

# SalonMaster 3000 Warranty Policy

## Product Information

<b>Model Number:</b>	HD-005
<b>Product Name:</b>	SalonMaster 3000
<b>Retail Price:</b>	\$149.99
<b>Serial Number Format:</b>	HDX-XXX-XXXXXX

## Product Features

- 2400W AC motor
- Professional-grade
- Commercial use approved
- 6 heat/speed settings

## Warranty Coverage

This product is covered by a limited warranty for a period of **180 days** from the original date of purchase. The warranty covers defects in materials and workmanship under normal use conditions.

<b>Warranty Duration:</b>	180 days from purchase date
<b>Proof Required:</b>	Original receipt or order confirmation with purchase date
<b>Coverage Type:</b>	Repair or replacement at manufacturer's discretion
<b>Commercial Use:</b>	Approved for professional/salon use

## What Is Covered

- ✓ Motor malfunction under normal use
- ✓ Heating element failure during warranty period
- ✓ Switch or button defects
- ✓ Power cord defects (excluding physical damage)
- ✓ Manufacturing defects affecting functionality

## Exclusions (What Is NOT Covered)

*The following conditions void the warranty:*

- X Water damage or exposure to moisture
- X Damage from modified voltage or wiring
- X Normal wear of filters and attachments
- X Cosmetic damage not affecting function
  
- X Normal wear and tear
- X Cosmetic damage that does not affect functionality
- X Lost or stolen units
- X Damage caused by accidents or misuse
- X Use contrary to product instructions

## Warranty Claim Process

1. Contact our customer service team at [warranty@hairdryer-co.com](mailto:warranty@hairdryer-co.com) with your claim details.
2. Provide proof of purchase (receipt, order confirmation, or invoice showing purchase date).
3. Describe the issue or defect in detail.
4. Include the product serial number (found on the product label).
5. If approved, you will receive a prepaid shipping label to return the product.
6. Upon receipt and verification, a replacement or repair will be processed within 7-10 business days.

## Contact Information

<b>Email:</b>	<a href="mailto:warranty@hairdryer-co.com">warranty@hairdryer-co.com</a>
<b>Website:</b>	<a href="http://www.hairdryer-co.com/warranty">www.hairdryer-co.com/warranty</a>
<b>Hours:</b>	Monday - Friday, 9 AM - 5 PM EST

## Legal Notice

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Some states do not allow limitations on implied warranties or exclusion of incidental or consequential damages, so the above limitations may not apply to you. The warranty is non-transferable and applies only to the original purchaser.