## Contact

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## Top Skills

Business Intelligence Software Project Management  
Operations ManagementSanthosh kumar Prabhakaran, CSM

Senior Project Manager at Kantar Bangalore Urban

# Summary

### Seasoned professional with rich experience managing deliverables in product development (SaaS), service delivery, data management, visualization, competitive dashboards, and marketing mix dashboard.

Languages

Kannada (Elementary) Malayalam (Limited Working) Hindi (Limited Working)

## Certifications

Certified ScrumMaster® (CSM®) The Data Scientist’s Toolbox SAP BusinessObjects XI

edX Honor Code Certificate for Analyzing and Visualizing Data with Excel

Power BI for Marketers

# Experience

### Kantar

#### Senior Project Manager

Nov 2019 - Present (3 years 2 months) Bengaluru, Karnataka

I own the production support/product onboarding services on Athena improving efficiencies from around 3 days per module down to 4-6 hours per module working closely with product management, product development, client services, and product delivery teams.

Effected 50% reduction in iterative onboarding requests by proactively facilitating collaborative decision making and focusing on immediate delivery while ensuring feedback loop is closed w.r.t. product / automation improvement.

Seamlessly transitioned product management and development team from Jira to Azure DevOps as the program/project management tool of choice with no downtime.

Implemented Agile Scrum practices in the platform development team.

Working with Product owner to create Release plans, Coaching team on Scrum principles and practices and driving a culture of self-managed teams.

### Gain Theory

#### Project Manager

April 2015 - March 2018 (3 years) Bangalore

Guided teams to self-organize, self-manage, and self-deliver.

Set up Jira for program and project management using custom workflow,schemas, screens, fields, etc.

Started on the Agile scrum journey.

SME on using Sisense to build embedded BI visualization solutions.

### Meritus Analytics

#### Project Manager

January 2015 - March 2015 (3 months) Bengaluru, Karnataka

### Sierra Infosys Inc.

#### SAP HANA/BOBJ Consultant

June 2013 - December 2014 (1 year 7 months) Coimbatore Area, India

Built end-to-end BI reporting pipeline using

* SAP BO-DS 4.0 for ETL
* SAP HANA (SPS 6) and IDT 4.0 for Information modeling
* Web Intelligence and Dashboard Designer for reporting

### CBay Systems (I) Pvt. Ltd.

#### Team Lead

February 2002 - September 2011 (9 years 8 months) Coimbatore Area, India

Responsible for scheduling and tracking deliverables to ensure delivery on time with high quality.

Managed resource plans across accounts and teams to optimize scheduling to meet the demands.

Owned and managed status reporting, dashboards and executive reviews for the zone comprising of 20 Team Leads.

# Education

### IMT, Ghaziabad / Deakin University, Australia

### Currently pursuing PGPM from IMT Ghaziabad through Upgrad

### IIT, Hyderabad

Certification Program in Predictive Analytics, Predictive Analytics · (2013 - 2013)

### Rathnavel Subramaniam College of Arts and Science

BSc, Computer Science · (1996 – 1999)