# Efrain Santiago

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#### Date of birth

2000-04-11

I am in progress of completing Centriq's Full Stack Coding program. I have spent ample time learning HTML, C#, and JavaScript. I often use my extra free time to learning more out of class. I have much excitement to learn more as this field has so much to offer and there is nothing more exciting to me than learning. I started my career at 15 doing a job focused on problem solving. I went to school and work as a technician for 7 years excelling in that field for my age. In that time I learned critical thinking and time efficiency.

# **Work Experience**

## **Powersport Technician 8/22-Present**

Working here I learned more about working as a team
I quickly began doing more than just work on vehicles
Completed damage estimates
Ordering parts through online parts diagram
Talking to respective Manufacturers via phone
Occasionally helping customers via phone
Offered the opportunity to become service manager in the near future
Trained to handle service manager tasks
All these actions I performed while still repairing vehicles in a timely and proper fashion

## Automotive Technician 2/21-8/22 Hendrick Toyota Merriam

Here I attained two ASEs and became a Certified Electrical Toyota Technician.

I Started working on all makes and models as a used car technician
Quickly moved onto "main shop" working on Toyota Vehicles
Was sent to multiple Toyota training classes
Performed many recall jobs and became certified
Performed flat rate averaging higher than 100% efficiency rate
Was trained by Master ASE/Toyota technician for 6 months
Performed all jobs of various degrees
Performed many high level diagnosis involving FTS and calling TAS managers
Diagnosis became my favorite subject also something I became very reliable at
Taught many new techs explaining how to diag or tricks to become more adequate

## Diesel Technician 5/20- 2/21 Kenworth Olathe

Did many tasks here such as:

Engine removal and installation

Differential resealing

Driveshaft replacements

Exhaust fabrication and installation

Oil and filter changes

Caliper and drum brake services

Alignments

Various engine and transmission leaks

General maintenance

Wheel/hub seals

Turbo removal and installation

Water pumps, alternators and other accessories

And more

Along with these jobs I was also expected to keep a clean and safe work environment. I learned how to work back counter parts because I am on the overnight

shift. Worked with customers occasionally

## Express Tech 5/19-4/20 Hendrick Toyota Merriam

I mostly did oil changes and tire rotations
I constantly did work above my level as to help out when others don't have time to do it I am capable of higher level tasks but I was not given the opportunity to use them

## **General Maintenance Tech 11/18-5/19** Firestone

I did various jobs from oil changes, to tire repair and installation, headlights, filters, Brakes, Alignments, etc
Learned how to use the tire machine
Know how to properly operate a lift
Know how to use the alignment rack
Can use the wheel balancer properly
Helped stock tires from the warehouse truck
Always worked fast enough to have time to clean the shop
Learned how to fill out a work order

# Assembler 09/18-11/18 Broderson Manufacturing Company

Learned how to read and explain blueprints
Worked with engineers when fitment problems arose
Learned how to operate machinery
Learned basic principles of diesel engines
Tons of hands on experience with wrenches and assembling entire cranes

would drop engines in cranes as well as install AC and heating Installed axles and wheels to frame Installed booms and cable to frame Build gas and oil tanks while installing those as well Learned a lot about safety and PPE

## Unloader 03/18-7/18 UPS

Worked hard during the cold and warm months with no heat or AC Was expected to move 800 packages per hour and was actually moving 1200 On time everyday and stayed late most days to finish up the remaining trailers Was considered for Supervisor position before leaving to Firestone for better opportunities

# Checker/Meat Clerk 05/16-03/18 Hy-Vee

Learned how to interact with customers

Worked fast and diligently saving my company money while keeping customers coming back

Gained lots of profit for the meat dept. working over hours during summer I have taken charge of situations when my boss wasn't around

## **Education**

# **Centriq Kansas City**

## C# Program

I spent 8 hours a day in classes with very knowledgeable instructors. I created two dungeon games, once with the class and one on my own. I was taught not only how to code in C# but also the theory behind how it operates. We created many small projects such as ATMs, Login functions, PIN functions, etc.

## HTML Program

This was my first entry into coding. I spent the same rigorous amount of class time and homework time working on HTML. This is what I enjoy most out of everything I learned so far. I enjoy creating styling that tickles the user's mind. I love watching what the code I write turn into art on the screen.

## JavaScript Program

Returning to HTML format after three weeks of C# was refreshing. Creating functions for users to interact with really changed how I saw HTML. I learned how to create buttons, how to implement APIs, how to make the application work with mobile devices, etc.