



# Santosh Shah

IT Technician

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## WORK EXPERIENCE

### IT Trainer Jabil Inc.

06/2017 - 08/2021

Penang, Malaysia

As IT trainer(My responsibilities is brief new hire employees about basic computer hardware /software and after next tran for current workstation.

#### Achievements

- Employee of the year 2019 (Online test)
- Got chance to gain deep knowledge in technical field
- Got chance to gain knowledge on employees management systems

## EDUCATION

### ISO Certification Running

Lord Buddha Multiple Collage Of Technology

08/2021 - Present

Lalbandi, Sarlahi

#### Courses

- Computer Hardware\Software
- Operating system
- Networking and Telecommunications
- web development in frontend html , css , javascript
- People Skills & Friendly, Helpful Attitude

### School level certificate

Mahendra Adarsha mahila ma vi Jaleshwar

2014

Jaleshwar, Mahottari

## SKILLS

IT Troubleshooting &  
Problem Solving

Up-to-Date Knowledge of  
Computer Operating  
Systems

LAN & WAN Connectivity &  
Maintenance

Computer Hardware  
Systems & Components

Web development

## PERSONAL PROJECTS

Online text with Employees instead using paper

## ACHIEVEMENTS

Employee of the year 2019 (Online test) (01/2019)

Before start, this Online text system HR training team taking exam with new hire Employees using paper and spend too much time and cost also high after implementing this Online test system make others training team member easy to work, save time and save cost

## LANGUAGES

Nepali

Native or Bilingual Proficiency

English

Full Professional Proficiency

Malaysian

Professional Working  
Proficiency

Indian

Full Professional Proficiency

## INTERESTS

Football

Reading books

Explore new things