

Customer self-serve repair for Surface devices

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Technically inclined individuals with the knowledge, skills, and required tools can perform self-serve repairs¹ on eligible Surface devices by following [Surface Service Guides](#) available from the Microsoft Download Center.

⊗ Caution

Opening or repairing your device can present various risks, such as electric shock, device damage, fire and personal injury risks, and other hazards. Use caution if undertaking do-it-yourself repairs.

Self-repair replaceable components are available for purchase through [device resellers](#) . There are no certifications required to repair or service a Surface device. Replaceable components have a 1-year Limited Hardware Warranty.²

Repairing your device with a replaceable component doesn't affect Microsoft's Limited Warranty; however, any damage to the device resulting from a repair performed by someone other than Microsoft or an Authorized Service Provider won't be covered under Microsoft's warranty or extended protection plans.

References

1. Customer self-repair is only available on Microsoft devices with a removable component per the product's technical specifications. Microsoft recommends that self-repair is performed by technically inclined individuals with the knowledge, experience and required tools, while following a [Microsoft Service Guide](#) .
2. Microsoft's Limited Warranty is in addition to any right you may have under consumer or other laws applicable to you.