# SARAH LEDFORD

Sarah\_Ledford@outlook.com · 334-406-5254 LinkedIn: https://www.linkedin.com/in/sarah-ledford/

### **FULL STACK DEVELOPER**

.NET Framework
Full Stack Web Application Design
C# Fundamentals
Database Management

Unit Testing
Software Development Lifecycle
Agile Scrum Methodology
Continued Growth in IT Knowledge

#### TECHNICAL AND PROFESSIONAL SKILLS

Front End: HTML5, JavaScript, jQuery, jQueryUI, CSS3, Responsive/Mobile Web Development

and Design, Bootstrap, ReactJS

Middle Tier: Visual Studio, C#.NET, ASP.NET, LINQ, MVC, EF

Back End: ADO.NET, SQL, SQL Server, SSMSE

Professional Skills: Troubleshooting, Critical Thinking, Communication, Project Management

Fundamentals, Teamwork, Creative Problem Solving

### INDEPENDENT DEVELOPMENT PROJECTS

- Personal Site: <u>www.sarahledford.com</u>
- Sarah's Bookshelf: Created a secure MVC application to track all of the books that I currently own, as well as separating out the ones I have read and not read.
   Dynamically displays the percentage of total-read completion.
- Threads of Magic: Created a website for a mock business from pure HTML and CSS, written from scratch. Site was created to the specifications of a mock wireframe.
- Alien: Containment: Created a pure C# game written from scratch. It is open-world, including a map, randomly generated enemies, and randomly generated chance of meeting enemies.
- Old School: Created a secure application for managing product data. Application is built to simulate an online vintage media storefront with a shopping cart. Employees have the ability to manage product, category and vendor data, and Admin has the ability to delete data as well.
- S.A.T. Scheduling Administration Tool: Created a secure application for managing product data. Application is built to simulate an online class scheduling system. Administrators will have the ability to manage students, courses, scheduled classes, and enrollments.
- Final Project: Created a secure data-driven ASP.NET MVC application from design through deployment for managing the tracking and organization of hardware and software within a company. Administrators have the ability to manage employees, department data and all details relating to assigned hardware and software.

#### TECHNICAL TRAINING

Full Stack Web Developer Program, Centrig Training Kansas City, MO

Anticipated Graduation 04/2021

- MVC Framework
- Trouble Shooting & Debugging
- Website Deployment
- Pair Programming
- Code Review

- Source Control
- Agile/Scrum (Created Team Project)

### WORK EXPERIENCE

Keyholder, Thrift Management Specialists Overland Park, KS

01/2020 - 01/2021

- Worked with upper management to ensure a smooth-running store, which included handling up to 5 projects at one time.
- Assisted in every role in the store, cultivating teamwork and rapport with staff.
- Counted cash register drawers of up to \$1700 daily.
- Ensured store was reset at night and prepared for the next day.

## Appointment Setter, Big 6 Media

03/2019 - 04/2019

Overland Park, KS

- Contacted 80 potential customers/day and scheduled phone meetings between them and the Sales point-of-contact.
- Built rapport and trust with the customers.
- Managed a shared calendar through Google Calendar to book appointments.

### Server, Carrabba's Italian Grill

11/2018 - 03/2019

- Overland Park, KS
  - Utilized a POS system to input customer orders, balance when items would be pushed out to the table, and process payment.
  - Patiently considered customer's needs, especially those with food allergies or special diets.
  - Served up to 10 tables at once and streamlined processes for efficiency.
  - Cleaned tables, floors, and serving area to ensure a clean and safe dining experience.

### Store Associate. Forever 21

06/2018 - 10/2018

#### Overland Park, KS

- Maintained cleanliness and organization to accommodate for hundreds of daily customers.
- Assisted customers to ensure a satisfying shopping experience.
- Operated and troubleshot the cash register POS system and kept a balanced cash drawer. Maintained a strict quota for credit card sign-ups in computer system and went beyond the quota, bringing the store up to the No. 1 in the region for sign-ups.

Transcriptionist, GMR Transcription Services, Inc.

01/2018 - 06/2018

Remote

- Worked remotely, which required thorough professional communication through email and instant messaging in order to organize projects with management.
- Transcribed audio files of varying subjects and audio qualities into Word documents, formatted to the customer's requirements using specialized software.
- Completed and turned in projects by deadline while maintaining quality work.

### Waitress, Cheeburger Cheeburger Enterprise, AL

08/2013 - 10/2015

- Utilized POS system to input orders, manage online orders, and process payment.
- Ensured timely delivery of all customer requests for up to 10 tables at a time.
- Took care to make sure each order was entered, made, and delivered correctly.
- Ran the phones to take to-go orders, answer questions, and provide any additional information the customer may have required.