

# YANCEY D. TOLENTINO

IT SUPPORT

## CONTACT

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City, Batangas

## EDUCATION

**Batangas State University JPLPC  
Malvar**

2021-2025

BS in Information Technology

## TECHNICAL SKILLS

- Hardware & Networking: PC Assembly/Disassembly, Router Configuration, Hardware/Software Troubleshooting, End-User Support
- Programming & Development (School): C++, C#, Java, Python, PHP, JavaScript, HTML, CSS, Flutter, MySQL
- Framework (Internship): Angular
- Software Tools: Git, Jira, Microsoft Office,

## CORE SKILLS

- Technical Troubleshooting
- Networking Basics
- Communication & Teamwork
- Adaptability & Flexibility

## PROFILE

Motivated Information Technology graduate with hands-on experience in PC assembly/disassembly, router configuration, and troubleshooting of hardware and software issues. Learned and applied C++, C#, Java, Python, PHP, JavaScript, HTML, CSS, Flutter, and MySQL during academic coursework, building a solid technical foundation. Gained additional experience in Angular during internship training, supporting software development tasks. Skilled in end-user support, networking basics, and system maintenance, with strong problem-solving abilities. Seeking an entry-level role in IT Support / Technical Support to apply technical knowledge and deliver reliable solutions.

## WORK EXPERIENCE

SOFTWARE DEVELOPMENT INTERN

**Infor**

*March - June 2025*

- Assisted in developing and maintaining responsive user interfaces using Angular and TypeScript, improving UI performance.
- Refactored code and applied the company's Infor Design System to ensure consistency and maintainability.
- Worked with developers to help identify and fix UI bugs, gaining practical problem-solving experience.
- Participated in daily Scrum meetings and learned to use Jira for task tracking and team collaboration.

## CERTIFICATIONS (CISCO NETWORKING ACADEMY, 2024)

Introduction to Cybersecurity	Network Defense
Introduction to Data Science	Cyber Threat Management
Creating Compelling Reports	Data Analytics Essentials
Engaging Stakeholders for Success	