



SUMMARY

Motivated IT major specializing in web applications, with a strong foundation in programming, user experience design, and database management gained through rigorous coursework at NJIT. Proficient in developing responsive websites, building web applications, and designing mobile solutions. Adept at using tools like SQL, and Figma to create innovative, user-centered digital experiences. Passionate about leveraging technology to solve real-world problems and excel in collaborative, dynamic environments.

EDUCATION

New Jersey Institute of Technology (NJIT)

Bachelor's Degree in Information Technology
Graduation expected: May 2026

SKILLS

- Programming and Development: Python, HTML, CSS, JavaScript, SQL
- Web Development Tools: React.js, Node.js, Bootstrap, WordPress
- Database Management: MySQL, MongoDB
- Software & Platforms: Git/GitLab, Visual Studio Code, Adobe XD, Figma
- Operating Systems: Windows, Linux, macOS
- Networking: TCP/IP, DNS, Network Configuration
- Problem-Solving: Analytical Thinking, Debugging, Troubleshooting Complex Systems
- Version Control: Git, GitLab CI/CD, GitHub
- Testing and Debugging: Unit Testing, Debugging Tools, Browser Developer Tools
- Security Concepts: Basic Cybersecurity Practices, Authentication Protocols, Secure Web Development
- System Administration: Shell Scripting, Command Line Tools, Basic Server Setup and Maintenance
- Communication: Writing Technical Documentation, Oral Presentations, Effective Team Collaboration
- Adaptability: Quick Learner, Flexible in Adopting New Tools and Technologies

Languages

- Spanish
- English

EXPERIENCE

Guest Services Associate

MetLife Stadium | 2023- Present

- Provided exceptional customer service to large crowds, ensuring a positive guest experience.
- Gained experience in troubleshooting customer issues in real time, fostering problem-solving and adaptability.
- Developed communication and interpersonal skills by interacting with diverse individuals.
- Worked effectively in a fast-paced, high-pressure environment, demonstrating teamwork and time management
- Relevance to IT Career: This role enhanced my ability to communicate complex information, manage tasks under pressure, and provide user-centric solutions—all essential for IT projects and internships.

Amazon Associate

Amazon Fresh | 2022 - Present

- Assisted customers with inquiries and resolved issues, ensuring satisfaction with digital and in-store shopping experiences.
- Utilized digital platforms to manage inventory and track customer orders efficiently.
- Improved technical troubleshooting skills by addressing system and product-related queries.
- Adapted to new technologies and workflows, demonstrating flexibility and a willingness to learn.
- Relevance to IT Career: This role honed my technical problem-solving abilities, understanding of user experience, and ability to adapt quickly to new tools and systems—skills critical for success in web development and IT internships

CERTIFICATIONS

- Ultimate Java mastery series Advanced
- Google IT Support Professional Certificate
- HTML, CSS, and JS certificate