



HOME

GRID

Date

01-10-2020

31-10-2020

Channel

All

City

All



Total Calls

32.94K



Total Call Duration in Hrs

13.74K



Total Call Duration in Min

824.2K



Response Time%

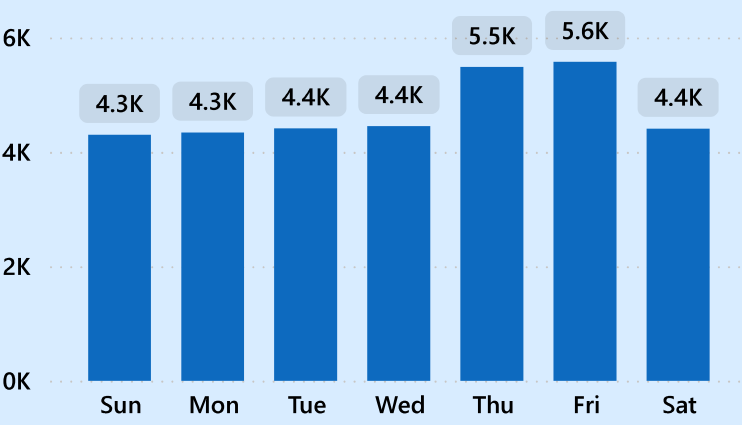
75.26%



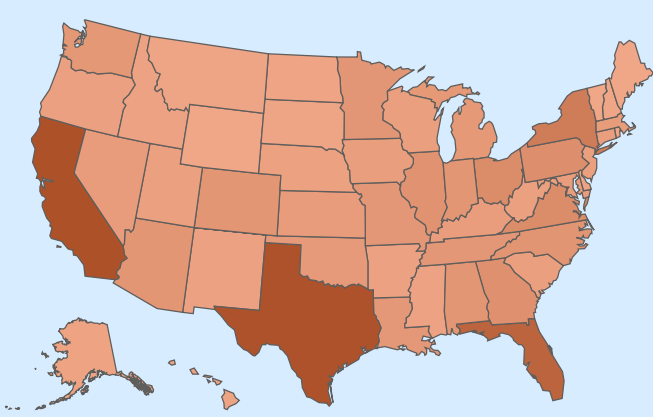
Average Call Duration Min

25.02

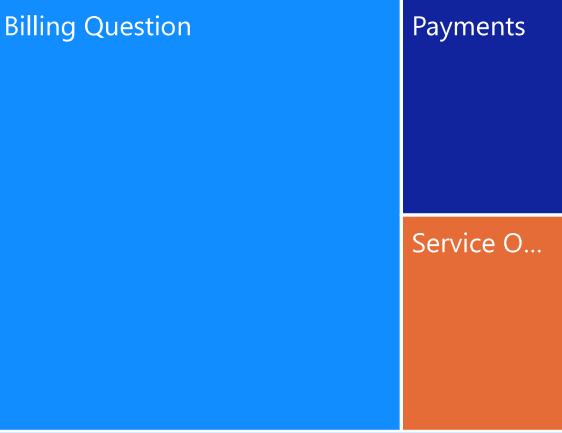
Total Call by Day



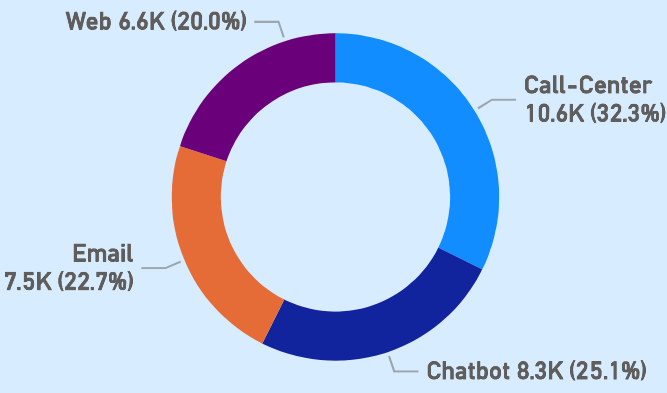
Total Call by State



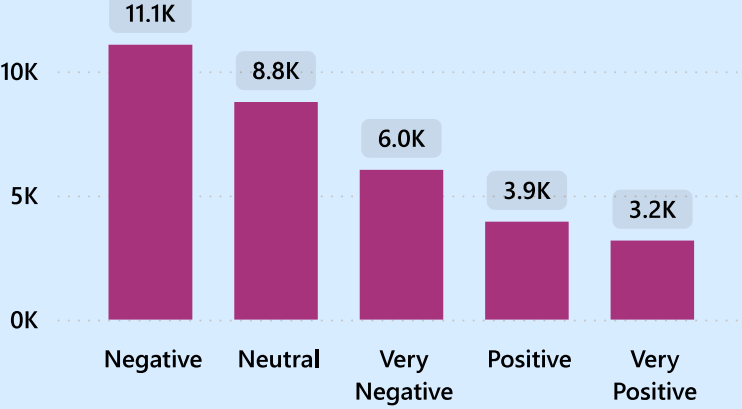
Total Call by Reason



Total Calls by Channel



Total Calls by Sentiment



Total Calls by Call Centre

