

# MUNICH RE

Toronto, ON

For my fourth work term, I joined the Global Life and Health Delivery IT Solutions team as an IT project manager. I orchestrated seamless execution strategies, ensuring the alignment of technology solutions with business objectives. Collaborating closely with cross-functional teams, it was an exciting opportunity to apply my project management skills to a dynamic and impactful industry.



## ABOUT THE COMPANY

Global Life and Health Delivery IT Solutions is a leading provider of technology solutions in the life and health insurance sector. We specialize in delivering innovative IT projects that enhance business processes, streamline operations, and improve customer experiences. Our team is dedicated to implementing cutting-edge technology to support the evolving needs of our clients, ensuring robust, secure, and scalable solutions.

As an IT Project Manager with Global Life and Health Delivery IT Solutions, I contributed to various projects aimed at optimizing our clients' technology infrastructure. This involved coordinating with cross-functional teams, managing project timelines, and ensuring that our solutions aligned with business objectives. Through meticulous planning and effective communication, we successfully delivered high-impact IT projects that drive efficiency and support our clients' growth.

Overall, the team at Global Life and Health Delivery IT Solutions is committed to leveraging technology to create value for our clients in the life and health insurance industry. We prioritize innovation, collaboration, and excellence in every project we undertake.

## LEARNING GOALS

- Enhance critical and creative thinking skills for effective problem-solving within the context of managing and scoping a project to move applications from a local cloud to AVS.
- Improve critical and creative thinking skills in inquiry and analysis by developing the ability to formulate precise and incisive research questions, extract meaningful insights from diverse information sources, and apply analytical thinking to solve complex problems.
- Enhance oral communication skills to effectively convey information, collaborate, and build relationships with individuals outside the team.
- Gain a deeper understanding on how to utilize project management tools (i.e., GANTT Charts, timelines, charters, etc.), in relation to the both the work the IT Business Solution team handles and the Business.

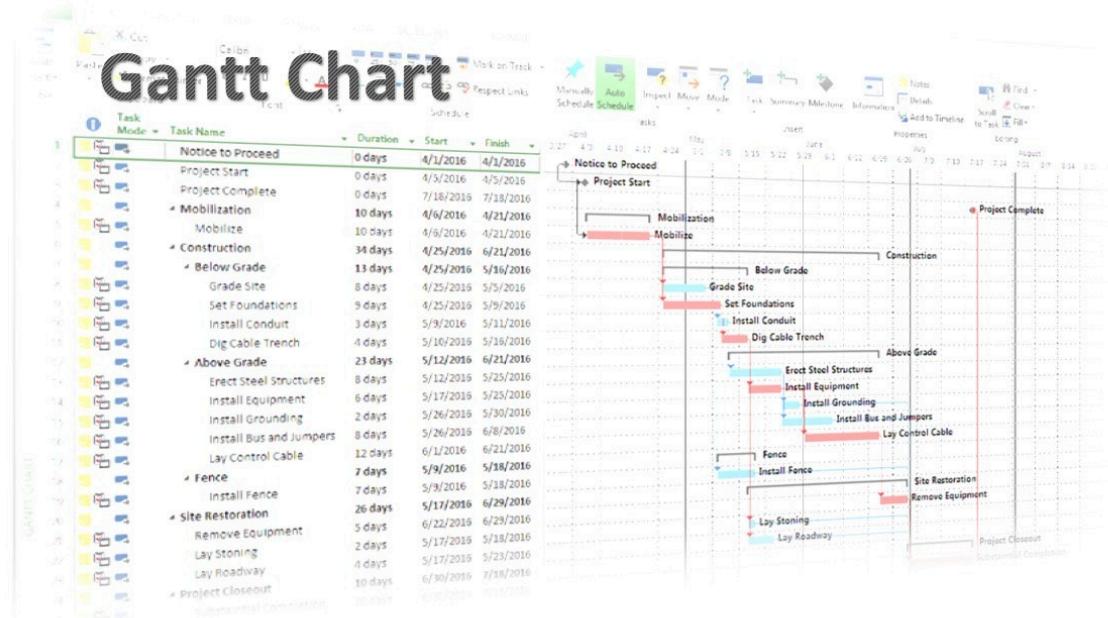
## IT PROJECT MANAGEMENT

As an IT Project Manager within the Global Life and Health Delivery IT Solutions team, my role involves guiding key projects that drive our company's technological evolution and improve operational efficiency. I work with various teams to ensure that our IT projects align with strategic goals and meet rigorous standards of quality and compliance. A crucial aspect of my job is coordinating project timelines, ensuring stakeholder communication, and overseeing the project lifecycle from initiation to completion.

One notable project I'm working on involves the migration of our infrastructure from a local cloud to an Azure VMware Solution (AVS). This project is currently in its early stages, requiring careful planning and coordination due to its impact on multiple systems and processes. As the primary contact, I handle project documentation, develop the project charter, and manage the timeline. I also lead the research and analysis efforts to ensure the migration meets all technical and security standards, working closely with IT Operations, IT Security, and other key stakeholders to anticipate and address potential risks.

As I continue into my fifth and final term, I plan to see this project through over the next four months, ensuring a smooth transition to AVS. My role involves maintaining clear communication, resolving issues quickly, and guiding the project toward successful completion.

This experience has been invaluable, offering opportunities to hone my project management skills and contribute to the company's progress.



## MY ROLE

My official title is IT Global Co-op. My duties consist of:

- Leading IT projects from conception to completion, including developing project charters, timelines, and assurance documents.
- Coordinating cross-functional teams to ensure seamless execution and alignment with project objectives.
- Conducting in-depth research and analysis to anticipate project risks and propose effective mitigation strategies.
- Managing stakeholder communication to maintain project transparency and foster collaboration among team members.

My skill set for the job consists of:

- Advanced project management skills, with experience in planning, execution, and issue resolution.
- Exceptional communication skills, allowing me to effectively engage with diverse stakeholders and team members.
- A solid technical foundation, enabling me to navigate complex IT landscapes and understand technical challenges.

- Strong analytical and problem-solving abilities, allowing me to identify risks, devise solutions, and keep projects on track.



Views from outside the office!

## REFLECTION

Reflecting on my term, I couldn't be more grateful for the incredible experience I've had with the Global Life and Health Delivery IT Solutions team. A special shout-out goes to Yuri K., my boss, and Joy G., the IT Project Manager, who not only showed me the ropes but also provided endless good laughs and unbelievably generous mentorship. Their support and guidance made my work enjoyable and helped me grow both personally and professionally.

I'm thrilled to announce that I'll be returning for another four-month term in the summer of 2024 to continue this journey. I can't wait to work with everyone again and see what amazing achievements we accomplish together. Here's to more exciting projects, shared successes, and memorable moments with the best team I could ask for.