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Surface warranty and services

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Get service for out-of-warranty device

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Service process

How much does out-of-warranty service cost for your Surface device or accessory?

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If your Surface device or accessory is no longer covered by Microsoft's Limited Warranty or Microsoft Protection Plan, you may be eligible for out-of-warranty service for a fee.

Your product may be repaired or replaced depending on the available out-of-warranty offers, which vary by product and country. Products may be replaced with a similar Genuine

Microsoft Refurbished product available in your country closest to the original model's form, functionality, and performance. The color may be substituted if unavailable. For more information, visit support.microsoft.com/warranty.

Out-of-warranty pricing includes applicable taxes with the exception of Canada, India, and United States. Pricing may vary with other service providers. Out-of-warranty offers may not be available for all countries or products. See drop down for the current list of out-of-warranty offers.

For which country or region do you want to see prices? 



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Surface Go 3	Order tracking	How to buy for your school	Microsoft Teams	Microsoft Tech Community	Diversity and inclusion
Microsoft 365	Virtual workshops and training	Educator training and development	Microsoft Industry	Azure Marketplace	Accessibility
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	Flexible Payments			Visual Studio	
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English (United States)



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