Instructions

Before The Student Gets There

- 1. Start up two computers, one for you, one for the testee. Start an appear.in between the two computers. Get it set up by:
- Click Share Screen
- Click Application Window
- Click Atom (note Atom must already be open on the sharing computer)
- DO NOT start the screen sharing yet
- 1. On your computer, open up QuickTime player from LaunchPad (we all have macs), click File, then start new screen recording
- 2. On the testee's computer, open up the StudentUseCaseGuide.pdf that is in our github repo.
- 3. Make sure Atom Beta is installed with our package and is good to go on the testee's computer
- 4. Copy the INF01111 folder into your Documents
- 5. Make sure the Php Server package is installed. You can do this by doing "Cmd+Shift+P -> Settings View: Open -> Install "
- 6. In your atom settings " Cmd+Shift+P -> Settings View: Editor ", turn off Soft Wrap

When the student gets there

1. Read them the script below:

Thank you for participating in user testing for a new plugin to the Atom Text Editor; Today, you will be presented with a variety of tasks. **The focus of these tasks will be on the plugin itself, not on you as a user**. You are free to quit at any time.

This test will take approximately 30 minutes. All personal data will be kept confidential, reviewed only by the development team and the CS 5150 course staff. The results of your test will be written up in a report with all personally identifiable data removed.

Over the course of the test, the development team will be recording your own screen

interaction using screen capture. Moreover, the development team will be personally observing and noting your interaction with our program. Again, the focus of our notes will be on the program, not you as the user.

You will be presented with a guide on how to work with our package, but this will be the only guidance the development team will give you regarding the user testing. If you are truly stuck on a particular aspect, you may skip it; however, the development team will not be able to answer any questions you have while the test is being conducted. At the end of the test, the conductors of the test will ask you some questions regarding your experience with out package.

If you have any questions regarding the use of the results of the user testing, feel free to contact the development team liaison, Daniel Hirsch, at djh329@cornell.edu. We thank you for your participation.

- 2. Now **start** the screen sharing from the tester's computer.
- 3. Remind them to think out loud as they are working.
- 4. Give them the pdf of the user test that you opened before they got There
- 5. Let them go

After they complete the tasks

- 1. Shut the screen sharing and stop the screen recording. At that point, now ask the following questions and record their responses. You should put their name and test date on wherever you log their responses:
- On a scale of 1-5, one being not intuitive at all, 5 being highly intuitive, how would you rank our system
- Following on the last question, please explain your response. Please highlight any areas where you were confused or where you thought the system was effective
- Who do you see as potential users of this program
- On a scale of 1-5, 1 being uncomfortable and 5 being very comfortable, how comfortable
 are you with others configuring your atom workspace. Would it depend if the person
 configuring your workspace was a teacher, employer or other superior?
- 1. Thank them for their time
- 2. Clean up the room