

OS choice for new Surface devices

Article • 01/03/2023 • 2 minutes to read • Applies to: Windows 10, Windows 11

Commercial customers can choose to have Windows 10 or Windows 11 installed on new Surface devices:

- [Surface Pro 9](#)
- [Surface Laptop 5](#)
- [Surface Laptop Go 2](#)
- [Surface Laptop 4](#)
- [Surface Pro 8](#)
- [Surface Laptop Studio](#)
- [Surface Go 3](#)

ⓘ Note

Surface Pro 9 is available for Windows 10. Surface Pro 9 with 5G is available for Windows 11 only.

Considerations for choosing your OS

Whether you choose to purchase new Surface devices running Windows 11 or opt for Surface devices with Windows 10¹ may depend on your current corporate environment:

- **Windows 10 only.** Designed for customers who require Windows 10 out of the box and deploy devices using Windows Autopilot or Azure Active Directory domain join (AADJ). With **Windows 10 SKUs**, you avoid the need to compile driver packs and reimage devices before distributing them to users. It includes an additional fee of \$30 per device (based on MSRP, actual pricing may vary) applicable to all eligible devices, as listed above, beginning August 1, 2022.
- **Windows 10 & Windows 11.** Designed for customers who use Windows 11 and also deploy Windows 10 via traditional deployment methods that rely on reimaging devices. With **Windows 11 SKUs**, you can take advantage of built-in downgrade rights to Windows 10 and load custom Windows 10 images on devices as needed.

💡 Tip

Microsoft Windows 10 Pro is preinstalled with Windows 10 downgrade software. It includes a license for the Downgrade Facilitation Product available via downgrade rights from Windows 11 Pro. The appropriate build is indicated in the **Windows OS versions** section below. End users may use only one version at a time; switching between versions requires uninstalling the other version.

Table 1. OS choice summary

Network environment	Deployment method	Recommended SKUs	Additional cost
Windows 10 only	Modern: Autopilot/AADJ	Windows 10	\$30
Windows 10 & Windows 11	Legacy: Custom image deployment	Windows 11	None

Windows 10 only

The ability to get the OS version you need directly from Surface includes delivery of factory shrink-wrapped devices fully configured with the requisite firmware, drivers, and security policies. The additional \$30 fee covers the cost of this service along with the following benefits that allow you to:

- Provide your users with the latest Surface hardware today while upgrading to Windows 11 at your own pace.
- Reduce your exposure to potential supply chain vulnerabilities by eliminating the need to reimage to Windows 10.
- Save time with Windows Autopilot zero-touch deployment, including faster app and policy updates and fewer help desk calls.

Windows OS versions

Devices ship from the factory with one of the following OS versions, depending on your choice.



Tip

If you order devices from a reseller, please check with the reseller on the exact OS version that meets your requirements.

Device	Windows 10	Windows 11
Surface Laptop Go 2	21H2	21H2
Surface Laptop 4	21H2	21H2
Surface Laptop Studio	21H2	21H2
Surface Go 3	21H2	21H2
Surface Pro 8	21H2	21H2
Surface Pro 9	21H2	22H2
Surface Laptop 5	21H2	22H2

How to order

Commercial customers can place orders for new devices via [authorized Microsoft Surface resellers](#) .

References

1. Windows 10 Downgrade Facilitation SKU offered for Windows 11-capable devices.

Learn more

- [Surface for Business](#)
- [Surface IT Pro blog](#)