

Surface Registration Support for Windows Autopilot

Article • 01/03/2023 • 2 minutes to read • Applies to: Windows 10, Windows 11

A simplified process of registering Surface devices for Windows Autopilot deployment is now available from Microsoft Support. Customers and Microsoft Cloud Solution Providers (CSPs) can register Surface devices by submitting requests to Microsoft Support. This page outlines the requirements for the following supported Autopilot registration scenarios:

- **Surface Device Autopilot Registration.** Submits request to register Surface devices into Windows Autopilot.
- **Surface Device Hardware Hash Request.** Submits request to Microsoft Support to provide you with hardware hashes that customers or CSPs can use to self-register devices via Microsoft Intune or the Microsoft Partner Center.
- **Surface Device Autopilot Deregistration.** Submits request to delete devices from Windows Autopilot, typically used in device end of life scenarios.

See the following table for details of the information you will need to collect prior to submitting registration requests to Microsoft Support. For the official System Model names of all Surface devices, refer to [Surface System SKU reference](#).

Table 1. Required information for Autopilot registration requests

Required information	Description	Autopilot Registration	Hardware Hash Request	Autopilot Deregistration
Azure Active Directory Tenant ID	Your Azure Active Directory tenant ID is a globally unique identifier (GUID) that is different than your organization name or domain. To find your Tenant ID sign into the Azure Portal here .	Y	N	Y
Azure Active Directory Domain Name	Your top-level domain name; for example, contoso.com.	Y	N	Y

Required information	Description	Autopilot Registration	Hardware Hash Request	Autopilot Deregistration
Proof of ownership	Verify proof of ownership by uploading the original bill of sale or invoice in PDF format. Screenshots are not accepted. The bill of sale or invoice must include the following: Device serial numbers. Company name.	Y	Y	Y
Device serial numbers	Upload Excel file in CSV format with each device serial number in a new line.	Y	Y	Y

Submit support requests

[Get Autopilot Registration Support for Surface](#)

Learn more

- [Windows Autopilot and Surface devices](#)
- [Enroll Windows devices in Intune by using Windows Autopilot](#)
- [Overview of Windows Autopilot](#)
- [Surface System SKU reference](#)