

Candidate: Priya Sharma Title: IT Business Analyst Experience: 5+ years

□ Project Name: CRM & Finance System Integration □ Duration: June 2022 - December 2022 (6 months) □ Client: GreenWave Tech Solutions □ Budget: \$1.2M

□ Project Overview:

Assisted in system integration between CRM and finance software

Focused on data migration, automation of reporting, and user training

Conducted business analysis to optimize ERP workflows

□ Key Responsibilities:

✓ Gathered business requirements and defined system enhancements ✓ Managed a team of 6 analysts and developers ✓ Conducted UAT testing and created process documentation ✓ Led user training for 100+ employees

□ Results & Achievements:

□ Reduced data duplication by 50% through improved system integration □ Cut down financial reconciliation time by 40% □ Improved reporting accuracy by 85%

□ Technologies & Tools:

ERP: Microsoft Dynamics 365, QuickBooks Enterprise

Project Management: Agile/Kanban, Trello