# SARAH BATEMAN

#### JUNIOR FULL-STACK DEVELOPER

#### CONTACT

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#### EDUCATION

#### University of Utah

## Master's of Software Development Degree

Projected Graduation: 12/2024 GPA: 4.0

16-month Graduate program designed to produce proficient full-stack software engineers.

# Utah Valley University Bachelor's of Hospitality Management Degree

01/2019 - 05/2021 Cumulative GPA: 3.94 Four-year degree in Hospitality and Business Administration (expedited).

#### LANGUAGES

Java/JavaScript/JavaFX

C++

Python

Android Studio

#### PORTFOLIO

To view current and past projects, please visit my personal GitHub portfolio at:

https://github.com/SarahBateman2 2/Portfolio

#### OBJECTIVE

I am an aspiring software engineer pursuing a Master's degree in Software Development at the University of Utah equipped with a solid background in Hospitality Management. I am actively seeking an internship in the software field for the Summer of 2024. I am eager to apply emerging programming skills and a growth mindset to contribute effectively to software projects and continuously expand technical expertise.

#### WORK EXPERIENCE

### **Fine Dining Server**

Edison House SLC

04/2023 - Present

- Working part-time while pursuing a Master's degree in Software Development
- Joined the company 5 months after opening shared insights from Hospitality Management studies to enhance service standards
- Food and beverage service, member recognition, executing events

#### Food & Beverage Manager - Seasonal

Montage Hotels & Resorts

12/2022 - 03/2023

- Opened two new F&B outlets for the hotel within the first month of employment
- Trained 10 employees on J1 visas how to run a restaurant, most of whom had never lived in the US before and all of whom had never worked in a restaurant
- Controlled profitability by creating weekly schedules while reviewing Daily Labor and Daily Revenue Reports with forecasted occupancy

#### Front Desk Manager

10/2021 - 12/2022

Marriott Vacations Worldwide

- Recruited, hired, and onboarded new associates for multiple departments on site
- Created the new standard training manual for Activities and Front Desk departments
- Took ownership of guest issues, resolution, and compensation to ensure positive post-stay feedback (consistently a top performer in employee recognition by guests)

#### Front Desk and Housekeeping Intern

08/2020 - 10/2021

Marriott Vacations Worldwide

- Inspected cleaned rooms, performed audits, and communicated house turnover times.
- Assisted in par purchasing, invoice payment, and monthly financial critiques