

SARAH CIANCIOLA

I am a UX student interested in UX research, who applies a variety of research methods in collaboration with designers to create memorable experiences for users.

EDUCATION

Milwaukee School of Engineering University (MSOE)

Major: User Experience

Minor: Psychology

GPA: 3.93

Expected Graduation May 2023

Jefferson University

(Philadelphia University + Thomas Jefferson University)

Majors: Industrial Design & Textile Design

GPA: 3.93

August 2018 - December 2019

INTERNSHIP & PROJECT

Johnson Controls UX Research Intern

Customer Experience Team

Milwaukee, Wisconsin | July 2021 - Current

- Research assistant for studies in HVAC, Fire, Cyber Security, & Smart Buildings domains
- Analyze data from usability tests and user interviews
- Perform literature reviews

MSOE Supercomputer Researcher

Milwaukee, Wisconsin | September 2022 - Current

- Write and analyze survey results to understand the current users knowledge level about supercomputers
- Perform a usability study to learn which gestures should be used in the prototype and students want as minimal of gestures as possible because the dashboard is in a public space

ACTIVITIES

MSOE University Women's Soccer

Division III Student Athlete | September 2020 - Current

Jefferson University Women's Soccer

Division II Student Athlete | August 2018 - December 2019

VOLUNTEERING

MSOE University Women's Soccer

September 2020 - Current

Volunteered for school events, community events, & soccer camps

CONTACT

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www.linkedin.com/in/sarah-cianciola

SKILLS

Research:

Card Sorting, Data Analysis, Data Visualization, Interviewing, Journey Maps, Personas, Surveys, & Usability Testing

Design:

Prototypes, Rapid Prototypes & Wireframes

Tools:

Acrobat, Aero, Figma, Illustrator, Microsoft Sketch, Trello, Photoshop, Premiere Pro, & XD

Coding:

HTML/CSS & Java Script

AWARDS

MSOE Dean's List, High Honors & Honors List

Spring 2022, Winter 2022, Fall 2021, Spring 2021, Winter 2021, & Fall 2020

Matthew Stachelski Memorial Scholarship Winter 2022

Jefferson University Dean's List:

Fall 2018, Spring 2019, & Fall 2019

CACC All Conference

All Academic Team

Jefferson University, 2019

Integrated Design Process

Dean's Choice Award

Jefferson Junction - Redesign for a Safer Campus Intersection

Jefferson University, 2019