

Founded in the year 2067, Sujata Technical Services has started to carve its path to become the most trusted installer of branded elevators and escalators as well as services for maintenance. With a seasoned team of expert elevator technicians, we are fully prepared with an extensive inventory & spare parts to provide repairs, maintenance, inspection, and testing services for nearly every elevator brand. We have the fastest response and repair completion times.



We have our office at Kalimati, Kathmandu open to cater to our customers all across Nepal.



We pride ourselves on exceeding customer expectations by being:

- Easy to deal with
- Accountable
- Engaged
- Honest

Mission Statement

Safety is the heart of everything we do. Sujata Technical Services' mission is to:

- Provide branded high-quality elevators being the sole distributor of trusted brands
- Create and cultivate long-term relationships with clients
- Respond immediately to the concerns of the clients
- Achieve complete customer satisfaction
- Improve our services continuously

Management



The organization is composed of well-experienced and trained individuals led by its proprietor, Mr. Ram Shankar Prasad Shrivastav (popularly known as “Subodh”) who has a very rich experience in this field of over two decades and is one of the sought-after names chief technician in the Nepalese market.

The team comprises of marketing executives and trained technicians who also have gained significant experience and work round the clock to sort out issues of clients. Mr. Shrivastav “Subodh” in the span of over two decades has already worked in the installation and maintenance of elevators of various brands in Nepal and is widely known for his sincerity, dedication, time-bound and affordable services which has helped him in building large customer base across Nepal and has earned their trust.

Why you should choose us?

When you want safe, reliable elevator and escalator service, Sujata Technical Services is the partner you can trust because we work to earn your trust.

Our Strengths



Service support network

- Our technicians are friendly, reliable, skilled, engaged, trustworthy, and accountable. They're dedicated to providing service excellence as part of a national support network even to respond to the customers residing at different corners of the country.

Majestic responsiveness

A partner you can rely on. As your partner, we'll determine what you need and make sure you get it. We:

- Maximize equipment uptime
- Carefully structure and deliver tailored maintenance programs
- Provide technicians with the most current and accurate information
- Use cutting-edge monitoring and communication technology

Consistent, reliable service at the right time

Our smart service tools like intelligent maintenance routines and real-time dynamic scheduling mean we're able to:

- Prioritize your needs
- Avoid disrupting your building's operations
- Maximize productivity

Remote monitoring simplifies your life With our interactive digital monitoring, we provide a superior service experience.

We offer:

- Direct data and voice access to our technicians for emergency response
- Skilled individuals for professional assistance
- Trained technicians dispatched with prioritized solutions



Rapid parts delivery



To expedite parts delivery, we keep our local inventories stocked with the most commonly replaced parts for leading brands of equipment. Parts not available locally can be imported from our neighboring countries based on the customer's request. When new parts are not the solution, we can also analyze and repair PC boards.

Lower Maintenance Cost

- We avoid costly repairs and parts replacements.
- We are dedicated to providing services to our valued customers at affordable and reasonable charges.



Dial us for a Quick Response

You can reach us on cell phones and social media so that our technicians can more quickly diagnose, repair, and restore your equipment to service. Our technicians have immediate access to:

- Most recent customer feedback
- Repair history
- Maintenance routines
- Technical support data
- Troubleshooting routines
- Repair routines
- Parts ordering
- Call Reporting