Managing Effective Data Science Teams

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How cool is the "coolest job of the 21st century" these days?



Key Issues



What do modern data science teams look like?



What challenges do data science teams face at different stages of their journeys?



What are the best practices for effective data science?







What do modern data science teams look like?



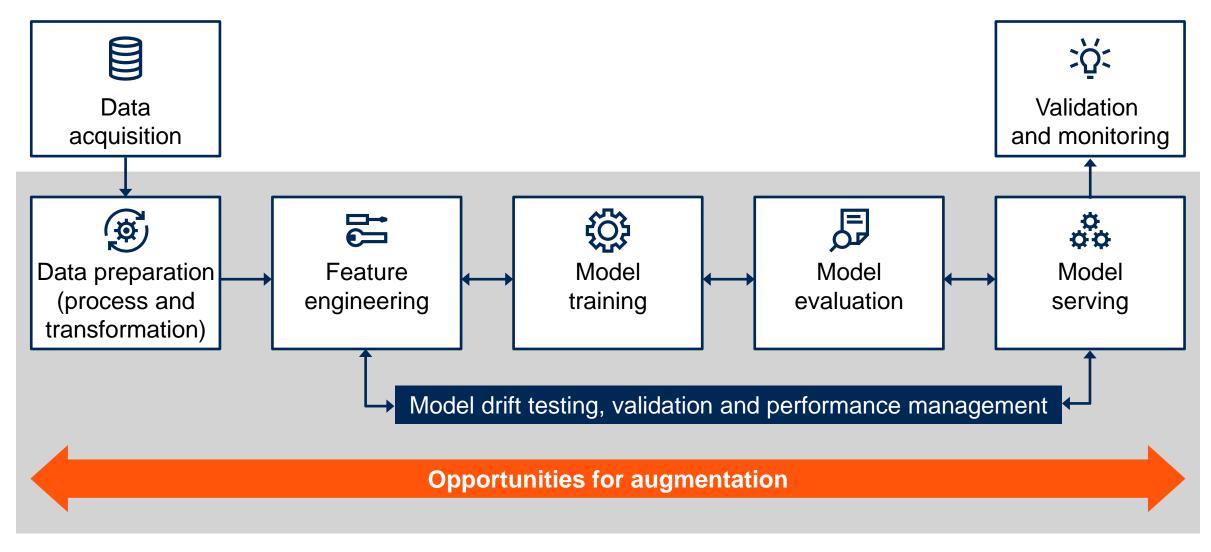
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What are the best practices for effective data science?



Typical DSML Steps

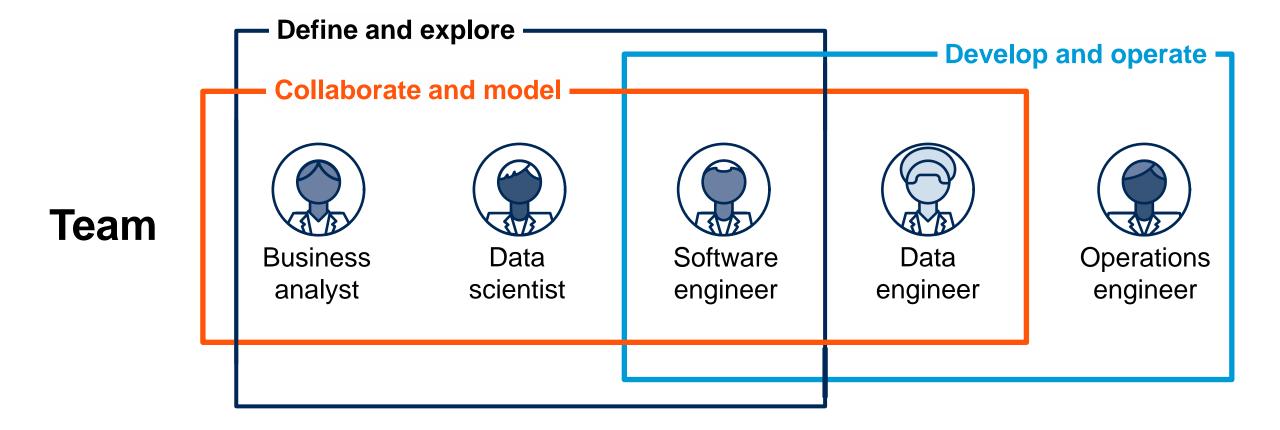


DSML = data science machine learning

Source: Democratize Data Science Initiatives With Augmented DSML



Data Scientist Collaboration Scope





Example Team Structure

Direct reporting Dotted line reporting Data scientists are part of the COE Data scientists are part of the BUs but aligned with COE but aligned with business units (BUs) BU BU CDO BU CDO BU Data Data Data Data Data Data science COE science COE scientist scientist scientist scientist IT shared services





Data science is a team sport with diverse players and specializations.



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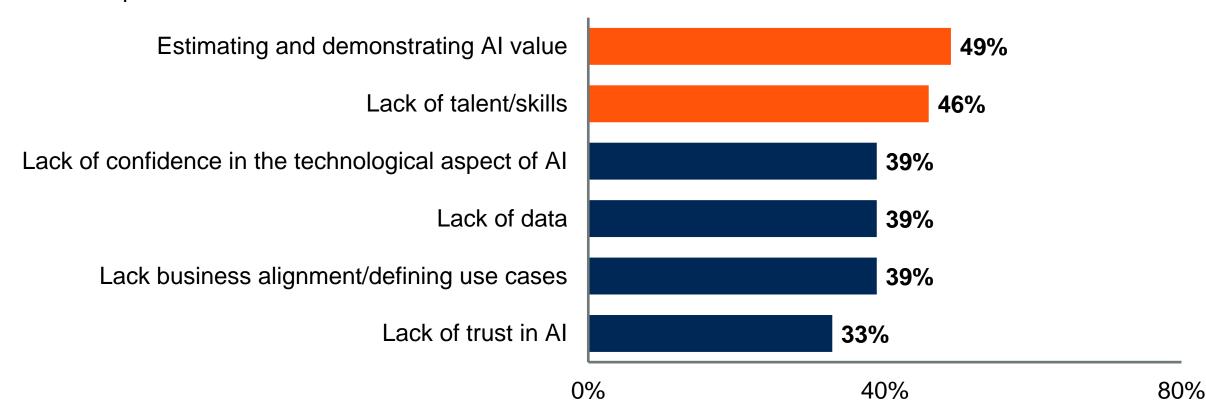


What are the best practices for effective data science?



Estimating and Demonstrating Al Value, Lack of **Talent/Skills Are the Main Challenges**

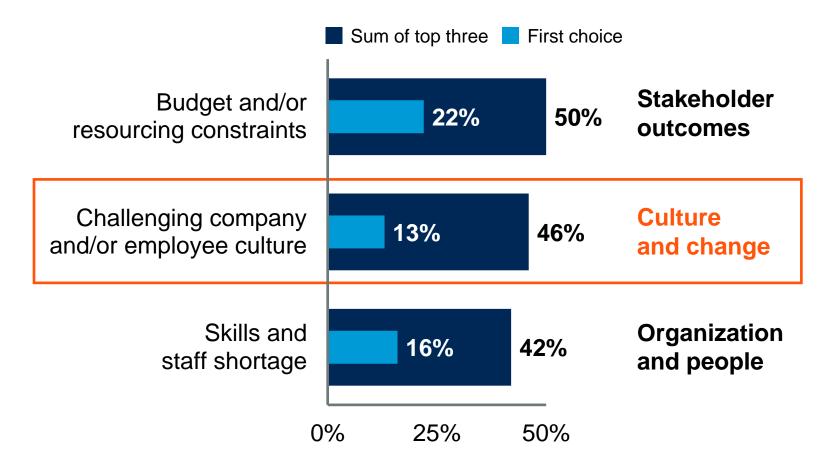
Top barriers in implementing AI techniques Sum of top three ranks

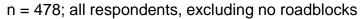


n = 57 leaders highly involved in AI with a primary focus on BI; excluding unsure Q18: What are or will be the top 3 barriers to the implementation of AI techniques within your organization? Source: 2023 Gartner Al in the Enterprise Survey



Not Addressing These Challenges Will Get You Fired

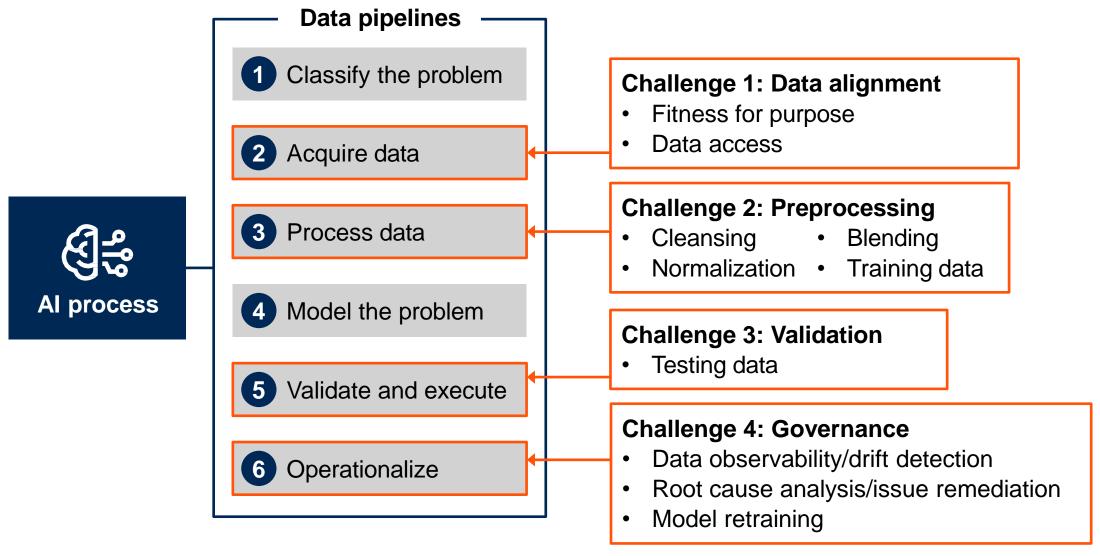




Q15: Most pressing challenges to the success of your data and analytics initiatives? Source: 2024 Gartner Chief Data and Analytics Officer Agenda Survey



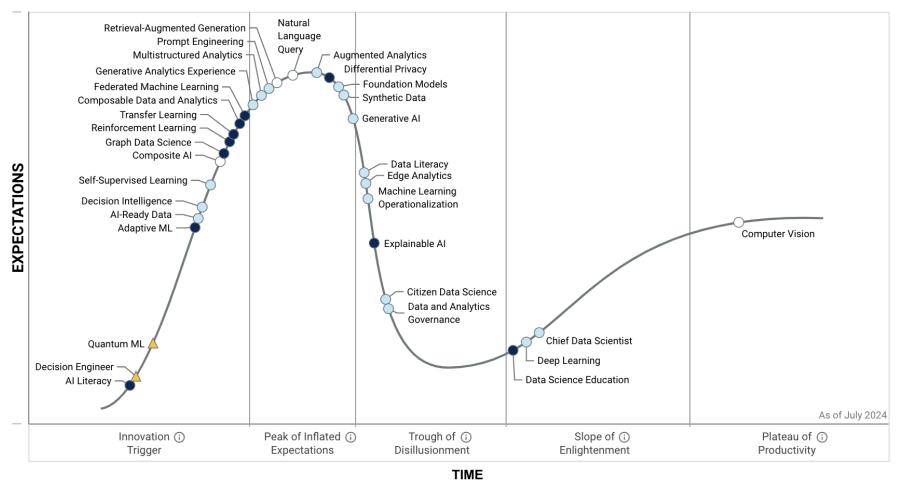
Data Quality Challenges for Al and ML





Hype Will Get Worse Before it Gets Better

Hype Cycle for Data Science and Machine Learning, 2024



Source: Hype Cycle for Data Science and Machine Learning, 2024, 30 July 2024

Time To Plateau Will Be Reached:



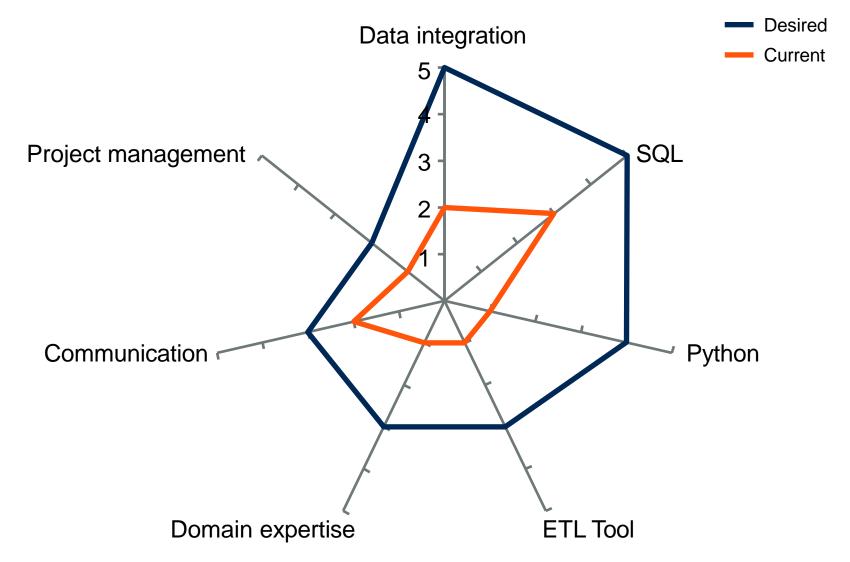
O < 2 yrs.

O 2-5 vrs.

● 5-10 yrs.

△ > 10 yrs.

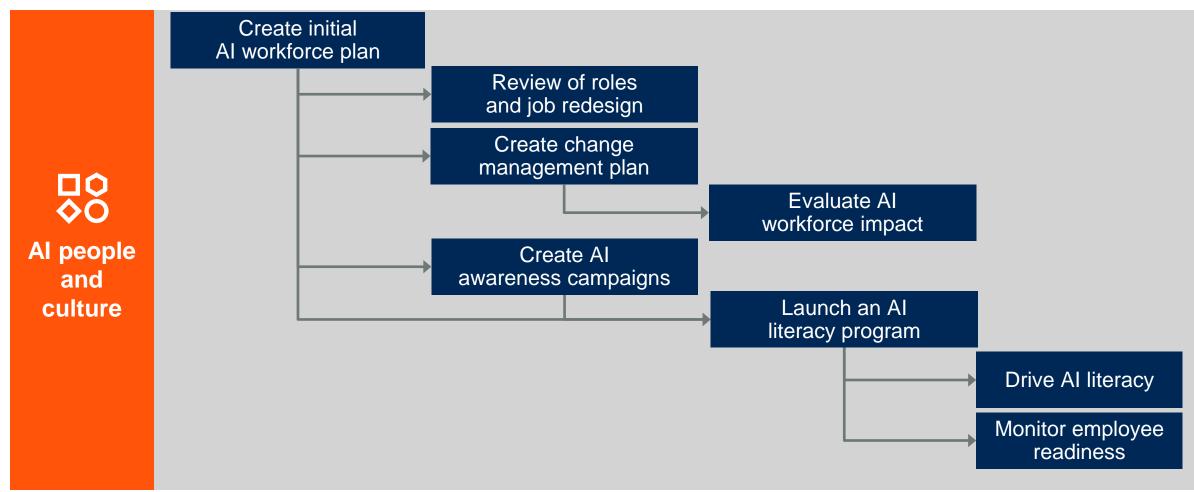
Example Skill Gap





Al People and Culture Illustrative Roadmap

Month 1 Month 2 Month 3 Month 4 Month 5 Month 6 Month 7 Month 8 Month 9 Month 10 Month 11 Month 12





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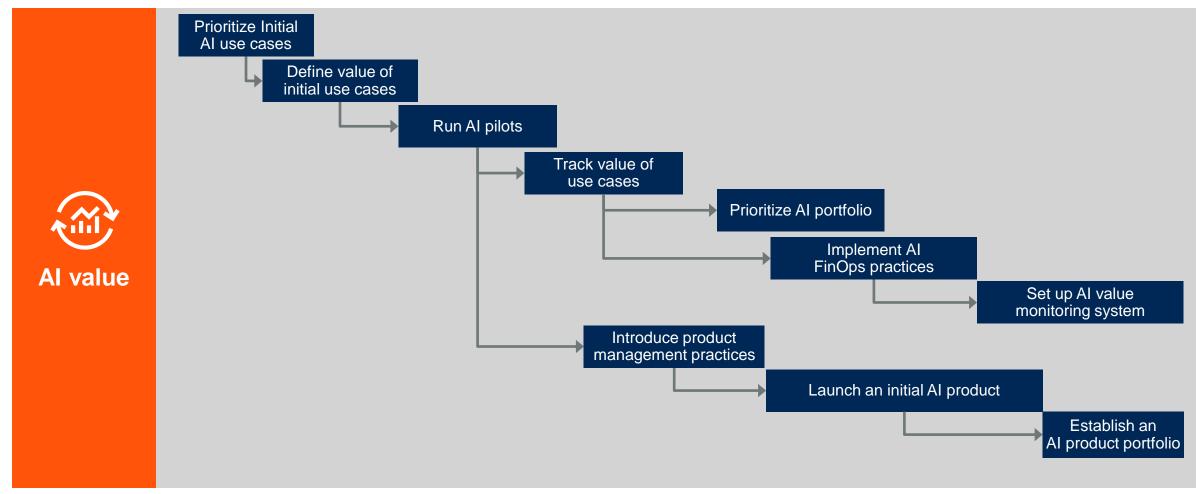


What are the best practices for effective data science?



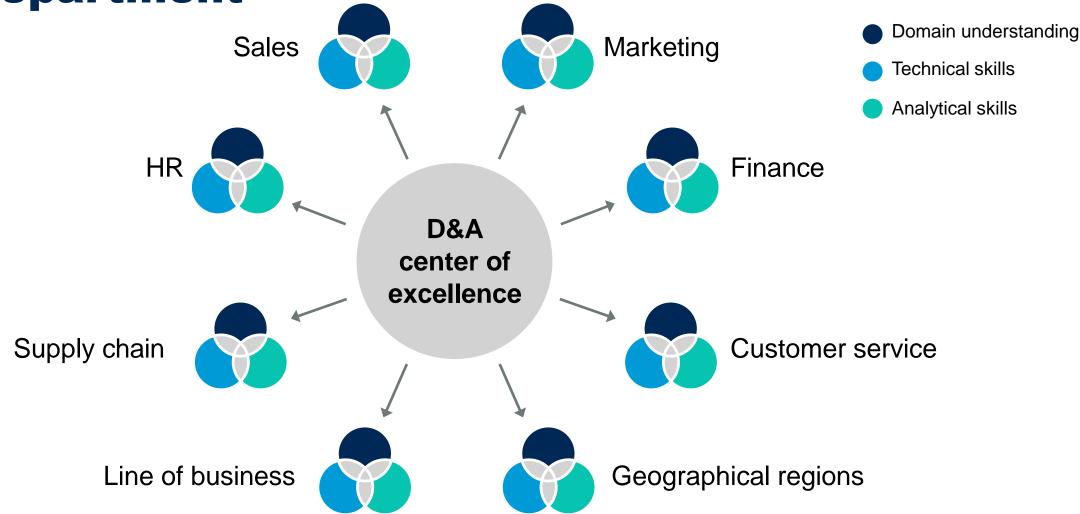
Al Value Illustrative Roadmap

Month 1 Month 2 Month 3 Month 4 Month 5 Month 6 Month 7 Month 8 Month 9 Month 10 Month 11 Month 12





Plan to Open an Analytics Franchise in Each Department

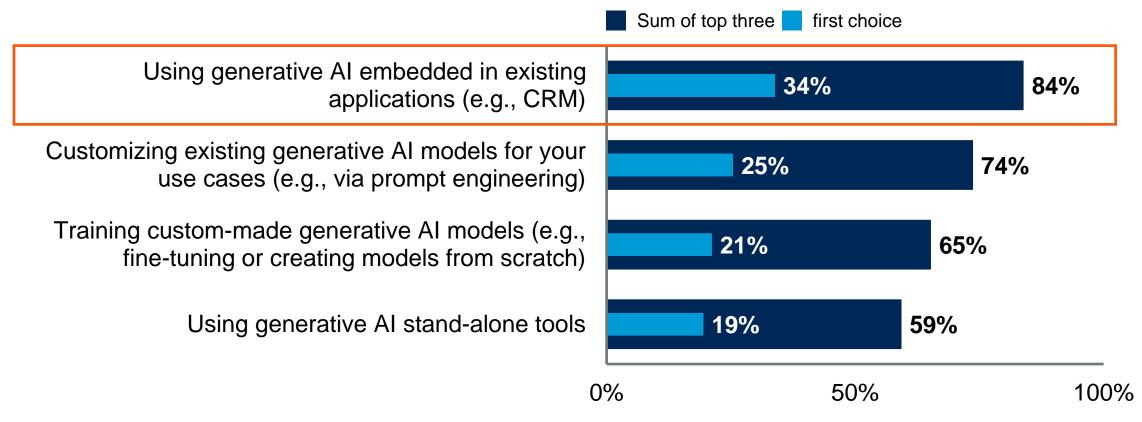




The Top Way to Fulfill Generative Al Use Cases Is to Embed Generative Al Into Existing Applications

Top Methods to Fulfill GenAl Use Cases

Sum of top three ranks versus first choice



n = 118 leaders highly involved in AI, whose orgs are advanced in generative AI adoption, excluding "unsure"

Q: How is your organization primarily fulfilling generative AI use cases? Source: 2023 Gartner Al in the Enterprise Survey



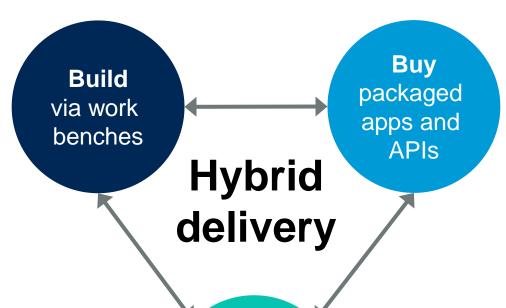


GenAl is a game changer in data science and professionals are adapting.



Delivery Models Are Typically Blurred

- Requires in-house skills.
- 2. Analytics is the differentiator.
- 3. Agility and control are key.



service

providers

- 1. Best ease of use.
- 2. Often "good enough."
- 3. Best time for solution.
- Little differentiation.

In-house skills not available. **Outsource** Buy option not appropriate.

Give up IP for the sake of speed.



Where Data Science Usually Goes Wrong

Garbage in, garbage out

Talent struggles

Consumption gap

Deployment gap

Value gap

Data literacy

Storytelling and salesmanship



Fundamentals will win the day. GenAl will polish and sharpen.



Recommendations

- Catalog data science skills and ambitions.
- Be serious and deliberate about team culture.
- Opeliver with fundamentals, show off with GenAl.
- Cut through hype and semantics start focused, stay focused.
- Strategize for permanent challenges (staffing, communication and adoption).



Recommended Gartner Research

To learn more about access to Gartner research, expert analyst insight, and peer communities, contact your Gartner representative or click on "Become A Client" on <u>gartner.com</u> to speak with one of our specialists.

- Magic Quadrant for Data Science and Machine Learning Afraz Jaffri, Aura Popa, Peter Krensky and Others
- Hype Cycle for Data Science and Machine Learning, 2024
 Peter Krensky
- Implement Agile Data Science to Accelerate Business Value Delivery
 Peter Hyde and Joe Antelmi
- The Pillars of a Successful Artificial Intelligence Strategy
 Pieter den Hamer and Raghvender Bhati

