

Comprehensive Warranty

Motoassist

1. Coverage

The term of warranty period shall be for 12 months or 15,000 KMs whichever occurs earlier depending upon the plan opted.

Engine

Oil pump, crankshaft & pulley, big end & main bearings, connecting rods, gudgeon pins, piston and rings, inlet and exhaust valves (excluding burnt and pitted valves), springs and guides, cylinder block and cylinder head, camshaft, rocker arms and shaft, timing gears, tensioner bearing, water Pump (failure due to external damage or corrosion is not covered), inlet and exhaust manifold.

Manual Gearbox

Gears, shafts, synchromesh hubs, rings, selectors, bearings, transfer gears

Steering

Rack & pinion, steering column, steering box, and power steering pump

Braking System

Master cylinder, brake booster and vacuum pump, Wheel cylinder, Wheel bearing.

Fuel System

Fuel accumulator, fuel distributor, warm up regulator, cold start valve, pressure damper.

Diesel Injection System

Injection pump, injectors, electromagnetic cut off

Air Conditioning

Compressor, condenser, evaporator, AC fan motor.

Electrical System

Engine sensors, starter motor, solenoid switch, alternator, rectifier, regulator, ignition coil, cooling fan motor, thermostat, switch, oil Pressure switch, temperature gauge, fuel gauge

2. Exclusions

WARRANTY SHALL NOT APPLY TO:

1. Normal maintenance services and services involving replacement of parts.
2. All those parts, which are not mentioned in the Parts Covered List.
3. Any vehicle that has been used for competition or racing or modified in any way or used

for hire or reward or commercial usage.

4. Any repairs or replacement required as a result of accident or collision damage.
5. Any defects caused by misuse, negligence, abnormal use or insufficient care, or the use of spurious parts.
6. Any vehicle, which has been altered including, without limitation, the installation of performance accessories.
7. Any vehicle on which parts or accessories not approved by respective manufacturer has been used.
8. Any vehicle, which has not been operated in accordance with the operating instructions in the manufacturer owner's manual.
9. Insignificant defects, which do not affect the functions of the vehicle including without limitations sound, vibration and fluid seepage.
10. Any natural wear and tear including without limitation ageing etc.
11. Body work & parts, paint, glass, interior & exterior trim; in car entertainment / communication system and connected equipment / exhaust system & catalytic converter / normal wear & tear / service items and other components subject to routine maintenance or period repair & replacement.
12. Replacement of air bags for whatsoever cause.
13. Loss or damage cause due to fire and theft.
14. Loss or damage cause due to natural calamities and acts of God.
15. Damage to aesthetic parts due to wear and tear, moth, vermin, and process of cleaning or due to any cause
16. All routine time maintenance service to be like cleaning, Gas leak, wheel alignment etc.
17. All consumables like oils, coolant etc.
18. Injuries to third parties and property damages.

3. Terms & Conditions

This is a Mechanical and Electrical breakdown cover designed to assist towards the cost of repairs or replacement of parts covered as listed in this document. This warranty will only accept the responsibility for repair or replacement as per the terms and conditions of this document.

1. Vehicles, which are up to 6 years old or run less than 1,00,000 km from the date of first sale, are eligible for this warranty product and the vehicle sale invoice shall be the conclusive proof of same.
2. Vehicles to undergo fitness check to be done by Our Inspector before issuance of warranty.
3. Vehicles owned, temporarily or otherwise, by a business formed for the purpose of selling or servicing motor vehicles are excluded.

4. Warranty has no surrender value, no refund of cost is available, and it cannot be cancelled.

5. If any defect or defects should be found in your vehicle within the terms stipulated here in after, the only obligation of the dealer is to repair or replace at his sole discretion any part shown to be defective with a new part or the equivalent at no cost to the owner for parts and/or labour, when the said dealer acknowledges that such a defect is attributable to Mechanical and Electrical breakdown as defined in this warranty.

6. This warranty will commence immediately from the date of purchase of Used car.

7. **TRANSFER OF WARRANTY:** Selling your car with this warranty will obviously increase the value of the car. To request a transfer of warranty simply contact your Dealer and supply the details of the person to whom you will be selling your vehicle. There will be a fee of Rs. 200/- only towards transfer charges. This warranty may not be transferred if the vehicle is sold to a motor dealer or trader or to anyone excluded under the terms & conditions of this warranty and it will be cancelled automatically on such a sale.

8. **LIMIT OF LIABILITY:** Purchase price of vehicle either in one similar claim or in the aggregate in multiple claims during the period of warranty cover. For individual parts / components and the labour, liability will be limited to manufacturer's price list.

9. In order to maintain the validity of this warranty, the vehicle must be serviced by Our Warranty Program in accordance with the recommendations as mentioned below:

1st Paid Service – within 4 months or 5,000 kms from the date of start of Our Warranty Program

2nd Paid Service – within 8 months or 10,000 kms from the date of start of Our Warranty Program

10. Services must be completed at the correct time/s and mileage/s. The beneficiary must retain all the service invoices and relevant receipts. Failure to service the vehicle in accordance with the recommended service schedule will render the Warranty invalid.

11. The mileage quoted in no way guarantees the true distances covered by vehicle and is indicated only as a guide to when servicing is due. Failure to maintain the odometer, mileage recorder in working order or disconnecting it or tampering with it will invalidate Warranty.

12. No liability will be accepted for damage caused by neglect, corrosion, intrusion of foreign or deleterious matter, lack of servicing, over heating, freezing or abuse by the continued use of vehicle after a fault has become evident or for consequential loss on the failure of parts not covered by Warranty.

13. No liability will be accepted for any failure due to wear and tear, components incorrectly fitted, or faulty or defective at the time of sale, or faulty manufacture/design and alterations/modifications from the manufacturer's specification.

14. If it shall be established following the receipt of the claim that the conditions of Warranty as laid down have not been fully complied with, then it is hereby expressly agreed and declared that the Our Warranty Program shall be released from all liability for that particular claim.

15. All Disputes / differences regarding claim settlement, arising for whatsoever reason shall be subject to jurisdiction of Delhi courts only.

4. HOW TO MAKE A CLAIM

In the event of the occurrence of the breakdown the owner must:

- I) Immediately take all steps necessary to minimize the extent of loss.
- II) Depending on whether the vehicle is in a condition enabling it to be driven, the owner shall drive it or have it towed (at their own cost), without delay, to the nearest workshop duly authorised by Motoassist to effect repair according to the requirements.
- III) Authorize the dealer to establish the cause of break down.
- IV) Undertake to pay the costs of dismantling and repairing the vehicle if the cause of the break down is not covered by warranty.
- V) The owner is responsible for paying for any other work, which the owner asks the dealer to carry out.
- VI) The service record and service bills must be made available to the dealer if required by them.

Failure to comply with these formalities and conditions may lead to a refusal to pay the claim