

SARAH LEDFORD

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FULL STACK DEVELOPER

.NET Framework
Full Stack Web Application Design
C# Fundamentals
Database Management

Unit Testing
Software Development Lifecycle
Agile Scrum Methodology
Continued Growth in IT Knowledge

TECHNICAL AND PROFESSIONAL SKILLS

Front End: HTML5, JavaScript, jQuery, jQueryUI, CSS3, Responsive/Mobile Web Development, Bootstrap, ReactJS

Middle Tier: Visual Studio, C#.NET, ASP.NET, LINQ, MVC, EF

Back End: ADO.NET, SQL, SQL Server, SSMSE

Professional Skills: Troubleshooting, Critical Thinking, Communication, Project Management Fundamentals, Teamwork

INDEPENDENT DEVELOPMENT PROJECTS

- **Personal Site:** www.sarahledford.com
- **Threads of Magic:** Created a website for a mock business from pure HTML and CSS, written from scratch. Site was created to the specifications of a mock wireframe.
- **StoreFront:** Created a secure application for managing product data. Application is built to simulate an online store front with a shopping cart. Administrators have the ability to manage product, category and vendor data.
- **S.A.T. Scheduling Administration Tool:** Created a secure application for managing product data. Application is built to simulate an online class scheduling system. Administrators will have the ability to manage students, courses, scheduled classes, and enrollments.
- **Final Project:** Created a secure data-driven ASP.NET MVC application from design through deployment for managing the tracking and organization of hardware and software within a company. Administrators have the ability to manage employee, department data and all details relating to assigned hardware and software.

TECHNICAL TRAINING

Full Stack Web Developer Program, Centriq Training
Kansas City, MO

Anticipated Graduation 04/2021

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|--------------------------------------|----------------------|
| • MVC Framework | • Website Deployment |
| • Trouble Shooting & Debugging | • Pair Programming |
| • Source Control | • Code Review |
| • Agile/Scrum (Created Team Project) | |

WORK EXPERIENCE

Keyholder, Thrift Management Specialists
Overland Park, KS

01/2020 – 01/2021

- Worked with upper management to ensure a smooth-running store, which included handling up to 5 projects at one time.
- Assisted in every role in the store, cultivating teamwork and rapport with staff.
- Counted cash register drawers of up to \$1700 daily.
- Ensured store was reset at night and prepared for the next day.

Appointment Setter, Big 6 Media
Overland Park, KS

03/2019 – 04/2019

- Contacted 80 potential customers/day and scheduled phone meetings between them and the Sales point-of-contact.
- Built rapport and trust with the customers.
- Managed a shared calendar through Google Calendar to book appointments.

Server, Carrabba's Italian Grill
Overland Park, KS

11/2018 – 03/2019

- Utilized a POS system to input customer orders, balance when items would be pushed out to the table, and process payment.
- Patiently considered customer's needs, especially those with food allergies or special diets.
- Served up to 10 tables at once and streamlined processes for efficiency.
- Cleaned tables, floors, and serving area to ensure a clean and safe dining experience.

Store Associate, Forever 21
Overland Park, KS

06/2018 – 10/2018

- Maintained cleanliness and organization to accommodate for hundreds of daily customers.
- Assisted customers to ensure a satisfying shopping experience.
- Operated and troubleshooted the cash register POS system and kept a balanced cash drawer. Maintained a strict quota for credit card sign-ups in computer system and went beyond the quota, bringing the store up to the No. 1 in the region for sign-ups.

Transcriptionist, GMR Transcription Services, Inc.
Remote

01/2018 – 06/2018

- Worked remotely, which required thorough professional communication through email and instant messaging in order to organize projects with management.
- Transcribed audio files of varying subjects and audio qualities into Word documents, formatted to the customer's requirements using specialized software.
- Completed and turned in projects by deadline while maintaining quality work.

Waitress, Cheeburger Cheeburger
Enterprise, AL

08/2013 – 10/2015

- Utilized POS system to input orders, manage online orders, and process payment.
- Ensured timely delivery of all customer requests for up to 10 tables at a time.
- Took care to make sure each order was entered, made, and delivered correctly.
- Ran the phones to take to-go orders, answer questions, and provide any additional information the customer may have required.