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Experiment No: 12

Aim: To create a chatbot using DialogFlow .

CampusMate – Smart Campus Bot

This chatbot answers common student FAQs about university life.

What you can ask:

- **Admissions:** “How do I apply?”, “What is the admission procedure?”
- **Fees :** “What is the fee?”, “What is the fees structure”
- **Payments:** “How can I pay fees?”, “What are the payment methods”
- **Academic Schedules:** “What is the daily timetable?”
- **Exam Schedule:** “What is the exam schedule”, “When is the exam”
- **Campus Services:** “When is the library open?”, “Canteen menu?”, “Canteen timings?”
- **Scholarships:** “Are scholarships available?”, “What types of scholarships are there?”
- **Departments:** “Whatare the different departments available”, “What different branches are there?”
- **Contact Support:** “I have a doubt”, “Office contact number”, “I am facing an issue”

Default Options:

- **Welcome:** Starts when you say “Hi” / “Hello.” And responds with default welcome intent *“Hello! I’m CampusMate, your campus assistant. How can I help you today?”*
- **Fallback:** If you ask something outside the scope, the bot replies politely. *“Like I didn't get that. Can you say it again?”*

Link of Chatbot: <https://console.dialogflow.com/api-client/demo/embedded/a3b62234-3911-4a5a-bc3c-42d0f1b2a67d>

A demo of CampusMate- Smart Campus Bot:

The screenshot shows the CampusMate chatbot interface. The header is dark blue with the CampusMate logo and name. The chat area has a light gray background. The user's messages are in gray bubbles on the left, and the bot's responses are in green bubbles on the right. The bot's responses include a greeting, a link to the admissions portal, and the admission timeline for 2025.

CampusMate

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hey

Hello! I'm CampusMate, your campus assistant. How can I help you today?

I want to take admission

You can apply online via our admissions portal: [\[link\]](#).

what is the admission procedure

Admission for 2025 starts on June 1st and closes on September 15th.

what is the fee structure

This screenshot continues the chatbot conversation. The user asks about the fee structure, and the bot provides the admission fees for undergraduate and postgraduate programs. The user then asks how to pay the fees, and the bot lists online and offline payment methods. The user asks for office timing for offline payments, and the bot provides the office hours and contact number. Finally, the user asks for the list of departments, which is shown in the next screenshot.

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what is the fee structure

The admission fee is 35,000 for undergraduate programs and 1,37,000 for postgraduate programs.*

how can pay the fees?

You can pay fees online via Net Banking, UPI, or Credit/Debit card. Offline payments are accepted at the accounts office.

What are the office timing if I want to pay offline

You can contact in Office. The office remains open from Mon to Sat 9 AM to 4 PM. Contact No:2453678567

What are the different departments present?

This screenshot shows the continuation of the chatbot conversation. The user asks for the list of departments, and the bot lists various branches like Computer Engineering, IT, AI-ML, IoT, etc. The user then asks about exam timing, and the bot provides the schedule for midterm and end-semester exams. Finally, the user asks for the daily schedule, and the bot provides a link to the student portal timetable.

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What are the different departments present?

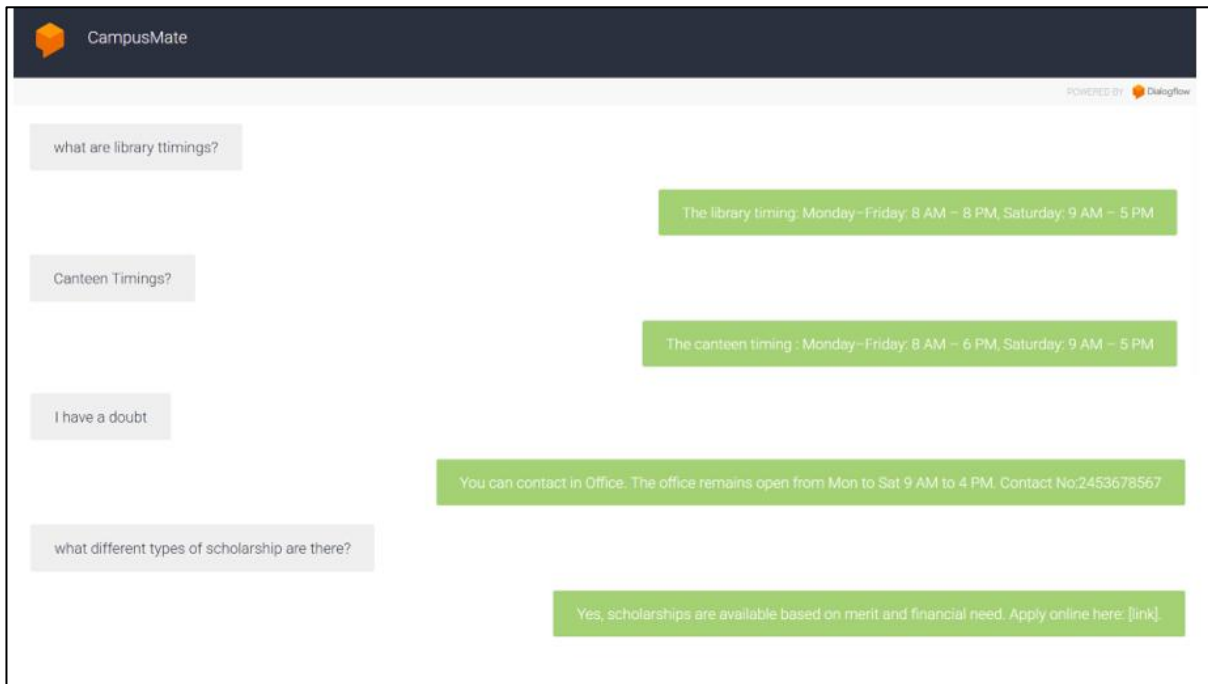
We have different branches or departments like Computer Engineering, Information Technology(IT), Artificial Intelligence and Machine Learning (AI-ML), Internet Of Things(IOT), Electronics And Telecommunication(EXTC), Civil Engineering, Mechanical Engineering

what are exam timing?

The midterm exams start on 22nd August and end on 26th August. The End Sem exams starts from the last week of November. Check full schedule here: [\[link\]](#).

What is the daily schedule?

You can view your timetable online at [\[student portal link\]](#)



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Conclusion: CampusMate is a **Smart Campus Bot** built using Dialogflow to handle university FAQs. It simplifies access to information about **admissions, fees, schedules, campus services, scholarships, and support contacts**. By providing quick, 24/7 responses, the bot reduces student queries to the administration and improves overall campus communication.