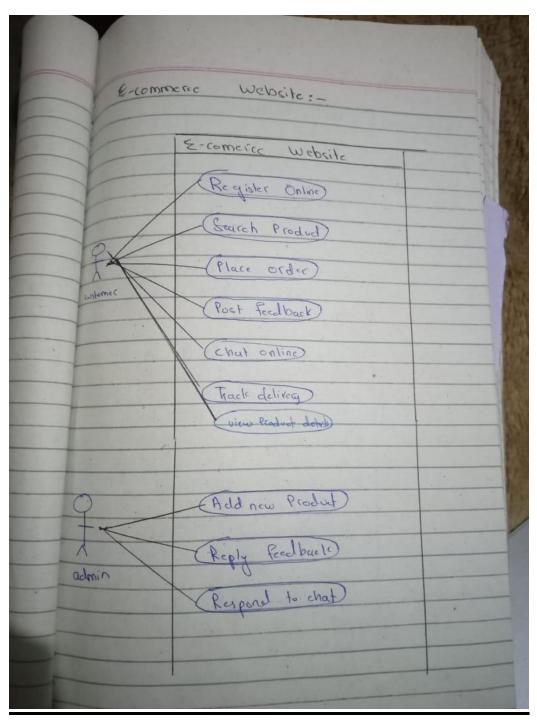
# **Use case diagram:**



# Fully dressed use case diagram:

**Primary Actor:** Customer (User browsing the e-commerce website)

#### Stakeholders and Interests:

Customer: Wants to view detailed information about a product to make an informed purchasing decision.

Marketing Department: Wants customers to see product details that highlight features and encourage purchases.

Sales Department: Wants a seamless product-viewing experience to convert more users into buyers.

#### **Preconditions:**

The user is on the e-commerce website or application.

The product information (name, description, price, image, etc.) is available in the system.

### **Postconditions:**

The system displays the product's details page, including name, description, price, availability, and other relevant information.

If an error occurs, the user is notified, and the system logs the error.

## Main Success Scenario (Basic Flow):

User: Selects a product to view (e.g., by clicking on the product name or image from the product listing page).

System: Retrieves detailed information about the selected product from the database.

System: Displays the product's details, including:

**Product Name** 

**Product Description** 

Price

**Product Images** 

Available Colors/Sizes (if applicable)

Customer Reviews (if available)

User: Reviews the product details.

User: Decides to add the product to the cart, save it for later, or go back to the product listing page.

## **Extensions (Alternative Flows):**

4a. If the product is out of stock:

System: Displays an "Out of Stock" message and a button to "Notify me when available" or other related options.

2a. If the system fails to retrieve product details due to a technical issue:

System: Shows an error message like, "Unable to load product details at this time. Please try again later."

System: Logs the error for troubleshooting.

### **Special Requirements:**

Product details should load within 2 seconds for an optimal user experience.

The user should have access to related products or recommended items on the product details page.

The product details page should be mobile-friendly and responsive.

Frequency of Use: Frequently, as most customers review product details before making a purchase.

## **Assumptions:**

The system has access to the database containing product information

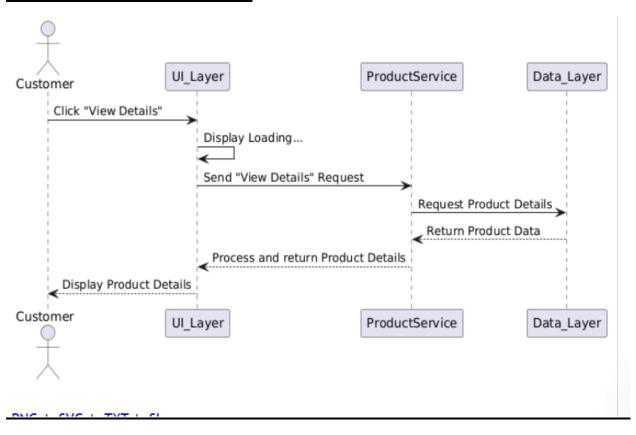
The product information in the database is accurate and up-to-date.

## **Open Issues:**

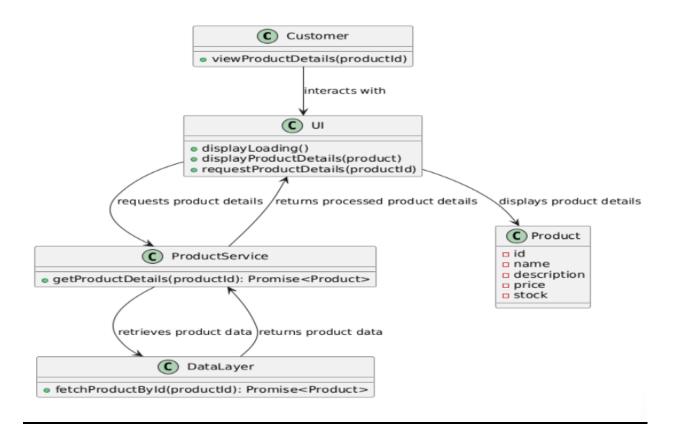
Should customers be able to view reviews without being logged in?

How will the system handle products with dynamic pricing (e.g., flash sales or discounts)?

## **SYSTEM SEQUENCE DIAGRAM:**



### **CLASS DIAGRAM:**



### **PACKAGE DIAGRAM:**

