

# OS choice for new Surface devices

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Commercial customers can choose to have Windows 10 or Windows 11 installed on new Surface devices:

- [Surface Pro 9](#)
- [Surface Laptop 5](#)
- [Surface Laptop Go 2](#)
- [Surface Laptop 4](#)
- [Surface Pro 8](#)
- [Surface Laptop Studio](#)
- [Surface Go 3](#)

## ⓘ Note

Surface Pro 9 is available for Windows 10. Surface Pro 9 with 5G is available for Windows 11 only.

## Considerations for choosing your OS

Whether you choose to purchase new Surface devices running Windows 11 or opt for Surface devices with Windows 10<sup>1</sup> may depend on your current corporate environment:

- **Windows 10 only.** Designed for customers who require Windows 10 out of the box and deploy devices using Windows Autopilot or Azure Active Directory domain join (AADJ). With **Windows 10 SKUs**, you avoid the need to compile driver packs and reimage devices before distributing them to users. It includes an additional fee of \$30 per device (based on MSRP, actual pricing may vary) applicable to all eligible devices, as listed above, beginning August 1, 2022.
- **Windows 10 & Windows 11.** Designed for customers who use Windows 11 and also deploy Windows 10 via traditional deployment methods that rely on reimaging devices. With **Windows 11 SKUs**, you can take advantage of built-in downgrade rights to Windows 10 and load custom Windows 10 images on devices as needed.

## 💡 Tip

Microsoft Windows 10 Pro is preinstalled with Windows 10 downgrade software. It includes a license for the Downgrade Facilitation Product available via downgrade rights from Windows 11 Pro. The appropriate build is indicated in the **Windows OS versions** section below. End users may use only one version at a time; switching between versions requires uninstalling the other version.

Table 1. OS choice summary

Network environment	Deployment method	Recommended SKUs	Additional cost
Windows 10 only	Modern: Autopilot/AADJ	Windows 10	\$30
Windows 10 & Windows 11	Legacy: Custom image deployment	Windows 11	None

## Windows 10 only

The ability to get the OS version you need directly from Surface includes delivery of factory shrink-wrapped devices fully configured with the requisite firmware, drivers, and security policies. The additional \$30 fee covers the cost of this service along with the following benefits that allow you to:

- Provide your users with the latest Surface hardware today while upgrading to Windows 11 at your own pace.
- Reduce your exposure to potential supply chain vulnerabilities by eliminating the need to reimage to Windows 10.
- Save time with Windows Autopilot zero-touch deployment, including faster app and policy updates and fewer help desk calls.

## Windows OS versions

Devices ship from the factory with one of the following OS versions, depending on your choice.



**Tip**

If you order devices from a reseller, please check with the reseller on the exact OS version that meets your requirements.

Device	Windows 10	Windows 11
Surface Laptop Go 2	21H2	21H2
Surface Laptop 4	21H2	21H2
Surface Laptop Studio	21H2	21H2
Surface Go 3	21H2	21H2
Surface Pro 8	21H2	21H2
Surface Pro 9	21H2	22H2
Surface Laptop 5	21H2	22H2

# How to order

Commercial customers can place orders for new devices via [authorized Microsoft Surface resellers](#) .

# References

1. Windows 10 Downgrade Facilitation SKU offered for Windows 11-capable devices.

# Learn more

- [Surface for Business](#)
- [Surface IT Pro blog](#)