# Santiago Martinez Vallejo

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## **EDUCATION**

## Tecnologico de Monterrey - Monterrey, Nuevo Leon / Mexico City

Aug 2021 - June 2025

B.S. Computer Science and Technology

Overall GPA: 3.7/4.0

**Concentration/Track(s):** Software Development and Design

## **EXPERIENCE & LEADERSHIP**

## Schneider Electric | IT Data Domain Intern

June 2023 - Dec 2023

- Translated business processes into data flow diagrams and data sets for analysis, using robust dashboards and visualizations.
- Reviewed data discovery, profiling, and ensured data quality, using tools such as Collibra, Informatica, Excel and Pandas. Validated 100% of IT Support and End-User Assets company domains

## British American Tobacco | IDT Operations Intern

Jan 2024 - June 2024

- Responsible for supporting the Operations Demand team. Ensure business requirements are translated into technology implementation.
- Reduced +120,000 hours in response times implementing a digitized form for safety procedures
- Developed 2 more apps (Digitized Facilities Ticket Form, & Digitized Primary Check Procedures) supporting IWS Phase 2 (Digitalization) utilizing Power Automate, Power Apps and Graph API

# Mobile Development Social Concentration | Kotlin, Figma

Jan 2024 - Feb 2024

Social project to develop an Android and IOS mobile app to guide Monterrey citizens and provide them help in different social problematics, developed Android's UI view

#### **PROJECTS**

## **Personal Webpage** | React, Node.js, Express, MongoDB

May 2023 - June 2023

Designed and developed my webpage to serve as an extension to my CV and as a space for showcasing my skills, blogging and writing about my life

#### **Blog App** | MongoDB, Express, React, Node.js, Tkinter

Oct 2023 - Jan 2024

App where users can register, and post blog cards with real time updates, account management functionalities and multiple API integrations

## University Survey Webpage | PHP, HTML, CSS, C#, Unity, MySQL

March 2023 - June 2023

Interactive web page for my university's student annual survey seeking to increase student participation. The survey forms were integrated in an interactive Unity game, which was embedded in a web page served in PHP

## Arduino Connected to Cloud | Arduino, Firebase, MySQL

Sep 2022 - Dec 2022

Sensor connected to cloud with Firebase, could be activated or deactivated remotely through a webpage and assistant Alexa. Sensor's activity was stored in MySQL

# Chatbot Application | TypeScript, React, Node.js, MongoDB, OpenAI, Jest

Feb 2024 - Present

Web app to manage assistance and support to Neoris users, page is controlled by admin users, integrated with a fine-tuned chatbot to answer questions, functionalities to manage account, and visualize page use. Applied double token verification, token blacklist configuration, and followed ISO/IEC Standards

## **SKILLS**

Languages: Fluent in Spanish (native) and English (C1), Beginner Proficiency in French

Soft Skills: Teamwork, adaptability, communication, emotional intelligence, active listener

Programming Languages: Comfortable with Python, Kotlin, TypeScript, JavaScript, HTML, CSS knowledge in SQL

Frameworks/Packages and Dev Tools: React, Node.js, Git Version Control, Jira