#### 1. Introduction

Thanks for choosing FreeFlow ("FreeFlow," "we," "us," "our"). FreeFlow provides personalized services with social and interactive features for streaming entertainment and other content as well as other products and services that may be developed from time to time. By signing up or otherwise using any of these FreeFlow services, including all associated features and functionalities, websites and user interfaces, as well as all content and software applications associated with our services (collectively, the "Freeflow Service" or "Service"), or accessing any streams, videos or other content or material that is made available shared through the Service (the "Content") you are entering into a binding contract with FreeFlow.

Your agreement with us includes these Terms and any additional terms that you agree to, as discussed in the Entire Agreement section below, other than terms with any third parties (collectively, the "Agreements"). The Agreements include terms regarding future changes to the Agreements, limitations of liability, privacy, waiver of class actions, and resolution of disputes by arbitration instead of in court. If you wish to review the terms of the Agreements, the current effective version of the Agreements can be found on FreeFlow's website. You acknowledge that you have read and understood the Agreements, accept these Agreements, and agree to be bound by them. If you don't agree with (or cannot comply with) the Agreements, then you may not use the FreeFlow Service.

In order to use the FreeFlow Service and access any Content, you need to (1) be 18 years or older, or be 13 years or older and have your parent or guardian's consent to the Agreements, (2) have the power to enter a binding contract with us and not be barred from doing so under any applicable laws, and (3) reside in the United States. You also promise that any registration information that you submit to FreeFlow is true, accurate, and complete, and you agree to keep it that way at all times.

### 2. Changes to Agreement

Occasionally we may make changes to the Agreements. When we make material changes to the Agreements, we'll provide you with notice as appropriate under the circumstances, e.g., by displaying a prominent notice within the Service or by sending you an email. In some cases, we will notify you in advance, and your continued use of the Service after the changes have been made will constitute your acceptance of the changes. Please therefore make sure you read any such notice carefully. If you do not wish to continue using the Service under the new version of the Agreements, you may terminate your account by contacting us.

## 3. Using Our Service

FreeFlow does not own any of the content streamed within the service. This Service was meant to be used with housemates in a shared living space under connected FreeFlow accounts. Your FreeFlow account or FreeFlow account information is not meant to be shared with anyone.

All FreeFlow trademarks, service marks, trade names, logos, domain names, and any other features of the FreeFlow brand ("FreeFlow Brand Features") are the sole property of FreeFlow or its licensors. The Agreements do not grant you any rights to use any FreeFlow Brand Features whether for commercial or non-commercial use.

You agree to abide by our User guidelines and not to use the FreeFlow Service, the Content, or any part thereof in any manner not expressly permitted by the Agreements. Except for the rights expressly granted to you in the Agreements, FreeFlow grants no right, title, or interest to you in the FreeFlow Service or Content.

### 4. User guidelines

FreeFlow respects intellectual property rights and expects you to do the same. We've established a few ground rules for you to follow when using the Service, to make sure FreeFlow stays enjoyable for all homes. You must follow these rules and should encourage other users to do the same.

The following is not permitted for any reason whatsoever:

- 1. copying, redistributing, reproducing, "ripping," recording, transferring, performing or displaying to the public, broadcasting, or making available to the public any part of the FreeFlow Service or the Content, or otherwise making any use of the FreeFlow Service or the Content which is not expressly permitted under the Agreements or applicable law or which otherwise infringes the intellectual property rights (such as copyright) in the FreeFlow Service or the Content or any part of it;
- 2. using the FreeFlow Service to import or copy any local files that you do not have the legal right to import or copy in this way;
- 3. transferring copies of cached Content from an authorized Device to any other Device via any means;

- 4. circumventing any technology used by FreeFlow, its licensors, or any third party to protect the Content or the Service;
- 5. selling, renting, sublicensing or leasing of any part of the FreeFlow Service or the Content;
- 6. circumventing any territorial restrictions applied by FreeFlow or its licensors;
- 7. artificially increasing play counts, follow counts or otherwise manipulating the Service by (i) using any bot, script or other automated process, (ii) providing or accepting any form of compensation (financial or otherwise), or (iii) any other means;
- 8. removing or altering any copyright, trademark, or other intellectual property notices contained on the Content or the Service or provided through the Service (including for the purpose of disguising or changing any indications of the ownership or source of any Content);
- 9. circumventing or blocking advertisements in the FreeFlow Service, or creating or distributing tools designed to block advertisements in the FreeFlow Service;
- 10. providing your password to any other person or using any other person's username and password;
- 11. "crawling" the FreeFlow Service or otherwise using any automated means (including bots, scrapers, and spiders) to view, access or collect information from FreeFlow or the FreeFLow Service;
- 12. selling a user account or playlist, or otherwise accepting or offering to accept any compensation, financial or otherwise, to influence the name of an account or playlist or the content included on an account or playlist; or
- 13. artificially promoting Content by automated means or otherwise.

# 5. Third party rights

You acknowledge and agree that the owners of the Content and certain distributors (such as app store providers and Password Managers) are intended beneficiaries of the Agreements and have the right to enforce the Agreements directly against you. Other than as set out in this section, the Agreements are not intended to grant rights to anyone except you and FreeFlow, and in no event shall the Agreements create any third party beneficiary rights. Furthermore, the rights to terminate, rescind, or agree to

any variation, waiver, or settlement of the Agreements are not subject to the consent of any other person.