## Contact

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## Top Skills

Business Intelligence Software Project ManagementSanthosh kumar Prabhakaran, CSM

Senior Project Manager at Kantar Bangalore Urban

# Summary

### Owner of production support/product onboarding services helping the analytics team deliver dashboards with simulation and optimization modules enabling marketing investment decisions for our clients / client services teams moving from 1 module a week to 30+ modules per week.

Operations Management

Languages

Kannada (Elementary) Malayalam (Limited Working) Hindi (Limited Working)

## Certifications

Power BI for Marketers

Certified ScrumMaster® (CSM®) The Data Scientist’s Toolbox SAP BusinessObjects XI

edX Honor Code Certificate for Analyzing and Visualizing Data with Excel

# Experience

### Kantar

#### Senior Project Manager

April 2018 - Present (3 years 2 months) Bengaluru, Karnataka

Custodian for the Agile process ensuring all scrum processes are used as intended.

Guiding the scrum teams to follow generally accepted Agile/Scrum practices and daily activities to actively promote prioritization, team readiness, and commitment for each Sprint.

Partnering with Product Owners and Program Manager to communicate delivery of work product from the scrum teams escalating key risks and issues impeding scrum team effectiveness.

Collecting and socializing metrics to management and team Spearheading the transition from Jira to Azure DevOps including adding custom boards, workflows, states, fields, etc.

Set up the production support and onboarding processes for Athena. Manage relationships and work closely with internal teams including product management, development, client services, and advanced analytics for quick resolution of issues.

Building trust and creating positive environment by empowering, facilitating discussions, decision making and conflict resolution with emphasis on problem solving.

### Gain Theory

#### Project Manager

April 2015 - March 2018 (3 years) Bangalore

Guided teams to self-organize, self-manage, and self-deliver.

Expert in creating custom workflows in Jira along with related schema, screens, custom fields, etc.

Managed JIRA sprint cycles and projects. Organized and facilitated Scrum ceremonies.

SME on using Sisense to build embedded BI visualization solutions.

### Meritus Analytics

#### Project Manager

January 2015 - March 2015 (3 months) Bengaluru, Karnataka

### Sierra Infosys Inc.

#### SAP HANA/BOBJ Consultant

June 2013 - December 2014 (1 year 7 months) Coimbatore Area, India

Built end-to-end BI reporting pipeline using

* SAP BO-DS 4.0 for ETL
* SAP HANA (SPS 6) and IDT 4.0 for Information modeling
* Web Intelligence and Dashboard Designer for reporting

### CBay Systems (I) Pvt. Ltd.

#### Team Lead

February 2002 - September 2011 (9 years 8 months) Coimbatore Area, India

Responsible for scheduling and tracking deliverables to ensure delivery on time with high quality.

Managed resource plans across accounts and teams to optimize scheduling to meet the demands.

Owned and managed status reporting, dashboards and executive reviews for the zone comprising of 20 Team Leads.

# Education

### IIT, Hyderabad

Certification Program in Predictive Analytics, Predictive Analytics · (2013 - 2013)

### Rathnavel Subramaniam College of Arts and Science

BSc, Computer Science · (1996 – 1999)