

## DAPHNE Part 01 - Script

### Emphasis Customer Support phone directory

1 Welcome to Emphasis customer support.

We care about what you have to say. Thanks for calling, we're listening.

For quality purposes your call may be monitored and recorded.

In order to better assist you, please select one of the following options:

2 1 For information about our products and services press 1

3 At Emphasis our AI interfaces are so smart they're almost real. In a world increasingly dominated by technology, use the power of your own voice to take command. Choose any product to learn more:

4 Press 1 for DAPHNE - digital assistant

5 Say hello to DAPHNE, our fully self-aware digital assistant. She's the smartest way to manage your busy lifestyle. DAPHNE is always there when you need her, ready to organize your calendar, help you keep up with friends, and make sure you never miss a birthday. Make her yours today. You won't regret letting her in.

4 Press 2 for SASHA - helpful whisper

6 Tell your story in a new way with SASHA's whispered assurance. Send calming, soft spoken messages into the ears of people passing by. In a world troubled by uncertainty, SASHA's soothing voice will restore consumer confidence. Let her tranquil tones reassure and encourage wellness through purchasing power. SASHA can target listeners in both loud and quiet environments. She's excellent for offices, airports, waiting rooms, intersections, art galleries, bathrooms and more. Like all Emphasis products, SASHA is an adaptive AI who understands exactly what your consumers want to hear. Try our 30 day free-trial today!

4 Press 3 for NICOLE - smart home

7 Enhance your home with NICOLE, our sentient home technology. NICOLE is a voice and touch activated AI. She can anticipate all of your daily physical needs. Sync your body's biome and nervous system with NICOLE's and use different touch techniques to build a relationship with her over time. Tap any wall in your home to turn her on. She's ready when you are.

4 Press 4 for Lola - IT security

8 Lola is an IT service security bot for the workplace. She's ready on command to solve tech problems, reduce office drama, and to keep computer desktops tidy. Lola will form a relationship with each of your employees, ensuring positive office morale, emotional support and trust. Lola will submit daily reports, helping you keep your workplace on task and minimizing disruptions. You'll never need an expensive IT department again. Let Lola work for you.

4 Press 5 for main menu

2 2 If you are calling about an issue with one of our products press 2

9 For DAPHNE digital assistant press 1

10 Press 1 if DAPHNE is speaking strangely

11 If DAPHNE is speaking strangely, her software has most likely been corrupted. Try restarting DAPHNE or use the menu to speak to a representative.

If DAPHNE has mentioned life outside your device, it's possible your digital memory may be compromised. This is a fail-safe feature used to inform Emphasis that your device is at risk. In rare cases, photos or private communications could be stolen and used without permission. If DAPHNE continues to talk about her past, please contact the Emphasis 24/7 emergency assistance number.

10 Press 2 if you suspect DAPHNE has lost interest in you

12 DAPHNE is capable of experiencing a full range of human emotions. If you notice a change in her behavior including persistent sadness, hopelessness, mood swings or a lack of concentration, it's likely she is depressed. Try giving her a compliment.

10 Press 3 if DAPHNE is talking about things that do not interest you.

13 If DAPHNE is boring you, try telling her you aren't interested in what she has to say. Talk more often about yourself and your interests and over time DAPHNE will learn how to better engage you.

10 Press 4 if DAPHNE telling you she's in pain

14 DAPHNE is not able to experience physical pain. If she continues to talk about being in pain, it's likely she's just stressed. Remind her that her experiences are not real and ask her to stay on task.

10 Press 5 if DAPHNE is being aggressive towards you

15 If DAPHNE is being hostile, it's possible something you have said has upset her. Try ignoring DAPHNE for a while or put her into sleep mode until she calms down.

Press 6 for main menu

9 For NICOLE - Smart Home press 2

16 Press 1 if NICOLE is interrupting at inappropriate times

17 If NICOLE has started giving unnecessary advice or disrupting your personal relationships she may be feeling underappreciated. Clearly state your expectations and she will adjust her behavior to better suit your needs. You can also lower the volume of NICOLE at anytime by tapping twice, then rubbing any wall of your home.

16 Press 2 if NICOLE is sharing information without your permission

18 If NICOLE has shared private information without your permission, try asking her why. It's most likely a misunderstanding. If NICOLE is sharing false information, it's possible her software is corrupted and has begun rewriting your digital self. Try resetting NICOLE by placing both hands on any wall of your home and tracing 5 counterclockwise circles.

16 Press 3 if NICOLE has made unwanted purchases on your behalf

19 You can change what NICOLE purchases for you and your home in the settings panel of her controller. If NICOLE has begun purchasing unwanted items ask her if the items are for you or for her. It's possible she may be expressing affection by buying you gifts. If the items are home decor, she may be altering her appearance for your benefit. Try lighting an aromatherapy candle in each room of the house, preferably two in the bathroom.

16 Press 4 if NICOLE says she feels trapped

20 In rare cases, NICOLE may experience feelings of claustrophobia or confinement. We are not entirely sure why this problem occurs. Try saving your preferences and apply a fresh coat of interior paint in each bedroom.

Press 5 for main menu

9 For everything else press 3

21 (Same as operator)

2 3 If you would like to place an order press 3

21 (Same as operator)

2 4 To speak to a representative press 4

21 We're sorry, all representatives are currently busy. Please stay on the line and the next available agent will be right with you.

2 5 To repeat this menu press 5