

SANTIAGO BRACAMONTE

SYSTEMS ANALYST



ABOUT ME

I am responsible, dynamic and creative, with the ability to adapt and collaborate in a team under pressure. I have the initiative to solve problems effectively, and my focus on continuous improvement contributes to the success of technology projects and the achievement of business goals.

CONTACT

☎ (+54) 1131226566

✉ santiagobracamonte01@gmail.com

in <https://www.linkedin.com/in/santiago-bracamonte/>

WORK EXPERIENCE

Carestino

Customer Experience - 09/2023 - Present

- In my current role in Customer Experience, I am responsible for answering messages and queries on Facebook, the company website and Google My Business, as well as following up and resolving complaints efficiently. In addition, I have full control of the e-commerce platform.

Sales Advisor - 03/2023 - 09/2023

- Customer care and advice, stock management and control and product demonstration. Maintenance of order and visual standards in the shop, and support in the sales process and loading of data into the system.
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EDUCATION

SYSTEMS ANALYST

Escuela Da Vinci - 03/2023 - Present

Training course : SQL for Data Science

Coursera: 03/2024 - 04/2024

Training course: Technical Support Fundamentals

Coursera: 12/2023 - 01/2024

LANGUAGES

- ENGLISH: FLUENT
- SPANISH: NATIVE

SKILLS

- MICROSOFT OFFICE: ADVANCED
- VISUAL STUDIO: UPPER INTERMEDIATE
- ADOBE PHOTOSHOP: INTERMEDIATE
- JAVA: UPPER INTERMEDIATE
- HTML5: ADVANCED
- CSS: ADVANCED
- BOOTSTRAP: ADVANCED
- PHP: UPPER INTERMEDIATE
- MYSQL: UPPER INTERMEDIATE
- POSTGRESQL: UPPER INTERMEDIATE
- LARAVEL: UPPER INTERMEDIATE
- LINUX: UPPER INTERMEDIATE