Jad Saouma

jfsawma@gmail.com - (312)-350-5121 - Duluth, MN

Ambitious computer science student-athlete focusing on solving real-world problems with an entrepreneur approach. Captain on the soccer team showing on and off the field leadership in a competitive NCAA region. Seeking an internship that allows me to best utilize my skill set, work on complex problems, and be part of a team that delivers positive outcomes.

EDUCATION

The College of Saint Scholastica   **Anticipated December 2023**
Bachelor of Science, Computer Science – Software Development Concentration   *Duluth, MN*

- GPA: 3.95/4.00 & 5x Dean's List
- Relevant courses: ○ Data Structure & Algorithm ○Database Modeling ○Software Design ○ Web Design & Development ○Machine Learning ○Information Systems ○ Java I ○Java II

PROJECTS – [GitHub Link]

- Covid contact tracing program that tracks the spread of Covid in a population with visualization. (Java)
- Melody Player program using Stacks and Queues. (Java)
- Blocky Program using Maps. (Java)
- Admission management system program for students and instructors (Java)

PROFESSIONAL EXPERIENCE & LEADERSHIP

IT Specialist/ Web Development Intern   **December 2022 - Present**
ALLETE, Inc   *Duluth, MN*

- Automate business processes using Microsoft Power automate, workflow development and custom-built solutions. Leverage the full capabilities of SharePoint, including lists and libraries.
- Create dynamic and user-friendly websites utilizing various technologies such as CSS, HTML, JS.
- Monitor website performance and ensure optimal functionality using Google Analytics.

IT Business Analyst/Application Development Intern   **May 2022– August 2022**
Johnson Brothers Distribution   *St-Paul, MN*

- Implemented automation to improve workflows (automated 8 websites performance reporting).
- Used and excelled in multiple tools and technology like content management solution (CMS) on WordPress, ADA detector, and Google Analytics.
- Increased all Johnson Brothers' websites performances and enabled the first ADA compliant websites.
- Cleaned up 500 users in an internal software to improve security and enhance performance.

IT Service Desk –Technology Assistant - Team Leader   **February 2021 – February 2023**
The College of Saint Scholastica   *Duluth, MN*

- Used extensive knowledge of computers to provide solutions to technology questions.
- Managed technology escalation from faculty and staff to ensure smooth daily operations.
- Solved software and hardware problems using troubleshooting and research techniques.
- Developed the IT Service desk's guide, train new employees and manage weekly meetings.

SKILLS & INTERESTS

- Skills: Java, Python, C#, HTML, CSS, Microsoft Power Automate, Time Management.
- Tools: Microsoft Office, NetBeans, Notepad++, Eclipse, Lucid Chart, WordPress, SQL.
- Multilingual: Fluent in English, French and Arabic.
- Hobbies: Soccer, Coding Club, Video Games