Personal information

PDF Complete understands your desire to protect personal information. We intend to inform you how your personal information will be gathered, tracked or used, and to give you choices. If choices are not offered on web pages where your personal information is obtained, please select one of the communication channels at the bottom of this statement to indicate your communication preferences.

General Information we gather and track

We request personal information when you create an account, place an order, register a product, request a service, answer a survey, enter a contest, correspond with us or engage in certain other activities on our website. For example, If you submit an order on-line with us, we will ask you for information necessary to complete the transaction such as your name, address, and credit card number. If you request technical support online, we will ask you for information necessary to complete the transaction such as your name address and information about your computer hardware, software and the nature of the problem you are experiencing. You make the decision whether to proceed with any activity that requests personal information. If you do not wish to provide the requested information, however, you may not be able to complete the transaction.

How we use the General Information we gather and track

We use personally identifiable information in the following ways:

- To provide you with information about product upgrades, new products, services, newsletters, informative emails, and research on future product ideas or improvements;
- To assist us in creating content that is relevant to you;
- To provide you with special offers that may be of interest to you;
- To assist us in creating better products and services to meet your needs;
- To allow you to purchase, download, and manage product licenses, obtain access to services or otherwise engage in activities you select;
- To help you quickly find software, services or product information important to you.

With whom we may share your information

PDFC collects and uses your personal information to operate the Site and deliver the services you