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# **Appendix A**

## **Interview Questions**

Note that the interviews were semi-structured, meaning that the questions below were not necessarily asked in the same order, or even asked at all, for every participant. However, the goal of each interview was to get the *answers* to all questions listed below. In many cases, participants answered several questions by telling one story.

#### A.1 Swedish

#### Inledande fråga

• Berätta lite kort om dig själv.

### Användning av skärmläsare

- Vad använder du för mobil och/eller dator?
- Vad använder du för skärmläsare på mobil och/eller dator?
- Använder du några fler tekniska hjälpmedel till mobil/dator, t ex punktskriftsdisplay eller förstoringsprogram?
- Hur länge har du använt dig av de här grejerna (mobil/dator/skärmläsare/annat)?
- Hur bekväm är du med att använda teknik i allmänhet, speciellt hemsidor och appar?
- Berätta hur du använder skärmläsaren på mobilen och/eller datorn. Hur navigerar du och vilka funktioner använder du?