

# AirFlow Basic Warranty Policy

## Product Information

<b>Model Number:</b>	HD-001
<b>Product Name:</b>	AirFlow Basic
<b>Retail Price:</b>	\$29.99
<b>Serial Number Format:</b>	HDX-XXX-XXXXXX

## Product Features

- 1800W motor
- 2 heat settings
- Cool shot button

## Warranty Coverage

This product is covered by a limited warranty for a period of **90 days** from the original date of purchase. The warranty covers defects in materials and workmanship under normal use conditions.

<b>Warranty Duration:</b>	90 days from purchase date
<b>Proof Required:</b>	Original receipt or order confirmation with purchase date
<b>Coverage Type:</b>	Repair or replacement at manufacturer's discretion
<b>Commercial Use:</b>	NOT approved - residential use only

## What Is Covered

- ✓ Motor malfunction under normal use
- ✓ Heating element failure during warranty period
- ✓ Switch or button defects
- ✓ Power cord defects (excluding physical damage)
- ✓ Manufacturing defects affecting functionality

## Exclusions (What Is NOT Covered)

*The following conditions void the warranty:*

- X Water damage or exposure to moisture
- X Commercial or salon use
- X Physical damage from dropping or impact
- X Damage from use with non-standard voltage
  
- X Normal wear and tear
- X Cosmetic damage that does not affect functionality
- X Lost or stolen units
- X Damage caused by accidents or misuse
- X Use contrary to product instructions

## Warranty Claim Process

1. Contact our customer service team at [warranty@hairdryer-co.com](mailto:warranty@hairdryer-co.com) with your claim details.
2. Provide proof of purchase (receipt, order confirmation, or invoice showing purchase date).
3. Describe the issue or defect in detail.
4. Include the product serial number (found on the product label).
5. If approved, you will receive a prepaid shipping label to return the product.
6. Upon receipt and verification, a replacement or repair will be processed within 7-10 business days.

## Contact Information

<b>Email:</b>	<a href="mailto:warranty@hairdryer-co.com">warranty@hairdryer-co.com</a>
<b>Website:</b>	<a href="http://www.hairdryer-co.com/warranty">www.hairdryer-co.com/warranty</a>
<b>Hours:</b>	Monday - Friday, 9 AM - 5 PM EST

## Legal Notice

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Some states do not allow limitations on implied warranties or exclusion of incidental or consequential damages, so the above limitations may not apply to you. The warranty is non-transferable and applies only to the original purchaser.