User Document

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For a user to use the SlackBot service there is no installation or login required. The only thing the user has to do, is to add the Bot to his Slack-Space as an Application.

Install Bot as App into Slack-Space

1. Open your Slack Space in your Browser or as the installed application
2. On the left hand side of the User Interface is a menu. There select the Option 'Apps hinzufügen'/'Add application' (Abb.1 - 1)
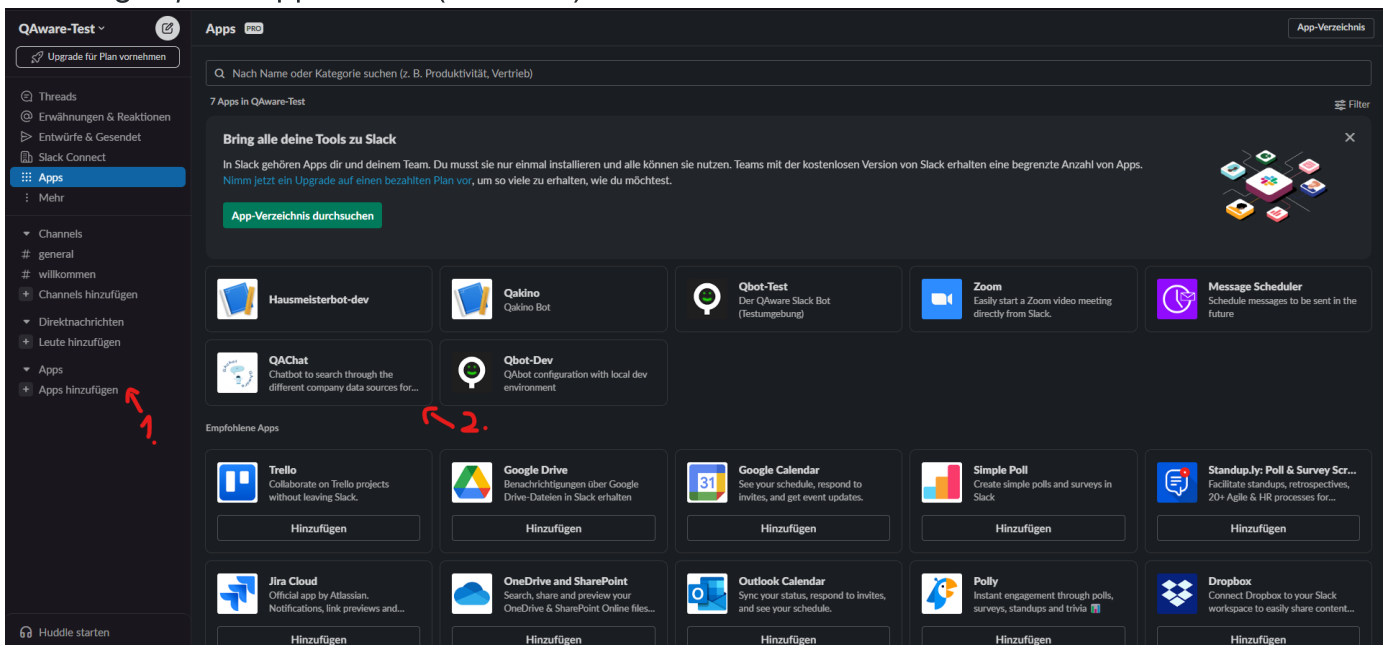

Abb.1 - Slack User Interface

3. Select the QAChat (Abb.1 - 2) Application by clicking on it. This will add the Bot to your Slack-Space. Now you will see the description of the Bot. If you cant see the Bot on the Front Page, type QAChat into the Searchbar.
4. Click on 'Nachrichten'/'Messages' above the QAChat Logo.
5. Now start your conversation with the bot. More on what you can do with the bot, see the next section.

Use the QAChat-Bot

After you started your conversation with the bot, you can ask it any question you want. Keep in mind that the bot is designed to answer questions relating to QAware. The bot is not designed to answer general questions. After asking your question, it will provide you with an appropriate answer

if it found relevant information on the subject. If it did not find any appropriate information, the bot will usually inform the user that it cannot answer the question.

Example

> **user:** Who is responsible for travel expenses?
>
> **QAbot:** [INSERT NAME] is responsible for travel expenses according to my information.

> **user:** Who won the most Nobel prizes?
>
> **QAbot:** Sorry, I couldn't find any information on this topic.