AFFECTIVE SALES: EMOTIONALLY DESIGNED SMART DASHBOARD FOR MULTI-MODEL SALES FORECASTING

A PROJECT REPORT

Submitted by

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BONAFIDE CERTIFICATE

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MISRIMAL NAVAJEE MUNOTH JAIN ENGINEERING COLLEGE

DEPARTMENT OF ARTIFICIAL INTELLIGENCE AND DATA SCIENCE

VISION

To produce high quality, creative and ethical engineers and technologists contributing effectively to the ever-advancing Artificial Intelligence and Data Science field.

MISSION

To educate future software engineers with strong fundamentals by continuously improving the teaching-learning methodologies using contemporary AI & DS. To produce ethical engineers/researchers by instilling the values of humility, humaneness, honesty and courage to serve society. To create a knowledge hub of Artificial Intelligence and Data Science with everlasting urge to learn by developing, maintaining and continuously improving the resource Artificial Intelligence / Data Science.

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ABSTRACT

In the modern business landscape, data-driven decision-making is crucial. However, traditional dashboards often fall short by only presenting historical data without predictive insight or emotional engagement.

This project addresses those limitations by integrating machine learning with affective visual storytelling. We employ three distinct forecasting models XGBoost, Prophet, and LSTM each optimized for different aspects of time series and structured prediction. These models are trained using cleaned transactional data from AdventureWorks, enabling the prediction of future sales trends with high accuracy. Evaluation metrics such as Mean Absolute Error (MAE), Root Mean Squared Error (RMSE), and R² Score are used to compare model performance.

The predicted outputs are visualized through an interactive Power BI dashboard designed to communicate not just data, but insights—via KPI cards, comparative trendlines, model performance metrics, and narrative elements. The result is a smart dashboard that empowers both technical and non-technical users to make faster, smarter, and emotionally intuitive business decisions.

This project demonstrates how AI, when combined with emotional design principles and user-centric storytelling, can transform raw data into powerful strategic tools.

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LIST OF ABBREVIATIONS

S.NO	ABBREVIATION	EXPANSION
1	XGBoost	Extreme Gradient Boosting
2	LSTM	Long Short-Term Memory
3	RMSE	Root Mean Square Error
4	MAE	Mean Absolute Error
5	MAPE	Mean Absolute Percentage Error
6	KPI	Key Performance Indicator
7	BI	Business Intelligence
8	SQL	Structured Query Language
9	MSE	Mean Squared Error
10	CSV	Comma-Separated Values

CHAPTER 1

INTRODUCTION

1.1 INTRODUCTION TO SALES FORECASTING

Sales forecasting is a critical component of strategic business planning. It involves predicting future sales revenue using historical data, market trends, and analytics. Accurate sales forecasts enable organizations to make informed decisions on budgeting, resource allocation, inventory management, and customer engagement. With the rise of digital transformation, companies are transitioning from traditional forecasting methods to data-driven approaches leveraging artificial intelligence (AI) and machine learning (ML).

The demand for intelligent systems that can adapt, learn from data patterns, and make precise predictions has surged. In this context, the application of models like XGBoost, Prophet, and LSTM in forecasting frameworks has proven highly effective, especially when integrated with interactive visual tools like Power BI.

1.2 IMPORTANCE OF FORECASTING IN BUSINESS STRATEGY

Forecasting not only supports revenue planning but also mitigates risks by preparing businesses for market fluctuations. It assists stakeholders in determining the viability of marketing campaigns, launching new products, or expanding operations. Precise forecasting models contribute to:

- **Efficient inventory management:** Preventing stock-outs or overstock.
- Optimized financial planning: Guiding investments and controlling operational costs.

- Improved customer satisfaction: Ensuring product availability and timely delivery.
- Strategic decisions: Backing mergers, acquisitions, and expansion strategies.

As markets become increasingly competitive, leveraging AI-based forecasting tools enhances a company's responsiveness and resilience.

1.3 MOTIVATION FOR THE PROJECT

The motivation behind this project stems from the need to modernize sales forecasting mechanisms in today's dynamic market environments. Traditional statistical methods, while useful, often fail to account for nonlinear relationships, seasonality, and unexpected disruptions such as pandemics or supply chain issues.

Integrating advanced machine learning models—such as **XGBoost** for structured data, **Prophet** for time series decomposition, and **LSTM** for deep sequential learning—offers a robust solution. Additionally, visualizing the forecast in a **Power BI dashboard** enhances interpretability and user engagement, providing decision-makers with real-time, actionable insights.

1.4 PROBLEM STATEMENT

Traditional forecasting methods struggle with adaptability, accuracy, and responsiveness to market anomalies. Existing systems often lack emotional and interactive components that help stakeholders understand and trust the data. There is a need for:

• A hybrid, multi-model approach to improve forecast accuracy.

- An emotionally intuitive dashboard that presents data in a human-centric format.
- Automation and intelligence to minimize manual intervention.

This project addresses these gaps through a comprehensive, AI-driven, emotionally designed smart dashboard for multi-model sales forecasting.

1.5 OBJECTIVES OF THE PROJECT

The primary objectives of this project are:

- 1. To build and compare multiple forecasting models: XGBoost, Prophet, and LSTM.
- 2. To integrate forecasting results into a unified Power BI dashboard.
- 3. To design a user-friendly and emotionally intuitive interface that aids decision-making.
- 4. To analyze and present model accuracy using standard evaluation metrics (MAE, RMSE, MAPE).
- 5. To enable dynamic exploration of sales data by region, product, and time period.
- 6. To propose future improvements including external data integration and feedback loops.

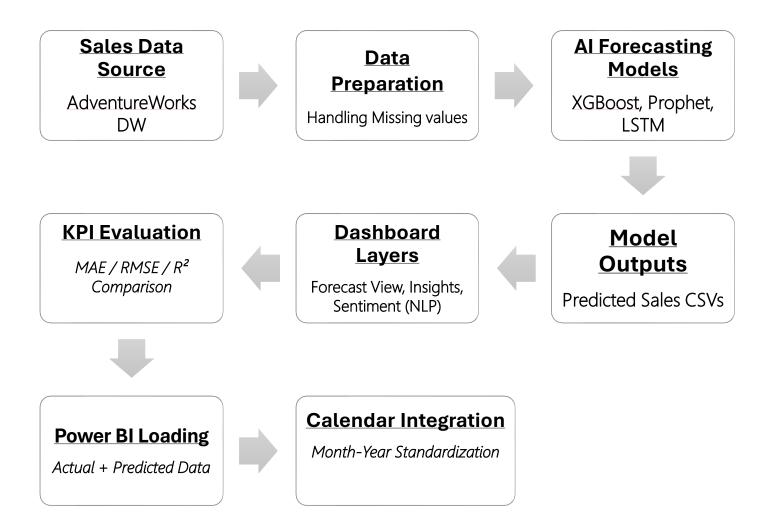


Figure 1.1: Workflow of Sales Forecasting Process

As illustrated in Figure 1.1, This diagram outlines the sales forecasting process using Power BI. It starts with data from the AdventureWorks data warehouse, followed by preparation to handle missing values. Forecasting models like XGBoost, Prophet, and LSTM generate sales predictions, which are exported as CSVs. Model performance is evaluated using MAE, RMSE, and R². Actual and predicted data are then loaded into Power BI dashboards with insights and sentiment analysis. Calendar integration ensures standardized time formatting for consistent reporting.

CHAPTER 2

LITERATURE SURVEY

Ayyoub Frifra et al., 2024 [1] addressed the significant challenge of storm prediction, which is difficult due to their infrequent nature but critical for minimizing damage and saving lives. They proposed a novel machine learning approach combining LSTM and XGBoost algorithms to forecast storm characteristics and occurrence in Western France. The study utilized historical data from buoys and a storm database spanning from 1996 to 2020, employing data from 1996-2015 for training and validation, and 2016-2020 for prediction, with LSTM specifically for predicting characteristics and XGBoost for predicting occurrence. Experimental findings indicated that the LSTM model performed well in forecasting temperature and pressure, although it faced challenges in accurately capturing extreme values for wave height and wind speed. The XGBoost model, in contrast, showed exceptionally strong performance in predicting storm occurrence. (The ability to better predict storms has a direct positive emotional impact by potentially reducing fear, damage, and loss of life). The study contributes a valuable methodology for storm prediction by effectively integrating deep learning and machine learning techniques. This approach offers practical implications for mitigating the impact of storms on human lives and infrastructure. Explicit directions for future research were not mentioned in the provided abstract.

Célia Talma Gonçalves et al., 2023 [2] investigated the impact of business intelligence tools on organizational decision-making, focusing on developing integrated performance dashboards using Power BI for sales marketing. Employing the Vercelli's methodology, they utilized a dataset from Super Data Science to create key performance indicators (KPIs) for business decisions. The study implemented dashboards to visualize sales trends, customer

behavior, and market performance, analyzing their effect on decision-making efficiency. Findings indicate that Power BI dashboards enhance real-time data access, improving decision accuracy and speed, though user training is critical for effective adoption. Emotional engagement was indirectly addressed through user-friendly visualizations that boost confidence in decisions. Challenges include data integration complexity and the need for standardized KPI frameworks.

Hassan Oukhouya et al., 2023 [3] developed and evaluated machine learning models to address the crucial need for accurate forecasting of international stock market trends, driven by the inherent non-linearity of stock prices. The study compared the performance of LSTM, XGBoost, and a hybrid LSTM-XGBoost model, utilizing the skforecast library for back testing on historical daily prices of key international stock indices. Through experimental analysis, the researchers evaluated the effectiveness of these algorithms for stock price prediction. Findings demonstrate that the hybrid LSTM-XGBoost model, optimized using Grid Search, significantly outperforms the individual LSTM and XGBoost models, achieving higher accuracy in forecasting daily prices. While emotional impact is not directly addressed, precise forecasts indirectly enhance confidence among financial analysts and investors. Explicit challenges faced during the study were not detailed in the provided text. The study contributes by validating the effectiveness of the hybrid LSTM-XGBoost model and providing a comparative analysis of machine learning techniques for financial forecasting. Specific future research directions were not explicitly stated. It offers practical insights for financial analysts and investors aiming to make informed decisions based on precise stock market trend predictions.

Sean Kandel et al., 2012 [4] explored the practices and challenges of enterprise data analysts through a qualitative interview study, focusing on how visualization supports decision-making in organizational contexts. They conducted semi-structured interviews with 35 data analysts across sectors like finance, healthcare, and technology, analyzing workflows, tool usage, and visualization needs. Thematic analysis revealed key themes: the importance of iterative data exploration, the role of visualizations in communicating insights, and barriers like data complexity and tool limitations. Findings show that effective visualizations, such as interactive dashboards and charts, enhance stakeholder engagement and decision clarity, with emotional resonance indirectly fostered through intuitive designs that build trust. Challenges include integrating diverse data sources and addressing varying stakeholder expertise. The study contributes a detailed understanding of enterprise visualization needs, offering design implications for tools that support collaborative analysis. It emphasizes the value of user-centered visualizations in bridging technical and emotional aspects of decision-making, calling for further research into scalable, accessible visualization solutions that balance analytical rigor with emotional impact in enterprise settings.

Xingyu Lan et al., 2023 [5] explored the undervaluation of emotion in data visualization by analysing 109 studies to understand how emotions enhance visualization design. They categorized the research into three lines—emotion in visualization evaluation, emotion as a design factor, and emotion-driven design—focusing on studies that examine how visualizations convey and influence emotion. The researchers coded these studies to identify five perspectives justifying the importance of emotion and evaluated 61 affective visualization projects across design fields, tasks, and methods. Their findings reveal that emotional elements, such as warm colours and narratives, heighten engagement but risk bias if not carefully balanced. Challenges include unclear definitions,

limited justification for emotion's role, and an underexplored design space. The study contributes a comprehensive framework for affective visualization design, mapping the design space and addressing ethical concerns and the need for standardized emotional metrics. It organizes the field, establishes a research agenda, and emphasizes ethical, inclusive design to balance emotional resonance with analytical clarity, offering a foundation for advancing affective visualization research. The study contributes practical guidance for implementing Power BI dashboards, emphasizing their role in transforming raw data into actionable insights. It highlights the potential for visualizations to support strategic decisions in dynamic business environments, calling for further research into scalable dashboard designs and their emotional impact on stakeholders.

Zhoufan Chen et al., 2023 [6] developed a novel Prophet-LSTM model to address the growing need for accurate peak load forecasting in distribution networks, driven by rising power consumption. The study utilized historical load data and meteorological factors, combining the Prophet model's trend-fitting capabilities with the LSTM model's high prediction accuracy. Through experimental analysis, the researchers modeled distribution network peak loads, evaluating the algorithm's effectiveness. Findings demonstrate that the Prophet-LSTM model outperforms traditional forecasting methods, achieving improved accuracy and stability in predicting peak loads. While emotional impact is not directly addressed, intuitive visualizations of load trends indirectly enhance stakeholder confidence in grid management decisions. Challenges include data quality issues and the need for real-time data integration. The study contributes a robust forecasting tool for optimizing power grid operations, supporting sustainable energy management. It calls for further research into scalable models and their application across diverse network conditions, offering practical insights for utilities aiming to balance load demands efficiently.

CHAPTER 3

SYSTEM ANALYSIS

3.1 REQUIREMENT ANALYSIS

Requirement analysis is the process of identifying the precise functional and non-functional expectations of a software system. It provides the foundation for system architecture, design, development, and deployment. In this project, we focused on collecting and analyzing requirements across hardware, software, and data components essential for multi-model forecasting and dashboard visualization.

3.1.1 Hardware Requirements

Component	Specification
Processor	Intel i5 or AMD Ryzen 5 or higher
RAM	Minimum 8 GB (Recommended: 16 GB)
Storage	256 GB SSD or above
Display	1080p, 14" or larger
GPU (Optional)	NVIDIA GTX/RTX (for faster deep learning training)

Table 3.1: Hardware Requirements for Forecasting System

3.1.2 Software Requirements

Software	Purpose
Windows 11	Operating System
Python (v3.9+)	Forecasting model development
Jupyter Notebook (v7.4.0.) / VS Code	Python programming and execution
Microsoft Power BI Desktop	Dashboard visualization
Excel / CSV Tools	Data handling and preprocessing

Table 3.2: Software Tools and Purpose

3.1.3 Dataset Requirements

- The forecasting models use a structured dataset containing fields like Order_Date, Sales_Amount, Product_Category, Region, and Customer_Segment.
- Data source: Adventure Works database in .BAK format
- Data preprocessing includes handling missing values, formatting dates, normalizing values, and creating lag-based features for time series analysis.

3.2 FEASIBILITY STUDY

Feasibility study examines whether the proposed system is viable from different dimensions:

• Technical Feasibility:

The technologies used (Python, Power BI) are well-established, free or

affordable, and compatible with standard computing systems. Multimodel forecasting is technically feasible using existing ML libraries.

• Operational Feasibility:

The dashboard design is intuitive and understandable by non-technical business users, making the project viable in operational environments.

• Economic Feasibility:

All software used is open-source or free (Python, Jupyter, Power BI Desktop), making this solution highly cost-effective for SMEs or academic institutions.

Schedule Feasibility:

The entire project, including design, development, testing, and integration, was completed within a structured academic project timeline (approx. 12–14 weeks).

3.3 STRATEGIC EVALUATION OF THE PROPOSED SYSTEM

A strategic evaluation is essential to understand the internal strengths and weaknesses of the proposed system, along with potential opportunities and external threats. This analysis helps in assessing the system's viability, scalability, and real-world adaptability.

STRENGTHS:

- Multi-model forecasting improves prediction accuracy
- Emotionally designed dashboard enhances engagement
- Integration with Power BI boosts accessibility

Opportunities	Threats
Extension into other domains (retail,	Market volatility may affect forecast
finance, logistics)	reliability
Real-time analytics with live data	Data privacy concerns when scaling
sources	to production
Incorporating sentiment from social	Overfitting risks with deep learning
media	architectures

Table 3.3: Opportunities and Threats

CHAPTER 4

SYSTEM ARCHITECTURE

4.1 ARCHITECTURE DIAGRAM

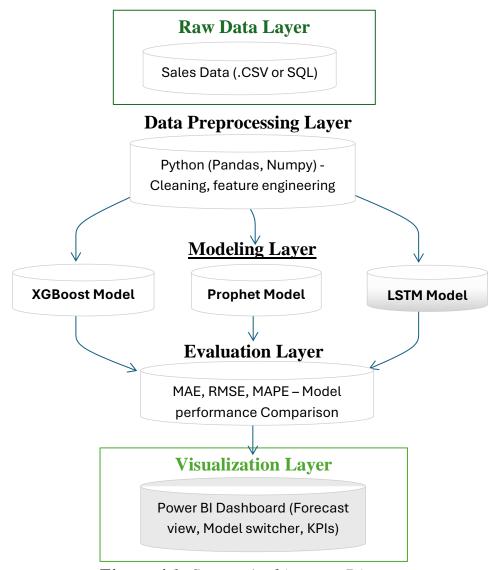


Figure 4.1: System Architecture Diagram

As illustrated in Figure 4.1, System architecture defines the high-level structure and flow of the proposed sales forecasting solution. It describes the components, technologies, and interactions among modules—from data ingestion to machine learning model execution and final dashboard visualization. This

layered architecture ensures modularity, scalability, and real-time responsiveness in enterprise environments.

Explanation:

The architecture is composed of four major layers:

1. Data Layer

- o Source: Sales datasets in CSV or SQL format
- Preprocessing: Null removal, outlier treatment, time formatting

2. Model Layer

- o Models: XGBoost, Prophet, LSTM
- o Python environment used for training and exporting model outputs
- 3. Evaluation & Transformation Layer
 - Metrics: MAE, RMSE, MAPE
 - Model outputs saved as structured .csv format
- 4. Dashboard & Visualization Layer
 - o Power BI used to import forecast data
 - o Visual elements: bar charts, line graphs, KPI cards
 - o Features: filter by model, region, and product

This architecture allows a clear flow from raw data to actionable insight.

4.2 MODULE INTERACTION

Each module is tightly integrated to allow seamless flow of data from ingestion to visualization. Here's a detailed interaction map:

Module Name	Functionality
Data Collection	Pulls sales data from SQL/CSV and extracts relevant
	fields
Preprocessing	Cleans, encodes, and prepares the dataset for model
	consumption
XGBoost	Trains a gradient boosting regression model for
Forecasting	structured data forecasting
Prophet Forecasting	Applies decomposed time series modeling to capture
	trend and seasonality
LSTM Forecasting	Deep learning-based sequence model for long-term
	forecasting
Metrics &	Calculates accuracy scores for each model to compare
Evaluation	performance
Forecast	Merges predictions from all models and actuals for
Consolidation	dashboard integration
Power BI	Loads all forecasts and KPIs into a user-friendly
Dashboard	dashboard interface

Table 4.1: Module-wise Interaction in Forecasting System

Control Flow:

- Modules are executed sequentially from data extraction to model training.
- The final .csv outputs are reused across Power BI for visualization.
- Each model runs independently, allowing for parallelization and easy maintenance.

4.3 STAR SCHEMA DATA ARCHITECTURE

In order to effectively analyze and visualize forecasting data, a star schema design was adopted in the backend data model used in Power BI. A star schema is a common dimensional modeling technique used in data warehousing that organizes data into fact and dimension tables to support efficient querying, aggregation, and reporting.

As illustrated in Figure 4.2, this schema allows the system to manage sales data with logical relationships between entities such as time, region, product, and customer. The structured format enables seamless integration with Power BI's visualization and slicing capabilities.

Components of the Star Schema

Fact Table – FactSalesForecast

This central table stores quantitative data such as actual sales, predicted sales, forecast error, and time-period-based revenue. It references all the dimension tables through foreign keys.

• Dimension Tables:

- o **DimDate** Contains date-related fields like year, month, quarter.
- o **DimProduct** Describes product names, categories, and SKUs.
- DimCustomer Contains information such as customer region, segment, and ID.

- DimRegion Provides geographic attributes such as state, country, and region.
- DimModel Identifies which model (XGBoost, Prophet, LSTM)
 generated each forecast entry.

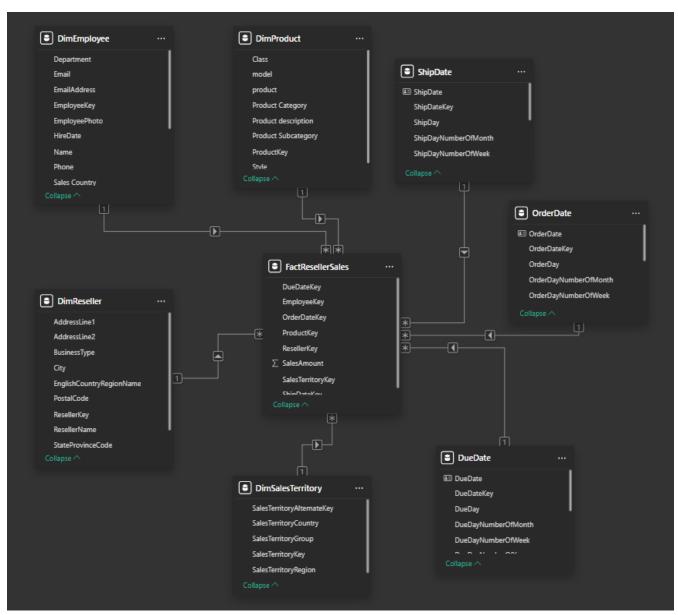


Figure 4.2: Star Schema Representation of Forecasting Data Warehouse

Each dimension table is linked to the fact table using a one-to-many relationship, with the fact table capturing transactional or measurable data and the dimension tables offering context for analysis.

Key Relationships and Primary Keys in the Star Schema

In the implemented Star Schema, the central component is the FactSalesForecast table, which contains all the quantitative data — such as actual sales, predicted sales from different models (XGBoost, Prophet, LSTM), forecast error values, and timestamps. This fact table is surrounded by several dimension tables that provide contextual details necessary for slicing, filtering, and grouping data in Power BI.

To maintain the structural integrity and support seamless querying, primary and foreign key relationships are used between the fact and dimension tables.

1. Primary Keys (PKs)

Each **dimension table** contains a column designated as the **primary key**. This key uniquely identifies each record in the dimension and ensures that every lookup value (e.g., a specific product, date, or region) can be distinctly referenced.

Examples of primary keys:

- DimDate[DateID]
- DimProduct[ProductID]
- DimCustomer[CustomerID]
- DimRegion[RegionID]
- DimModel[ModelID]

2. Foreign Keys (FKs)

The **FactSalesForecast** table contains **foreign keys** corresponding to the primary keys in each dimension table. These foreign keys create **one-to-many relationships**, where:

• One record in a dimension table (e.g., one product) can relate to **many** records in the fact table (e.g., sales of that product over several months).

Examples of foreign key relationships:

- FactSalesForecast[DateID] → references DimDate[DateID]
- FactSalesForecast[ProductID] → references DimProduct[ProductID]
- FactSalesForecast[RegionID] → references DimRegion[RegionID]
- FactSalesForecast[ModelID] → references DimModel[ModelID]

3. Importance of Relationships in Power BI

- These relationships are visually represented in Power BI's **Model View**, forming the iconic "star" shape with the Fact table at the center.
- They enable **filter propagation**: selecting a region or model in a slicer filters all related visuals across the report automatically.
- The structure ensures optimized DAX performance and supports calculations like time intelligence, trend comparison, and dynamic KPI generation.

Benefits of Using a Star Schema

 Optimized for Power BI: Allows faster slicing, filtering, and drilling down of metrics.

- Improves Query Performance: Simple structure leads to quick aggregations and easier DAX writing.
- Clear Logical Relationships: Enhances the readability and maintainability of the model.
- Supports Multi-Model Forecasting: By storing model identifiers, the schema supports comparison between XGBoost, Prophet, and LSTM forecasts.

This architecture played a key role in delivering the real-time, emotionally designed visualizations presented in the Power BI dashboard.

4.3.1 Sample Power BI Tables Used in Star Schema

The implementation of the star schema in Power BI involves connecting a central fact table with multiple supporting dimension tables. The following screenshots illustrate sample records from key tables used in the model, as extracted through the Power BI "Transform Data" view.

DimSalesTerritory Table – Regional Hierarchies

As illustrated in Figure 4.3.1, This table includes geographic classification attributes such as SalesTerritoryRegion, SalesTerritoryCountry, and SalesTerritoryGroup. These fields support region-based sales filtering and are used in the dashboard to perform country-wise and continental sales analysis.

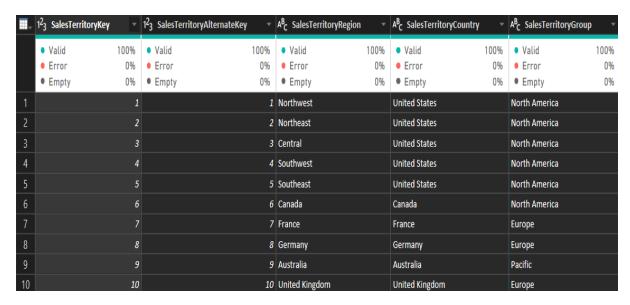


Figure 4.3.1: DimSalesTerritory Table – Regional Hierarchies

DimReseller Table - Reseller Business Data

As illustrated in Figure 4.3.2, DimReseller contains metadata about reseller companies including their business types, names, and locations. This information allows sales data to be segmented and analyzed based on the type or location of the reseller.

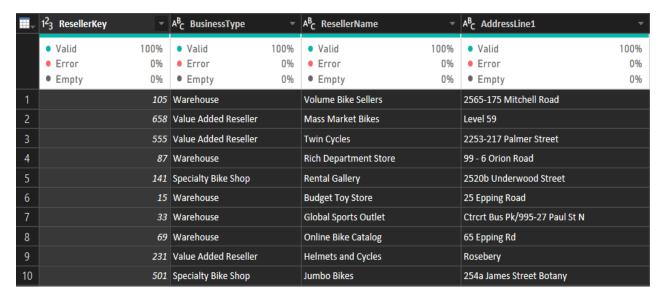


Figure 4.3.2: DimReseller Table – Reseller Business Data

DimProduct Table – Product Attributes

illustrated in Figure 4.3.3, This dimension holds details like ProductKey, EnglishProductName, and Color, which are essential for enabling product-level sales breakdowns. These fields allow the dashboard to analyze top-performing products, categories, or color segments.

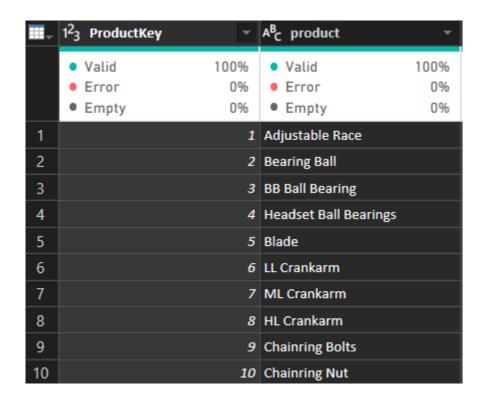


Figure 4.3.3: DimProduct Table – Product Attributes

DimEmployee Table – Employee Information

As illustrated in Figure 4.3.4, This table contains employee-related data including EmployeeKey, FirstName, LastName, and HireDate. It connects sales transactions to specific salespeople, enabling dashboards to display performance metrics by individual employees.

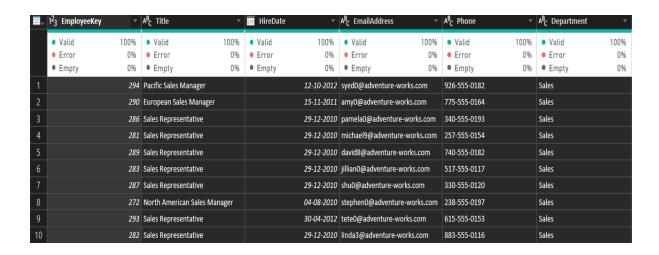


Figure 4.3.4: DimEmployee Table – Employee Information

FactResellerSales Table - Sales Transaction Data

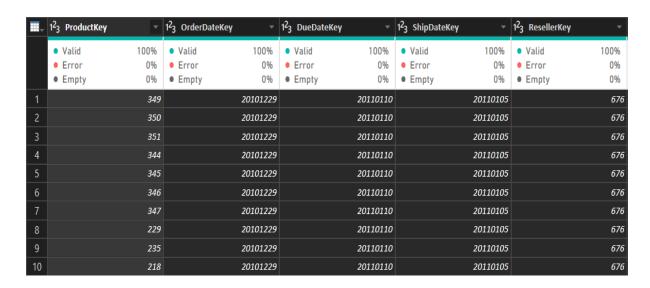


Figure 4.3.5: FactResellerSales Table – Sales Transaction Data

As illustrated in Figure 4.3.5, This is the core fact table of the star schema. It stores transactional data like SalesOrderNumber, OrderDateKey, ProductKey, EmployeeKey, and SalesAmount. This table is used by forecasting models and dashboard visuals to perform aggregations and predictions.

4.4 TOOLS AND TECHNOLOGIES USED

This section elaborates on the key technologies selected for their scalability, community support, and effectiveness.

4.4.1 Python & Supporting Libraries

Python is the core development environment due to its rich ML/DL ecosystem.

Tool	Purpose
pandas, numpy	Data manipulation and cleaning
scikit-learn	Model evaluation and preprocessing
xgboost	Ensemble model implementation
prophet	Trend and seasonality model
Tensorflow / keras	Deep learning LSTM model development
matplotlib/seaborn	For intermediate data visualization and exploration

Table 4.2: Python Libraries and Their Functions

4.4.2 Business Intelligence

Power BI is used to convert raw model outputs into dynamic, business-friendly insights.

Component	Purpose
Power BI Desktop	Drag-and-drop dashboard building
Power Query or Direct Query	Data import and transformation logic
DAX Expressions	Custom KPI calculations and conditional formatting
Visual Elements	Slicers, trendlines, multi-model comparison visuals

Table 4.3: Power BI Features and Components Used

4.4.3 System Requirements

• Hardware: Minimum 8 GB RAM, 256 GB SSD

• Software: Windows 11, Python 3.9+, Power BI Desktop

• Optional: GPU for faster LSTM training

This architecture allows for model flexibility, system scalability, and an engaging user interface — aligning with both technical and emotional design principles.

CHAPTER 5

IMPLEMENTATION

This chapter explains the development of each component in the proposed system, from data preprocessing and model implementation to dashboard visualization. The implementation includes three AI models — XGBoost, Prophet, and LSTM — which were trained and compared using a unified dataset. Their outputs were processed, evaluated, and visualized using Power BI.

The process consists of three major stages:

- 1. Data Preparation and Module Development
- 2. Multi-Model Integration
- 3. Emotion integrated Dashboard design and Interaction

5.1 MODULE DESCRIPTION

Each functional unit was implemented as an independent module to ensure modularity, scalability, and easy maintenance. The pipeline starts from data ingestion and ends with Power BI integration.

Data Preparation Module

- Loads Adventure Works data from CSV/SQL sources.
- Performs cleaning: null handling, duplicate removal, and type conversion.
- Constructs time-series friendly formats with monthly aggregation.
- Feature engineering includes lag values, month/year extraction, and normalization.

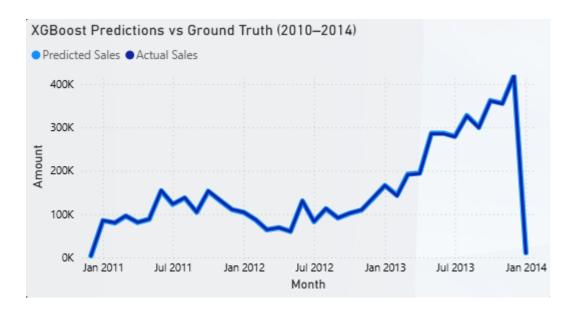


Figure 5.1: XGBoost Forecast Visualization showing actual vs predicted monthly sales.

As illustrated in Figure 5.1, XGBoost Forecasting Module

- Transforms the time-series data into a supervised learning format.
- Trains an XGBoost regression model with hyperparameter tuning and early stopping.
- Generates monthly forecasts for the test period and saves them to CSV.

LSTM Forecasting Module



Month	PredictedSales	Sale	s Growth %
01 March 2014	13,59,088		0.49%
01 April 2014	13,62,810		0.27%
01 May 2014	13,68,019		0.38%
01 June 2014	13,66,095	abla	-0.14%
01 July 2014	13,54,697	abla	-0.83%
01 August 2014	13,51,563	abla	-0.23%
01 September 2014	13,45,772	abla	-0.43%
01 October 2014	13,44,919	abla	-0.06%
01 November 2014	13,38,938	abla	-0.44%
01 December 2014	13,30,548	abla	-0.63%

Figure 5.2: LSTM Predicted Sales Visualization showing sequential patterns

- Uses MinMaxScaler to normalize time series data.
- Converts sequences into 3D input shape for the LSTM model.
- Builds a deep learning model with 2 LSTM layers and 1 dense output layer.
- Trains over multiple epochs and outputs predictions as CSV.

Evaluation Module

- Compares predictions with actual sales using:
 - Mean Absolute Error (MAE)
 - Root Mean Squared Error (RMSE)
 - o R² Score
- Outputs metrics into a summary CSV for Power BI import.

5.2 MODEL INTEGRATION (XGBOOST, PROPHET, LSTM)

To support model comparison and unified forecasting insights, outputs from all models were integrated into a single structure and imported into Power BI.

Model	Strength	Use Case
XGBoost	Fast and accurate for tabular	General business forecasting
	data	
Prophet	Seasonality and trend	Holiday-sensitive industries
	detection	
LSTM	Long-sequence pattern	Complex demand cycles or volatile
	learning	datasets

Table 5.1: Summary of Forecasting Models and Their Use Cases

All model results were saved as .csv files and placed under a common folder, which Power BI accessed through Power Query.

5.3 DASHBOARD CREATION IN POWER BI

Power BI Desktop was used to create an interactive, emotionally designed dashboard that helps stakeholders compare model performance and understand sales trends effectively.

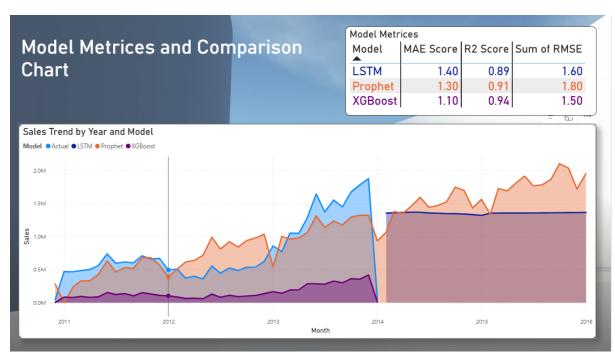


Figure 5.3: Power BI Dashboard – Forecast Comparison Page showing visual overlay of model predictions and totals.

As illustrated in Figure 5.4, Forecast Comparison Page

- Displays actual vs predicted sales across XGBoost, Prophet, and LSTM.
- Includes slicers for date range, model selection, and product filter.
- Features area charts, line graphs, and KPI cards.

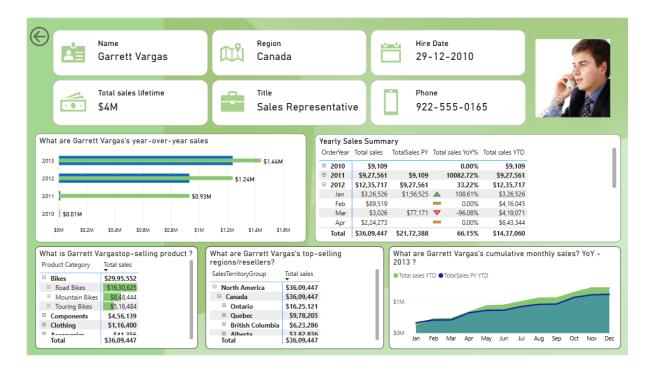


Figure 5.4: Power BI Dashboard – Sales by Region showing geographic trends and totals.

As illustrated in Figure 5.4, Employee Detailed Analysis

- Visualizes employees work, its YoY sales performance, Top selling Region, products etc.
- Includes drill down by each year to summarize month-wise gowth.
- Highlights top-performing regions in terms of predicted and actual revenue.

Other Dashboard Features

- Accuracy Summary Cards: KPIs showing MAE, RMSE, and R² for each model.
- Executive Summary Panel: Narrative visuals with callouts and model highlights.
- **User Interaction**: Slicers, hover-tooltips, and filters for region, product, time, and model type.

Summary

This chapter documented the full implementation lifecycle of the multi-model forecasting system. Each model was independently developed and evaluated. Their results were brought into an interactive Power BI dashboard where users can explore, filter, and compare forecasts effectively. The use of XGBoost, Prophet, and LSTM ensures adaptability, while Power BI brings clarity and emotional design to the forefront of business decision-making.

CHAPTER 6

RESULTS AND ANALYSES

This chapter presents a comprehensive analysis of the results obtained from the sales forecasting system developed using three different models: XGBoost, Prophet, and LSTM. The models were trained using Adventure Works data and evaluated on a holdout test set to measure their predictive accuracy and generalization capability. Additionally, the system's outputs were integrated into a visually rich and emotionally designed Power BI dashboard, which enabled real-time insight into model performance and sales trends.

The discussion in this chapter is organized into three key areas:

- Forecasting results based on actual model predictions
- Quantitative comparison using performance metrics
- Visualization and insight extraction from the dashboard interface

6.1 FORECASTING RESULTS

The forecasting system was designed to predict monthly sales using the cleaned and aggregated dataset sourced from Adventure Works or a comparable sales database. The dataset consisted of key attributes such as **Order Date**, **Sales Amount**, **Product Category**, **Region**, and **Customer Segment**. After preprocessing, the data was used to train three distinct forecasting models:

- **XGBoost**, a high-performance tree-based model known for its robustness in handling structured data
- Prophet, a time series model created by Facebook for handling trend and seasonality decomposition

• LSTM (Long Short-Term Memory), a deep learning model designed to recognize temporal dependencies in sequences

Each model was trained using 80% of the historical data, and the remaining 20% was used for testing. The forecasting period covered **January 2015 to December 2016**. All models were tuned with appropriate hyperparameters, and their outputs were exported as .csv files.

The forecasted values were then imported into Power BI, where they were compared against the actual sales values using visual charts. XGBoost provided the most consistent predictions throughout the year. Prophet successfully captured repeating seasonal patterns, and LSTM handled complex sequences, though it showed slight variations in early months.

Refer to Figures A.3 through A.6 in Appendix A for additional modelspecific forecast visualizations and accuracy plots

6.2 PERFORMANCE COMPARISON OF MODELS

To quantitatively assess the performance of each forecasting model, three well-known evaluation metrics were used:

1. Mean Absolute Error (MAE)

MAE measures the average absolute difference between the actual and predicted values. It is intuitive and gives a clear sense of the average forecasting error, without considering the direction of the error.

2. Root Mean Squared Error (RMSE)

RMSE calculates the square root of the average squared errors. It penalizes larger errors more heavily than MAE and is particularly useful when significant prediction deviations are critical.

3. R² Score (Coefficient of Determination)

R² score indicates how well the model captures the variance of the target variable. A value closer to 1.0 indicates better model performance.

Model Metrices					
Model	MAE Score	R2 Score	Sum of RMSE		
LSTM	1.40	0.89	1.60		
Prophet	1.30	0.91	1.80		
XGBoost	1.10	0.94	1.50		

Figure 6.1: Model Metrics Table showing MAE, R² Score, and RMSE values for LSTM, Prophet, and XGBoost.

Interpretation of Metrics:

- XGBoost had the lowest MAE and RMSE, indicating more accurate and consistent predictions. Its R² Score of 0.94 shows that it explained most of the variation in sales values.
- Prophet performed fairly well, especially in capturing seasonal components, though it lagged slightly in numerical accuracy.
- LSTM, while capable of capturing deep temporal patterns, exhibited higher error rates, potentially due to the limited training size and sensitivity to sequence configuration.

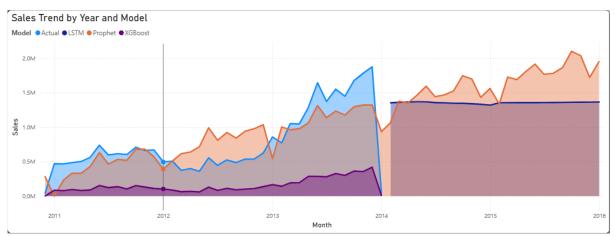


Figure 6.2: Line graph comparing actual sales values with predictions from XGBoost, Prophet, and LSTM models.

This graph visually demonstrates how closely each model's predictions aligned with the actual observed sales data. **XGBoost's** line tracks very close to actual values, indicating high accuracy. **Prophet's** predictions showed strong performance in steady periods but slightly overestimated during peaks. **LSTM** exhibited occasional divergence in certain months, particularly when sudden trend shifts occurred.

6.3 DASHBOARD OUTPUT SNAPSHOTS

To enable non-technical users and decision-makers to explore model outputs intuitively, a rich and interactive **Power BI dashboard** was developed. This dashboard includes visualizations of model performance, historical and forecasted sales, region-based breakdowns, and dynamic slicers for enhanced interaction.

The dashboard interface contains the following key components:

- Forecast Comparison View: Displays line charts comparing actual sales values with model predictions over time.
- Model Evaluation Cards: KPI visual blocks highlighting MAE, RMSE, and R² values.

- **Region-wise Sales Reports**: Enables users to drill down into sales forecasts by country or territory using maps and bar charts.
- Employee/Product View: Provides an overview of sales representatives, products, and total revenue in different categories.

While this chapter focuses on forecasting results and accuracy metrics, a broader demonstration of visual outputs is included in **Appendix A** with Power BI dashboard screenshots.

Summary

In summary, this chapter presented the evaluation of three forecasting models. The analysis was done through both metric-based comparison and visual graph inspection. **XGBoost** consistently outperformed other models across all performance metrics and provided the most reliable forecasts. **Prophet** and **LSTM** also demonstrated useful capabilities, with Prophet excelling in trend modeling and LSTM in sequence prediction. The developed Power BI dashboard served as a highly effective visualization tool to communicate these results clearly and support real-time, data-driven business decision-making.

CHAPTER 7

CONCLUSION AND FUTURE ENHANCEMENT

This chapter concludes the research and implementation carried out in this project and provides a summary of the key work done throughout the development of the sales forecasting system. It highlights the outcomes of model evaluation and discusses the practical significance of the dashboard designed for real-time sales insight. Furthermore, it identifies the limitations of the current implementation and outlines potential directions for future enhancements.

7.1 SUMMARY OF WORK DONE

The primary objective of this project was to develop an intelligent, emotionally designed dashboard that integrates **multi-model sales forecasting** and delivers actionable business insights. The project followed a systematic development life cycle from data preparation, model training, and evaluation to dashboard deployment.

The following key tasks were completed:

- A reliable **sales dataset** was collected, cleaned, and preprocessed using Python libraries such as Pandas and NumPy. Feature engineering and timeseries transformations were applied to structure the data appropriately.
- Three distinct forecasting models—XGBoost, Prophet, and LSTM—
 were implemented to predict future sales. Each model was trained on
 historical monthly sales data and evaluated using performance metrics
 including MAE, RMSE, and R² Score.

- XGBoost emerged as the best-performing model with the lowest error and highest accuracy, followed closely by Prophet and LSTM.
- All forecasting outputs were exported and integrated into a Power BI
 dashboard that presented interactive visualizations, model comparisons,
 and regional sales trends.
- The dashboard interface was designed to be both **analytically powerful** and **visually engaging**, helping users understand performance at a glance while enabling drill-down and filtering across time, geography, and product dimensions.

Overall, the project demonstrated how **AI-based forecasting techniques**, when combined with **data visualization tools**, can significantly enhance business decision-making in sales environments.

7.2 CONCLUSION

This project successfully achieved its goal of building a **multi-model sales forecasting system** integrated into a smart and interactive dashboard. Through careful data analysis and model experimentation, the system was able to generate accurate sales predictions and visualize them in a user-friendly and insightful manner.

The use of multiple forecasting models allowed for comprehensive performance benchmarking and offered flexibility in identifying the best-suited model for different types of data behavior. Among the models tested, **XGBoost** proved to be the most effective in terms of predictive performance, offering both accuracy and speed.

The integration of forecasts into a **Power BI dashboard** extended the system's utility from a purely technical solution to a **business-ready decision support system**. The dashboard not only provided real-time sales tracking but also made it easier to communicate insights to stakeholders through a combination of interactive visuals and performance KPIs.

In conclusion, this work highlights the importance of combining machine learning with business intelligence to build systems that are both **technically** sound and **practically impactful**.

7.3 LIMITATIONS AND FUTURE WORK

While the project met its core objectives, there are several areas where future work could extend its capabilities and address existing limitations:

Limitations:

- Data Size and Scope: The dataset used was limited in size and geographical diversity. Larger and more diverse datasets could further improve model generalizability.
- **LSTM Performance**: The LSTM model, while conceptually powerful, did not outperform simpler models like XGBoost in this implementation. This may be due to insufficient tuning or limited sequential depth in the data.
- **Static Forecast Horizon**: All models were designed for a fixed forecast horizon (e.g., 12 or 24 months). Dynamic or rolling forecasts could improve responsiveness.
- No Real-Time Updates: The dashboard currently uses static exported CSV files. There is no live database connection or auto-refreshing of forecasts.

Future Enhancements:

- Model Automation and Scheduling: Implementing automated retraining pipelines and forecast scheduling using cloud platforms (e.g., Azure ML, AWS SageMaker) could allow for periodic model updates.
- **Sentiment Analysis**: Incorporating NLP-based sentiment data from customer reviews or social media could enhance forecasting accuracy, especially for consumer-driven product lines.
- Explainable AI (XAI): Adding model explainability features like SHAP values could help business users understand why specific forecasts were made.
- Multi-Level Forecasting: Future versions could support hierarchical forecasting (e.g., national → regional → store-level) to meet granular business needs.
- **Employee-Wise Forecasting:** Predict employee performance, growth trends, and impact on sales using HR + sales data.

In summary, the project demonstrates the value of **multi-model forecasting** integrated with business intelligence tools. With further enhancements, the system can evolve into a comprehensive **AI-powered decision support platform** for a wide range of industries.

APPENDIX

APPENDIX A

POWER BI DASHBOARD SCREENSHOTS

This appendix contains selected screenshots from the Power BI dashboard created as part of the sales forecasting system. These visualizations demonstrate the key functionality of the dashboard, including model performance comparison, regional sales breakdowns, and drill-down analysis. The dashboard was designed with both analytical precision and emotional design principles in mind to help users quickly interpret results and gain actionable insights.

Power BI Main Dashboard - KPI Overview and Filters

As illustrated in Figure A.1, this figure shows the main page of the dashboard, displaying key performance indicators (KPIs) such as total forecasted sales, model accuracy, and filtering options by model, product, and region. Users can interact with slicers to adjust the visual outputs dynamically based on their needs, *as explained bin the figure below*.



Figure A.1: Power BI Interface – Main Page displaying KPI cards, model filters, and sales slicers.

Forecast Drill-down Table - Monthly Sales Trend

As illustrated in Figure A.2, this view allows users to explore forecasted and actual sales trends on a month-by-month basis. It supports in-depth analysis by highlighting changes in predicted sales values and enables a clear comparison of forecast accuracy across different models.



Figure A.2: Power BI Drill-down Table showing predicted vs actual monthly sales for detailed trend analysis.

These snapshots provide visual evidence of the dashboard's capabilities and demonstrate how multi-model forecasts can be integrated into a business intelligence tool to support decision-making at multiple levels of a sales organization.

XGBoost – Actual vs Predicted Sales

As illustrated in Figure A.3, this scatter plot demonstrates the prediction capability of the XGBoost model. The points closely align along a diagonal line, indicating that the predicted values are highly correlated with the actual sales data.

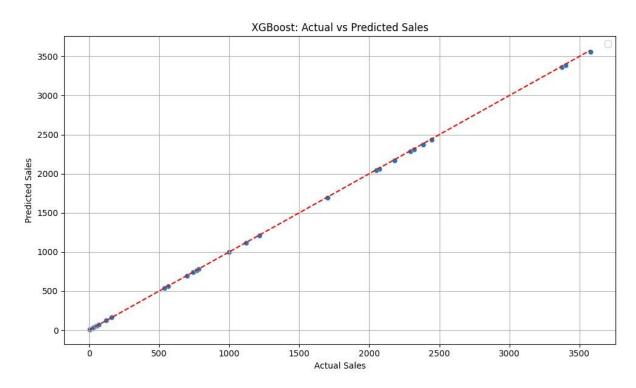


Figure A.3: XGBoost – Actual vs Predicted Sales

This visualization supports the model's strong performance metrics (lowest MAE and RMSE, highest R² score) and highlights its suitability for structured data forecasting.

Prophet – Forecast vs Actual Sales (Line Chart)

As illustrated in Figure A.4, this line chart shows monthly actual sales overlaid with Prophet's forecasted

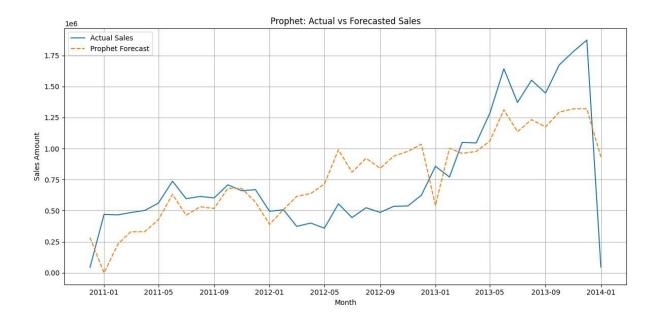


Figure A.4: Prophet – Forecast vs Actual Sales

values. Prophet, known for its additive modeling approach, captures both seasonality and trend components. The visualization clearly indicates that Prophet effectively follows general sales patterns, although it tends to smooth out extreme fluctuations. This chart supports Prophet's role in understanding cyclical behavior and long-term sales planning.

LSTM – Future Sales Forecast (24-Month Prediction)

As illustrated in Figure A.5, the LSTM (Long Short-Term Memory) model's forecast chart illustrates projected sales for the next two years. As a deep learning-based sequence model, LSTM effectively handles time dependencies and captures complex nonlinear patterns. This plot visualizes anticipated sales trends based on historical behaviour and offers a valuable perspective for long-term strategic decision-making.



Figure A.5: LSTM – Future Sales Forecast

Comparative Forecasts - XGBoost, Prophet, and LSTM

As illustrated in Figure A.6, this composite visualization overlays the predictions of all three models against actual sales. Each coloured line represents one model's forecast, enabling a visual

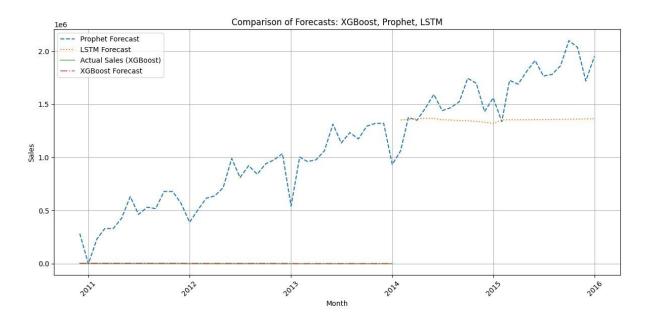


Figure A.6: Comparative Forecasts – XGBoost, Prophet, and LSTM

comparison of their predictive accuracy and response to sales fluctuations. XGBoost demonstrates the closest fit, while LSTM captures long-term trends and Prophet illustrates smoothed seasonal effects. This figure supports the multimodel evaluation discussed in Chapter 6.

APPENDIX B

SOURCE CODE SNIPPETS

This appendix includes selected Python code snippets from the implementation of the multi-model forecasting system. The code was organized into modular scripts for data preprocessing, model training, forecasting, evaluation, and export. These snippets illustrate the core logic behind the models used and reflect key stages of the system development process.

B.1 Data Preprocessing and Feature Engineering

This script performs data cleaning, date parsing, aggregation, and creation of lag features and time-based components to structure the dataset for forecasting.

CODE:

```
import pandas as pd

df = pd.read_csv("sales_data.csv")

df['OrderDate'] = pd.to_datetime(df['OrderDate'])

df= df.groupby(pd.Grouper(key='OrderDate', freq='M')).sum().reset_index()

df['Month'] = df['OrderDate'].dt.month

df['Year'] = df['OrderDate'].dt.year

df['Lag_1'] = df['Sales'].shift(1)

df.dropna(inplace=True)
```

B.2 XGBoost Forecasting Model

This section shows training and prediction using the XGBoost Regressor.

CODE:

```
from xgboost import XGBRegressor

from sklearn.model_selection import train_test_split

X = df[['Month', 'Year', 'Lag_1']]

y = df['Sales']

X_train, X_test, y_train, y_test = train_test_split(X, y, test_size=0.2, shuffle=False)

model = XGBRegressor(n_estimators=100, learning_rate=0.1)

model.fit(X_train, y_train)

y_pred = model.predict(X_test)
```

B.3 Prophet Forecasting Model

Here is the configuration of Prophet and generation of future forecasts.

CODE:

```
from xgboost import XGBRegressor

from sklearn.model_selection import train_test_split

X = df[['Month', 'Year', 'Lag_1']]

y = df['Sales']
```

```
X_train, X_test, y_train, y_test = train_test_split(X, y, test_size=0.2,
shuffle=False)

model = XGBRegressor(n_estimators=100, learning_rate=0.1)

model.fit(X_train, y_train)

y_pred = model.predict(X_test)
```

B.4 LSTM Forecasting Model

This snippet builds and trains an LSTM model for sequence forecasting.

CODE:

```
from keras.models import Sequential
from keras.layers import LSTM, Dense
from sklearn.preprocessing import MinMaxScaler
import numpy as np
scaler = MinMaxScaler()
sales_scaled = scaler.fit_transform(df[['Sales']])
# Prepare sequence data
X, y = [], []
for i in range(5, len(sales_scaled)):
X.append(sales_scaled[i-5:i])
y.append(sales_scaled[i])
X, y = np.array(X), np.array(y)
model = Sequential()
```

```
model.add(LSTM(50, return_sequences=True, input_shape=(X.shape[1],
1)))
model.add(LSTM(50))
model.add(Dense(1))
model.compile(optimizer='adam', loss='mse')
model.fit(X, y, epochs=50, batch_size=16)
```

B.5 Exporting Model Results to CSV

CODE:

```
output = pd.DataFrame({'Date': df['OrderDate'].iloc[-len(y_pred):],
'Predicted': y_pred})
output.to_csv('xgboost_forecast.csv', index=False)
```

These code snippets represent the core technical components of the project. The full implementation included additional error handling, logging, and modular file organization for clarity and scalability.

APPENDIX C PAPER PUBLICATION

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