Project Report Analytics for Hospitals' Health-Care Data

1. Introduction

1.1 Project overview:

Healthcare organizations are under increasing pressure to improve patient care outcomes and achieve better care. While this situation represents a challenge, it also offers organizations an opportunity to dramatically improve the quality of care by leveraging more value and insights from their data. Health care analytics refers to the analysis of data using quantitative and qualitative techniques to explore trends and patterns in the acquired data. While healthcare management uses various metrics for performance, a patient's length of stay is an important one.

Being able to predict the length of stay (LOS) allows hospitals to optimize their treatment plans to reduce LOS, to reduce infection rates among patients, staff, and visitors.

1.2. Purpose

The goal of this project is to accurately predict the Length of Stay for each patient so that the hospitals can optimize resources and function better.

2. Literature survey

2.1 Existing problem

Recent Covid-19 Pandemic has raised alarms over one of the most overlooked areas to focus: Healthcare Management. While healthcare management has various use cases for using data science, patient length of stay is one critical parameter to observe and predict if one wants to improve the efficiency of the healthcare management in a hospital.

2.2. References

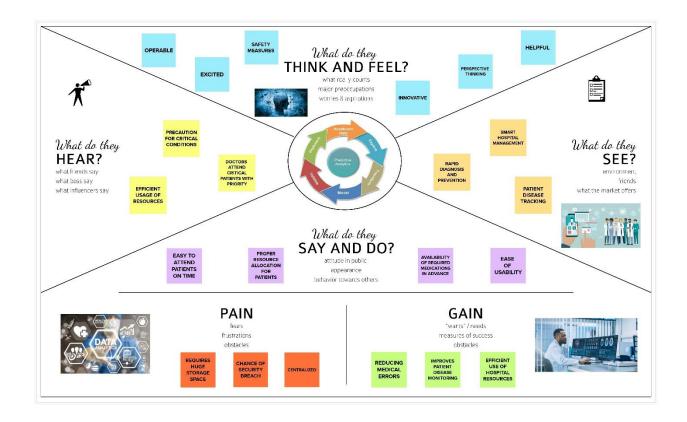
- Janatahack: Healthcare Analytics II Analytics Vidhya Link
- What Is Naive Bayes Algorithm in Machine Learning? Rohit Dwivedi -Link
- Naive Bayes for Machine Learning From Zero to Hero Anand Venkataraman - Link
- XGBoost Parameters XGBoost Documentation Link
- Predicting Heart Failure Using Machine Learning, Part 2- Andrew A Borkowski - Link
- How to Tune the Number and Size of Decision Trees with XGBoost in Python-JasonBrownlee - Link
- Big Data Analytics in Healthcare That Can Save People Sandra Durcevic -Link
- Learning Process of a Neural Network Jordi Torres Link

2.3. Problem statement

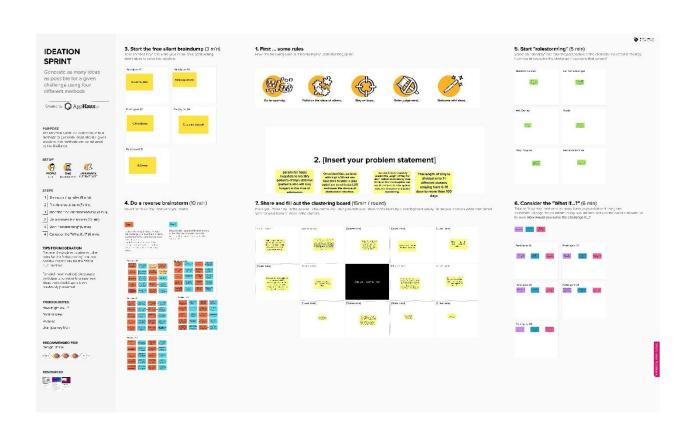
The task is to accurately predict the Length of Stay for each patient on case-by-case basis so that the Hospitals can use this information for optimal resource allocation and better functioning. The length of stay is divided into 11 different classes ranging from 0-10 days to more than 100 days.

3. Ideation & proposed solution

3.1 Empathy map Canvas



3.2 Brainstorming

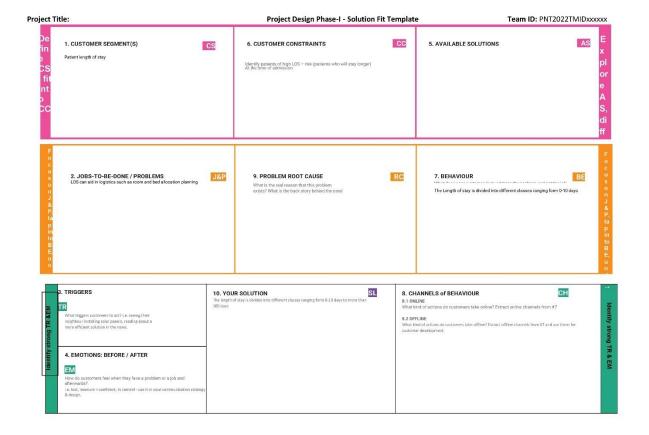


3.3 Proposed solution

| S. No | Parameter | Description |
|----------|--|--|
| 1. | Problem Statement (Problem to be solved) | parameter helps hospitals to identify patients of high LOS risk (patients who will stay longer) at the time of admission. Once identified, patients with high LOS risk can have their treatment plan optimized to minimize LOS and lower the chance of staff/visitor infection. The task is to Accurately predict the Length of Stay for each patient on a case by case basis so that the Hospitals can use this information for optimal resource allocation and better functioning. The length of stay is divided into 11 different classes ranging from 0-10 days to more than 100 days. |
| 2. | Idea / Solution description | Reduce patient Length of hospital stay: Implement Process Changes.A Critical part of improving LOS is using data to understand and improve processes that directly affect a patients LOS. Remove Discharge Barriers. Improve Care Transitions |

| 3. | Novelty / Uniqueness | Understanding of the factors associated with LOS of the COVID-19 patients may help the care providers and the patients to better anticipate the LOS,optimize the resources and processes,and prevent protracted stays. |
|----|---------------------------------------|---|
| 4. | Social Impact / Customer Satisfaction | Satisfaction can be improved through variables such as reliability, empathy and responsiveness, and the loyalty of patient. |
| 5. | Business Model (Revenue Model) | (I)It can be collaborated with diagnosis centers and hospitals. (ii)It can be collaborated with government for health awareness camps. |
| 6. | Scalability of the Solution | Optimal resources utilization. Predicting hospital length of stay(LOS) for patients with COVID-19 infection is essential to ensure that adequate bed capacity can be provided without unnecessarily restricting care for patients with other conditions. |

3.4 Problem solution fit



4. Requirements analysis

4.1 Functional requirements

| F R N o. | Functional Requirement (Epic) | Sub Requirement (Story / Sub-Task) |
|-------------------|-------------------------------------|---|
| F R- 1 | User Registration | Registration through Form Registration through Gmail |
| F R- 2 | User Confirmation | Confirmation via Email Confirmation via Message |
| F R- 3 | Interoperability | Dashboard helps to share the patient's information interoperable to the hospitals in timely manner. |
| F R- 4 | Accuracy | Dashboard helps predict the patient's Health risks accurately based on LOS (Length of Stay). |
| F R- 5 | Compliance | The compliance of a dashboard is like to use very interactively in real time by the hospitals. |
| F R- 6 | Concise | These dashboards are clear, intuitive, and customizable and interactive in manner. |

1. Nonfunctional requirements

| FR No | Non-Functional Requirement | Description |
|---------------|-------------------------------|--|
| NF R- 1 | Usability | This Dashboards are designed to offer a comprehensive overview of patient's LOS, |

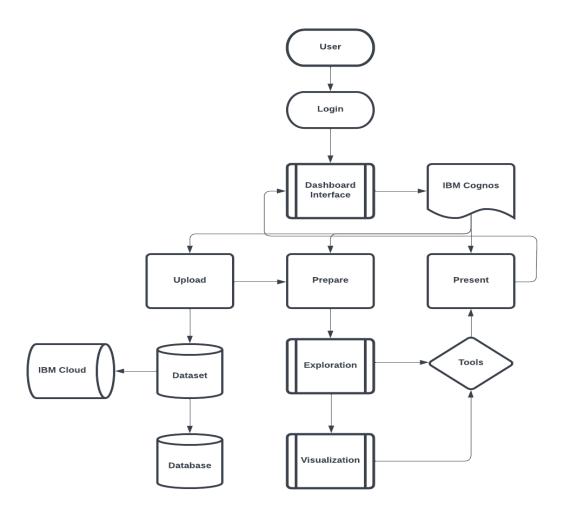
| | | and do so through the use of data visualization tools like charts and graphs. |
|---------------|-------------|---|
| NF R- 2 | Security | The Dashboard helps to indicate the current threat level to the Hospitals; an indication of events and incidents that have occurred; a record of authentication errors; unauthorized access |
| NF R- 3 | Reliability | This dashboard will be consistent and reliable to the users and helps the user to use in effective, efficient and reliable manner. |
| NF R- 4 | Performance | The dashboard reduces the time needed for analysing data and has an automated system for that which improves the performance |

| NF R- 5 | Availability | The dashboard can available to meet user's demand in timely manner and it is also helps to provide necessary information to the user's dataset |
|---------------|--------------|--|
| NF R- 6 | Scalability | It is a multi-tenant system which is capable of rimming on lower-level systems as well. |

4. PROJECT DESIGN

5.1 Data Flow Diagrams

A Data Flow Diagram (DFD) is a traditional visual representation of the information flows within a system. A neat and clear DFD can depict the right amount of the system requirement graphically. It shows how data enters and leaves the system, what changes the information, and where data is stored.



5.2 Solution & Technical Architecture

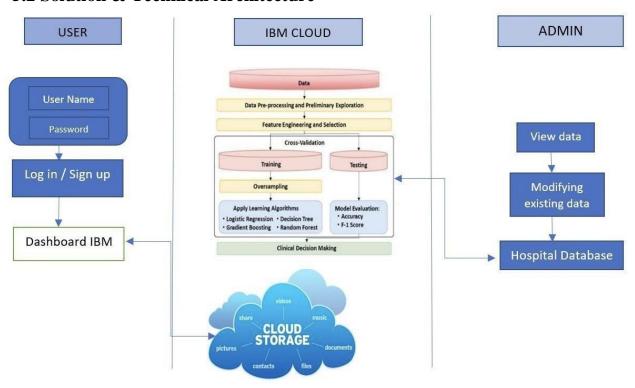


Table1: Components & Technologies:

| S. No | Component | Description | Technology |
|----------|------------------------|--|---|
| 1 . | User Interface | How user interacts with application e.g., Web UI, Mobile App, Chatbot etc. | HTML, CSS, JavaScript / Angular Js / React Js etc |
| 2 | Application Logic-1 | Logging in as a patient / user in the application | Python |
| 3 | Application Logic-2 | Logging in as an admin in the application | IBM Watson Assistant |

| 5 | Database | All the data about patients such as disease, address and etc. | MySQL, NoSQL, etc. |
|-----|---------------------------------------|---|---|
| 6 | Cloud Database | IBM Watson cloud is used for storage, Cloud | IBM DB2, IBM Cloud ant etc. |
| 7 | External API-1 | Purpose of External API used in the application | Aadhar API, etc. |
| 8 . | Machine Learning Model | Purpose of Machine Learning Model | Regression Model, etc. |
| 9 . | Infrastructure (Server / Cloud) | Application Deployment on Local System / Cloud Local Server Configuration, Cloud Server Configuration | Local, Cloud Foundry, Kubernetes, etc. |

Table-2: Application Characteristics:

| S. No | Characteristics | Description | Technology |
|----------|---------------------------------|--|-------------|
| 1. | Open-Source Frameworks | List the open- source frameworks used | Python |
| 2. | Security Implementation s | List all the security / access controls implemented, use of firewalls etc. | Encryption. |

| 3. | Scalable Architecture | Justify the scalability of architecture (3 – tier, Micro-services) | Can supports higher workloads |
|----|--------------------------|---|---|
| 4. | Availability | Justify the availability of application (e.g. | Highly available |
| | | use of load balancers, distributed servers etc.) | |
| 5. | Performance | Design consideration for the performance of the application (number of requests per sec, use of Cache, use of CDN's) etc. | It performs good uses various tools and ideas in a scientific manner to meet the desired outcomes |

5.3 User Stories

| Custom | Dashboar d | USN 1 | As a user, I can upload the dataset s to the dashbo ard | I can access various operati ons | Mediu m | Sprint-4 |
|--------|---------------|-------|---|--|------------|----------|
| | View | USN 2 | As a user, I can view the | I can view the visual data | Mediu m | Sprint-3 |
| | | | patient details | and the result after the predicti on | | |
| Admin | Analyse | USN 3 | As an admin, I will analys e the given dataset | I can analyse the dataset | High | Sprint-2 |

| Predict | USN 4 | admin, | I can predict the length of stay | High | Sprint- 1 |
|---------|-------|--------|--|------|--------------|
|---------|-------|--------|--|------|--------------|

6 Project planning & scheduling

6.1 Sprint Planning & Estimation

| Spri nt | Function al Require | User Stor y | User Stor | Sto ry | Prior ity | Team Members |
|------------|---------------------------|-------------------|--------------|-----------|--------------|--------------|
| nt | require | 3 | Stor | ry | ity | |

| | ment (Epic) | Num ber | y / Task | Poi nts | | |
|--------------|--------------------|------------|--|------------|------------|------------|
| Spri nt-1 | Data Collection | USN-1 | The User needs a complete data about the patients admitted in the hospital and a dataset should be prepared. | 2 | Medi um | Arun Kumar |

| Spri nt-1 | Data Exploratio n | USN-2 | As a user, I need nicely visualized dashboard of number of beds occupied and number of free beds in hospital. | 4 | High | Karuppuchamy |
|--------------|------------------------------------|-------|---|---|------------|---------------|
| Spri nt-2 | Track of patient visit of Hospital | USN-3 | Tracking a patient Health care over years of visit and Screening of data they have in hospital. | 2 | Medi um | Lenine Joseph |

| Spri nt -2 | Dashboa rd | USN - 4 | want the interactive dashboard to analyse the data. Have the data in terms of | 4 | High | Keerthana |
|---------------|---------------|------------|---|---|------|-----------|
| | | | Graph. | | | |

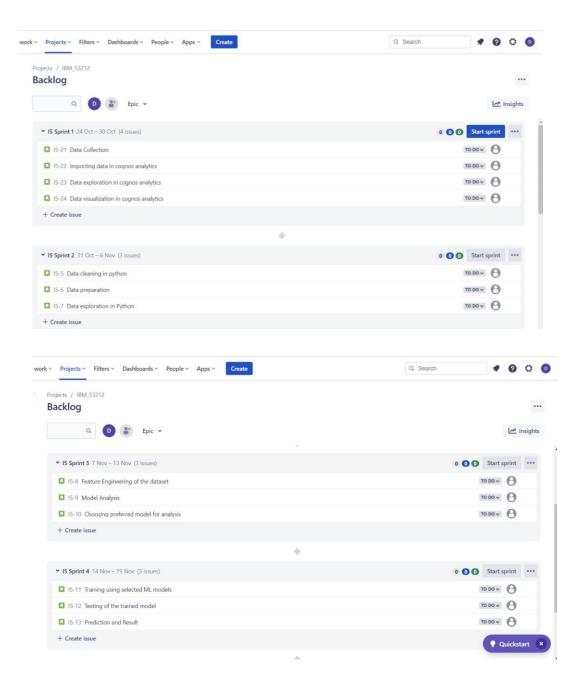
| Spri nt-3 | Detailed EHR's of patient | USN -5 | Provided greater details in the EHR's of individual patient with clear idea of what to do. | 2 | Mediu m | Saran |
|---------------|-------------------------------------|-----------|--|---|------------|-------------------------------|
| Spri nt- 3 | Story Creation | USN -6 | As a user, I need the story animation of the data set with insights | 4 | High | Keerthana Arun Kumar |
| Spri nt-4 | Predict LOS | USN -7 | As a user, I want the flawless system to predict the length of stay of the patients | 4 | High | Karuppuchamy Lenine Joseph |
| Spri nt-4 | Using ML algorith m for Predictio n | USN -8 | As a user, I need prior knowledge of LOS can aid in logistics such as room and | 4 | High | Saran Arun Kumar |
| | | | bed allocation planning. | | | |

5.2 Sprint Delivery Schedule

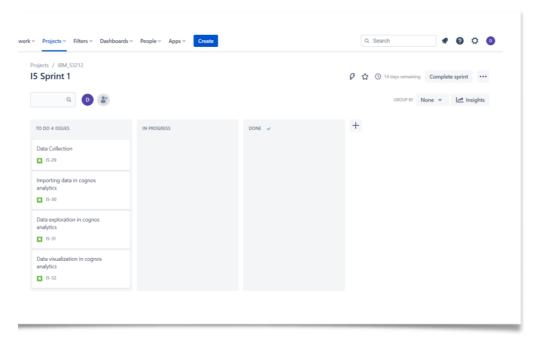
| Sprint | Total Story Points | Durati on | Sprint Start Date | Sprin t End Date (Plan ned) | Story Points Compl eted (as on Planne d End Date) | Sprint Release Date (Actual) |
|--------------|--------------------------|--------------|-------------------------|---|---|---------------------------------|
| Spri nt-1 | 20 | 6 Days | 24 Oct 2022 | 30Oct 2022 | 20 | 29 Oct 2022 |
| Spri nt-2 | 20 | 6 Days | 31 Oct 2022 | 06 Nov 2022 | 20 | 05 Nov 2022 |
| Spri nt-3 | 20 | 6 Days | 07 Nov 2022 | 13 Nov 2022 | 20 | 12 Nov 2022 |
| Spri nt-4 | 20 | 6 Days | 14 Nov 2022 | 19 Nov 2022 | 20 | 19 Nov 2022 |

1. Reports from JIRA

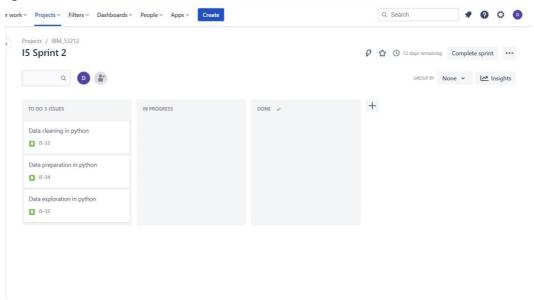
Jira Sprints



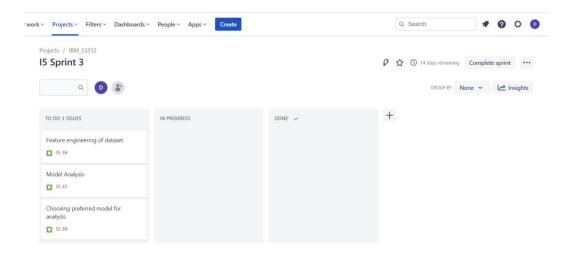
Sprint 1 Dashboard



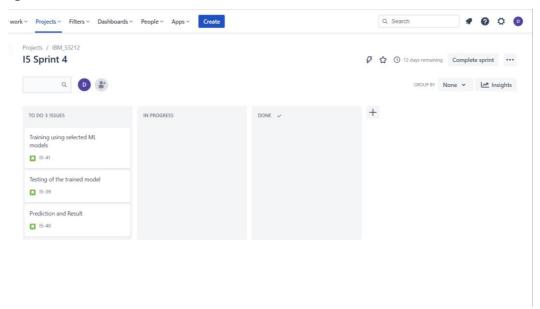
Sprint 2 Dashboard



Sprint 3 Dashboard



Sprint 4 Dashboard



7. Coding & solutioning

ML Models

Naive Bayes Model

In Bayes theorem, given a Hypothesis H and Evidence E, it states that the relation between the probability of Hypothesis P(H) before getting Evidence and

probability of hypothesis after getting Evidence $P(H|E) P(H \mid E) = [P(E \mid H) / P(E)] P(H)$

When we apply Bayes Theorem to our data it represents as follows.

- P(H) is the prior probability of a patient's length of stay (LOS).
- P(E) is the probability of a feature variable.
- P(E|H) is the probability of a patient's LOS given that the features are true. P(H|E) is the probability of the features given that patient's LOS is true.

Model is trained using Gaussian Naïve Bayes classifier, partitioned train data is fed to the model in array format then the trained model is validated using validation data.

This model gives an accuracy score of 34.55% after validating.

2) XGBoost Model

Boosting is a sequential technique that works on the principle of an ensemble. At any instant T, the model outcomes are weighed based on the outcomes of the previous instant (T -1). It combines the set of weak learners and improves prediction accuracy. Tree ensemble is a set of classification and regression trees. Trees are grown one after another, and they try to reduce the misclassification rate. The final prediction score of the model is calculated by summing up each and individual score.

Before feeding train data to the XGB Classifier model, booster parameters must be tuned. Tunning the model can prevent overfitting and can yield higher accuracy. In this XGBoost model, we have used the following parameters for tunning,

- learning_rate = 0.1 step size shrinkage used to prevent overfitting. After each boosting step, we can directly get the weights of new features, and eta shrinks the feature weights to make the boosting process more conservative.
- max_depth = 4 Maximum depth of the tree. This value describes the complexity of the model. Increasing its value results in overfitting.
- n_estimators = 800 Number of gradient boosting trees or rounds. Each new
 - tree attempts to model and correct for the errors made by the sequence of

- previous trees. Increasing the number of trees can yield higher accuracy but the model reaches a point of diminishing returns quickly.
- objective = 'multi:softmax' this parameter sets XGBoost to do multiclass classification using the softmax objective because the target variable has 11 Levels.
- reg_alpha = 0.5 L1 regularization term on weights. Increasing this value will make the model more conservative.
- reg_lambda = 1.5 L2 regularization term on weights and is smoother than L1 regularization. Increasing this value will model more conservative.
- min_child_weight = 2 Minimum sum of instance weight needed in a child.

Once the model was trained and validated, it yields an accuracy score of 43.04%. This model nearly took 25 minutes to get trained but when compared to the Naïve Bayes model it gave an 8.5% improvement.

3) Neural Network Model

Neural Networks are built of simple elements called neurons, which take in a real value, multiply it by weight, and run it through a non-linear activation function. The process records one at a time and learns by comparing their classification of the record with the known actual classification of the record. The errors from the initial classification of the first record are fed back into the network and used to modify the network's algorithm for further iterations. In this neural network model, there are **six** dense layers, the final layer is an output layer with an activation function "**SoftMax**". SoftMax is used here because each patient must be classified in one of the 11 levels in the Stay variable.

In this model, increasing the number of neurons from each layer to the other layer, will increase the hypothetical space of the model and try to learn more patterns from the data. There are a total of **442,571** trainable parameters. Every layer is activated using "**relu**" activation function because it overcomes the vanishing gradient problem, allowing models to learn faster and perform better.

Finally, evaluating the model with a test set yields an accuracy score of **41.79%**.

Neural Networks supposedly performs better than any other models. But because of the smaller dataset, it was not able to learn more accurately than the XGBoost model. It nearly took 20 minutes to train the model.

In the Naive Bayes model, patients are more likely to be misclassified. This model is biased towards the duration of 21-30 days, it has classified 72,206 patients for this level.

Whereas the other two models XGBoost and Neural Networks are predicting mostly similar Length of Stay for the patient

Examining these predictions, many of the patients are staying in the hospital for 21-30 days and very few people are staying for 61-70 days. As far as the distribution of Length of Stay is concerned, 13% of the patients are discharged from the hospital within 20 days and 1% of the overall patients are staying in the hospital for more than 60 days.

9) Results

9.1 Performance metrics

Finally, evaluating the model with a test set yields an accuracy score of **42.05%**. Neural Networks supposedly performs better than any other models. But because of the smaller dataset, it was not able to learn more accurately than the XGBoost model.

In the Naïve Bayes model, patients are more likely to be misclassified. This model is biased towards the duration of 21-30 days, it has classified 72,206 patients for this level

| Length of Stay | Predicted Observations from Naïve Bayes | Predicted Observations from XGBoost | Predicted Observations from Neural Network |
|-----------------------|--|--|--|
| 0-10 Days | 2598 | 4373 | 4517 |
| 11-20 Days | 26827 | 39337 | 35982 |
| 21-30 Days | 72206 | 58261 | 61911 |
| 31-40 Days | 15639 | 12100 | 8678 |
| 41-50 Days | 469 | 61 | 26 |
| 51-60 Days | 13651 | 19217 | 21709 |
| 61-70 Days | 92 | 16 | 1 |
| 71-80 Days | 955 | 302 | 248 |
| 81-90 Days | 296 | 1099 | 1165 |
| 91-100 Days | 2 | 78 | 21 |
| More than 100 Days | 4322 | 2213 | 2799 |

Whereas the other two models XGBoost and Neural Networks are predicting mostly similar Length of Stay for the patient, we can see this similarity for the first five cases. In we can see that the observations classified by both these models are marginally similar.

| case_ id | Length of Stay predicted | Length of Stay predicted | Length of Stay predicted |
|-------------|--------------------------------|--------------------------------|--------------------------------|
| | from Naïve Bayes | from XGBoost | from Neural Networks |
| 3184 39 | 21-30 | 0-10 | 0-10 |
| 3184 40 | 51-60 | 51-60 | 51-60 |
| 3184 41 | 21-30 | 21-30 | 21-30 |
| 3184 42 | 21-30 | 21-30 | 21-30 |
| 3184 43 | 31-40 | 51-60 | 51-60 |

Examining these predictions, many of the patients are staying in the hospital for 21-30 days and very few people are staying for 61-70 days. As far as the distribution of Length of Stay is concerned, 13% of the patients are discharged from the hospital within 20 days and 1% of the overall patients are staying in the hospital for more than 60 days.

10) Advantages:

11) Conclusion

In this project, different variables were analyzed that correlate with Length of Stay by using patient-level and hospital-level data.

By predicting a patient's length of stay at the time of admission helps hospitals to allocate resources more efficiently and manage their patients more effectively. Identifying factors that associate with LOS to predict and manage the number of days patients stay, could help hospitals in managing resources and in the development of new treatment plans. Effective use of hospital resources and reducing the length of stay can reduce overall national medical expenses.

12) Future insights

- Smart Staffing & Personnel Management: having a large volume of quality data helps health care professionals in allocating resources efficiently. Healthcare professionals can analyze the outcomes of checkups among individuals in various demographic groups and determine what factors prevent individuals from seeking treatment.
- Advanced Risk & Disease Management: Healthcare institutions can offer accurate, preventive care. Effectively decreasing hospital admissions by digging into insights such as drug type, conditions, and the duration of patient visits, among many others.
- Real-time Alerting: Clinical Decision Support (CDS): applications in hospitals analyzes patient evidence on the spot, delivering recommendations to health professionals when they make prescriptive choices. However, to prevent unnecessary in-house procedures, physicians prefer people to stay away from hospitals

• Enhancing Patient Engagement: Every step they take, heart rates, sleeping habits, can be tracked for potential patients (who use smart wearables). All this information can be correlated with other trackable data to identify potential health risks.

Appendix:

Code:

Feature engineering:

```
def get countid enocde(train, test, cols, name):
 temp = train.groupby(cols)['case_id'].count().reset_index().rename(columns =
{'case_id': name}) temp2 =
 test.groupby(cols)['case id'].count().reset index().rename(columns =
{'case_id': name}) train = pd.merge(train, temp, how='left',
 on= cols) test = pd.merge(test,temp2, how='left', on= cols)
 train[name] = train[name].astvpe('float') test[name] =
 test[name].astype('float')
 train[name].fillna(np.median(temp[name]), inplace = True)
 test[name].fillna(np.median(temp2[name]), inplace =
 True) return train, test
train, test = get_countid_enocde(train, test, ['patientid'], name = 'count_id_patient')
train, test = get_countid_enocde(train, test,
                     ['patientid', 'Hospital_region_code'], name =
'count_id_patient_hospitalCode') train, test
= get_countid_enocde(train, test,
                    ['patientid', 'Ward_Facility_Code'], name =
'count_id_patient_wardfacilityCode')
# Droping duplicate columns test1 = test.drop(['Stay', 'patientid',
'Hospital_region_code', 'Ward_Facility_Code'], axis =1) train1 =
train.drop(['case_id', 'patientid', 'Hospital_region_code', 'Ward_Facility_Code'],
axis = 1)
```

```
# Splitting train data for Naive Bayes and XGBoost

X1 = train1.drop('Stay', axis =1) y1 = train1['Stay']

from sklearn.model_selection import train_test_split

X_train, X_test, y_train, y_test = train_test_split(X1, y1, test_size =0.20, random_state =100)
```

Models Naïve bayes Model

```
from sklearn.naive_bayes import GaussianNB
target = y_train.values features =
X train.values classifier nb = GaussianNB()
model_nb = classifier_nb.fit(features, target)
prediction_nb = model_nb.predict(X_test) from
sklearn.metrics import accuracy_score acc_score_nb
= accuracy_score(prediction_nb,y_test)
print("Acurracy:", acc_score_nb*100) XGBoost
model
import xgboost classifier_xgb = xgboost.XGBClassifier(max_depth=4,
learning_rate=0.1, n_estimators=800, objective='multi:softmax', reg_alpha=0.5,
reg_lambda=1.5, booster='gbtree', n_jobs=4, min_child_weight=2, base_score=
0.75) model_xgb = classifier_xgb.fit(X_train,
y_train)
prediction_xgb = model_xgb.predict(X_test)
acc_score_xgb = accuracy_score(prediction_xgb,y_test)
print("Accuracy:", acc_score_xgb*100)
```

Neural Network

```
X = train.drop('Stay', axis =1)
y = train['Stay']
print(X.columns) z =
```

```
test.drop('Stay', axis = 1)
print(z.columns)
# Data Scaling
from sklearn import preprocessing
X_{scale} = preprocessing.scale(X)
X_scale.shape
X_train, X_test, y_train, y_test = train_test_split(X_scale, y, test_size =0.20,
random_state = 100)
import keras from keras.models
import Sequential from keras.layers
import Dense import tensorflow as tf
from keras.utils import to_categorical
#Sparse Matrix a =
to_categorical(y_train) b
= to_categorical(y_test)
model = Sequential() model.add(Dense(64, activation='relu',
input_shape = (254750, 20))) model.add(Dense(128,
activation='relu')) model.add(Dense(256, activation='relu'))
model.add(Dense(512, activation='relu')) model.add(Dense(512,
activation='relu')) model.add(Dense(11, activation='softmax'))
model.compile(optimizer= 'SGD',
        loss='categorical_crossentropy',
        metrics=['accuracy'])
callbacks = [tf.keras.callbacks.TensorBoard("logs_keras")]
model.fit(X_train, a, epochs=20, callbacks=callbacks, validation_split = 0.2)
GitHub link: https://github.com/Arunkumar9221/IBM-Project-41960-
```

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