

# WHO IS CALTRANS IT?

## The Four Divisions Powering Caltrans IT

Caltrans IT is responsible for managing and maintaining the technological infrastructure and systems that support Caltrans' operations and programs. Caltrans IT is made up of four Divisions, each with their own specific responsibilities and functions. These include the Project & Business Management Division (PBMD), the Application Development & Support Division (ADSD), the Infrastructure Management Division (IMD), and the Security Services Division (SSD).

Together, the four Caltrans IT Divisions work to ensure that Caltrans has the necessary technological resources to carry out its mission of providing a safe, sustainable, integrated, and efficient transportation system in California

### Divisional Roles and Responsibilities



#### Project & Business Management Division (PBMD)

- Ensures the delivery of IT capabilities to Caltrans through small, medium, and large IT projects.
- Manages the operational activities of IT, including managing the budget, IT procurement, and IT recruitment.
- Responsible for project and portfolio management, business analysis, and quality assurance and testing services.



#### Application Development & Support Division (ADSD)

- Provides IT technology application development and support services across Caltrans.
- Acts as the primary customer interface for application issues.
- Provides business analysis service and assists with business process, application project planning, and special project reports.



#### Infrastructure Management Division (IMD)

- Develops and delivers network architecture & engineering and network operations.
- Manages all aspects of Caltrans' IT infrastructure, including server infrastructure, engineering, hosting, identify access, storage, data protection, and operations & disaster recovery.
- Delivers end-user support, end-point device management and support, and more.



#### Security Services Division (SSD)

- Responsible for developing and maintaining day-to-day security operations.
- Conducts digital forensics for law enforcement and HR disciplinary purposes.
- Develops and delivers new security protocols enabling new technologies that require cybersecurity solutions.

