

Part B.

1) Given information.

$$\lambda = 0.2, x = 5$$

Formula

$$P(X=x) = \begin{cases} \lambda e^{-\lambda x} & \text{for } x \geq 0 \\ 0 & \text{for } x < 0 \end{cases}$$

$$e = 2.71828$$

$$= 0.2 e^{-0.2 \times 5}$$

$$= 0.2 e^{-2}$$

$$= 0.2 \times 0.3678$$

$$= 0.0734$$

Given Information

$$\lambda = 10$$

i) Exactly 5 call in one hour

$$P(X=5) = e^{-\lambda} \frac{\lambda^x}{x!}$$

$$P(X=5) = e^{-10} \frac{10^5}{5!}$$

$$= 4.54 e^{-10} \times \frac{100000}{120}$$

$$= e^{-10} \times 373$$

$$= 0.037$$

ii) $P(X \leq 3)$

$$= P(0) + P(1) + P(2) + P(3)$$

$$= e^{-10} + e^{-10} \frac{10^1}{1!} + e^{-10} \frac{10^2}{2!} + e^{-10} \frac{10^3}{3!}$$

$$= (e^{-10}) + (e^{-10} \times 10) + (e^{-10} \times 50) + e^{-10} \times 166$$

$$= 4.54 e^{-10} + 0.00045 + 0.0023 + 0.0076$$

$$= 0.0103954$$

i) $P(X=15)$

$$= e^{-20} \frac{20^{15}}{15!}$$

$$\lambda = 20$$

$$= e^{-20} \times 26058224$$

$$=$$

$$= 0.0514$$