrich
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Ronald and Donna Roll

Dr. Manish Srivastave

Sr. Agnes Coveney, OSU

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Eileen Steinkle Alexander

Sandi Webb

Sr. Agnes Coveney, OSU

200th Anniversary of the Sisters of

Charity of Cincinnati

Maureen Maxfield

Wedding Anniversary

H. A. and Rhonda Musser, Jr.
Douglas and Virginia Wright, Jr.

90th Birthday

Marv Stock

Guy and Del Langenbrunner

Birthday

H. A. Musser, Jr.

Yan and Nune Krayterman

Designated Gifts

To the Friedmann Fund

Anonymous
Bart and Laura Friedmann
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Paul and Ann Friedmann
Robert and Joan Friedmann

To the Friedmann Fund

50th Wedding Anniversary
Anna Mae and Joe Shappelle
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Bienestar Program

TriHealth

Bienestar Health Fairs

Cincy Cinco

Celebrating Our Sisters

Maureen Maxfield

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Ruth J. and Robert A. Conway
Foundation

Price Hill Women's Health Fair

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SC Ministry Foundation

Promoting Our Preschoolers Program

Ruth Ann Dopp
Joan Schwacke

Sedamsville Center Programming

OLPH Reunion Committee

Sedamsville Seniors Program

Sedamsville Seniors

Volunteer Program

The Employees of The Farm

Wellness Program

Living Arrangements for the
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Wish List

The United Way of Greater
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Youth Development Programs

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Foundations

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OUR OFFICES

Price Avenue Center (administrative office)
2918 Price Avenue
Cincinnati, OH 45204
(513) 557-2730

East Price Hill Center
3301 Warsaw Avenue
Cincinnati, OH 45205
(513) 557-2700

Lower Price Hill Center
718 State Avenue
Cincinnati, OH 45204
(513) 557-2710

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(513) 557-2720

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Santa Maria Community Services provides Greater Price Hill resident with educational tools and resources to build strong families, promote healthy residents and foster neighborhood revitalization. For more than 112 years Santa Maria has helped families help themselves.

