Bug Ticket For Search

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| Field | Details |
| Bug ID | SEARCH\_001 |
| Title | Search returns irrelevant results for keyword "dress" |
| Description | When searching for the keyword **"dress"**, the search results include unrelated products that do not contain the word "dress" in their names. This indicates that the search function is not properly filtering or ranking based on keyword relevance. |
| Test Data | “dress” |
| Steps to Reproduce | 1. Open the website: <http://automationpractice.multiformis.com> 2. In the search bar, type "dress" 3. Click the search button 4. Review all listed product names, especially Product 6 and 7 |
| Expected Result | All returned product names should contain the word **"dress"** |
| Actual Result | Products such as **"Faded Short Sleeves T-shirt"** and **"Blouse"** appear, which are not dresses |
| Severity | Medium |
| Priority |  |
| Status | New |
| Reported By | Sara Hossny |
| Date Reported | 6/6/2025 |
| Environment | Desktop - Chrome 138 OS: Linux |
| Attachments |  |

Bug Ticket For Contact me

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| --- | --- |
| Field | Details |
| Bug ID | CONTACT\_001 |
| Title | Contact form only shows email error; missing required field validations for subject and message |
| Description | When the Contact Us form is submitted with all fields empty, it only displays one error message: **"Invalid email address."** Expected error messages for required fields — such as **subject** and **message** — are missing. This can mislead users into thinking only the email field is required. |
| Test Data |  |
| Steps to Reproduce | 1. Go to: [Contact Page](http://automationpractice.multiformis.com/index.php?controller=contact) 2. Leave all fields blank 3. Click the **Send** button 4. Observe the error message(s) |
| Expected Result | |  | | --- | |  |  |  | | --- | | The form should show multiple required field validation errors: • "Please select a subject" • "The message cannot be blank" • "Invalid email address" | |
| Actual Result | Only one error message is shown: **"Invalid email address"** |
| Severity | High |
| Priority |  |
| Status | New |
| Reported By | Sara Hossny |
| Date Reported | 6/6/2025 |
| Environment | Desktop - Chrome 138 OS: Linux |
| Attachments |  |

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| --- | --- |
| Field | Details |
| Bug ID | CONTACT\_002 |
| Title | Missing subject error message when email and subject are both empty in contact form |
| Description | When the Contact Us form is submitted with **email and subject left blank**, the form only returns an error message for the **missing email**. It fails to report the **missing subject**, which is also a required field. |
| Test Data | - Subject: *(not selected)* - Email: *(blank)* - Order Ref: "12345" - Message: "Hello"  -File: testfile.txt |
| Steps to Reproduce | 1. Go to: [Contact Us Page](http://automationpractice.multiformis.com/index.php?controller=contact) 2. Leave **email and subject** fields empty 3. Fill in message field 4. Fill in order reference 5. Click **Send** |
| Expected Result | |  | | --- | |  |  |  | | --- | | The form should display both: • "Invalid email address" • "Please select a subject" | |
| Actual Result | Only email errors appear. The subject field is not validated. |
| Severity | Medium |
| Priority |  |
| Status | New |
| Reported By | Sara Hossny |
| Date Reported | 6/6/2025 |
| Environment | Desktop - Chrome 138 OS: Linux |
| Attachments |  |

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| --- | --- |
| Field | Details |
| Bug ID | CONTACT\_003 |
| Title | Contact form missing validation error for blank message field |
| Description | When the Contact Us form is submitted with both **email and message left blank**, the form only displays the error: "Invalid email address." However, the required field error **"The message cannot be blank"** is missing. |
| Test Data | - Subject: "Webmaster" - Email: *(blank)* - Order Ref: "12345" - Message: *(blank)*  -File: testfile.txt |
| Steps to Reproduce | 1. Go to: [Contact Us Page](http://automationpractice.multiformis.com/index.php?controller=contact) 2. Select subject  3. Leave **email and subject** fields empty 4. Fill in order reference 5. Click **Send** |
| Expected Result | |  | | --- | |  |  |  |  |  | | --- | --- | --- | | |  | | --- | |  |  |  | | --- | | The form should show both: • "Invalid email address" • "The message cannot be blank" | | |
| Actual Result | |  | | --- | |  |  |  | | --- | | Only the email error appears. The message field is not validated. | |
| Severity | Medium |
| Priority |  |
| Status | New |
| Reported By | Sara Hossny |
| Date Reported | 6/6/2025 |
| Environment | Desktop - Chrome 138 OS: Linux |
| Attachments |  |

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| --- | --- |
| Field | Details |
| Bug ID | CONTACT\_004 |
| Title | Contact form does not show subject error when both subject and message are missing |
| Description | Submitting the form with a valid email and order reference, but without selecting a subject or entering a message, only shows the message error. The subject error is missing, which can confuse users. |
| Test Data | Email: test@example.com Subject: *(none)* Order Ref: 12345 Message: *(blank)*  -File: testfile.txt |
| Steps to Reproduce | 1. Go to: [Contact Us Page](http://automationpractice.multiformis.com/index.php?controller=contact) 2. Leave Message **and subject** fields empty 3. Fill in email field 4. Fill in order reference 5. Click **Send** |
| Expected Result | |  | | --- | |  |  |  | | --- | | Two error messages: • "Please select a subject" • "The message cannot be blank" | |
| Actual Result | |  | | --- | |  |  |  | | --- | | Only one message appears: • "The message cannot be blank." | |
| Severity | Medium |
| Priority |  |
| Status | New |
| Reported By | Sara Hossny |
| Date Reported | 6/6/2025 |
| Environment | Desktop - Chrome 138 OS: Linux |
| Attachments |  |