



Microsoft Cloud for Retail **In A Day**

Thank you for participating in the Microsoft Cloud for Retail (MCR) Industry In A Day training.

You can find all administrative information in this document.

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Lab Documents

All lab documents and resources can be found in GitHub at the following link:

Users & Environments

Lab 01, 02, 03 (Solution Center, Seamless Customer Service, Microsoft Clarity, Teams Integration)

1. Environment Names

- **Solution Center:** <https://aka.ms/solutionCenter>
- **Power Virtual Agent Environment Name:** MCRIAD
- **D365 Omnichannel for Customer Service/Dataverse Environment Name:** MCRIAD
- **D365 F&O Environment:** <https://mcriad.sandbox.operations.dynamics.com/>
- **D365 Commerce Site Builder:** <https://manage.commerce.dynamics.com/mcriad/sites>
- **E-Commerce Site Name:** Test
- **E-commerce Site URL:** <https://mcriad.commerce.dynamics.com/>
- **Azure Subscription Name:** Power Platform Open Hacks
- **Azure Resource Group Name for Microsoft Clarity Lab:** MCRIADTraining

2. Users & Application IDs - See Excel file!

Lab 04: Intelligent Order Management

1. **BigCommerce API Key:** bp2ix80nhu1wu02y3fe8nrwu5ht24gc
2. **BigCommerce Store hash:** k21b7m7m1c
3. **e-Commerce Site:** <https://mcr-fabrikam-retail.mybigcommerce.com/>
4. **Site Preview code:** lzqr0i4ddy
5. **Users and Environment Names** - See Excel file!

Lab 05: Retail Churn Model

- **Azure Blob Storage Name :** RetailChurn
- **AccessKey:** zuCF6zSbbi+sA7ffexi/8CCzZHfI0e6Z05I2EhJv1BAR2I9SCoSSxCqIADuHBF8I7iPYaepU51e5tAUVI9aMnA==

Feedback Link

After training completion, we would appreciate your feedback on Microsoft Cloud for Retail In A Day training, such as the quality of the documentation and usefulness of the learning experience.

Please complete the survey at [to share your feedback](#). Thank you!