SARANG PATIL

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Project Manager

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CAREER OBJECTIVE

With a rich background spanning over six years in project management, focusing on ERP and Digital Transformation Projects such as Marketplace development, supply chain management, DMS, SFA software development, and Oracle Implementation, I am keen to refine my business skills and propel my trajectory in project management. My ultimate objective is to maximize the value I contribute to my organization. I am also eager to partner with seasoned professionals, embrace greater responsibilities in my present role, and steadily transition into a project manager position.

PROFESSIONAL EXPERIENCE

November 2023–Present | Advait Techserve India Pvt Ltd (Cennox US)

Project Manager.

- Led end-to-end implementation projects for Oracle ERP solutions, managing project scope, timelines, and budgets effectively for US and UK Clients.
- Collaborated with key stakeholders to gather and analyse business requirements, ensuring alignment with Oracle best practices.
- Oversaw the configuration, customization, and integration of Oracle applications to meet specific business needs.
- Developed and maintained project plans, ensuring milestones were achieved and risks were proactively identified and addressed.
- Conducted regular status meetings with project teams and stakeholders to communicate project progress and resolve any issues.
- Implemented change management strategies to ensure smooth adoption of Oracle solutions across the organization.
- Worked closely with technical teams to troubleshoot and resolve any system issues, ensuring high system reliability

January 2021– Oct-23 | Ivy Mobility IT Solution PVT LTD

Associate Project Manager.

- Over the course of two years and eleven months, I undertook the role of Associate Project Manager in various projects.
- I managed and implemented projects for clients such as Nestle India, Bausch and Lomb, Group Bimbo, McCain, P&G, and Friesland Campina. I successfully executed projects in India, Vietnam, Mexico, and Ivory Coast.

EDUCATION

PGDM- IT Project Management
Welingkar Institute of Management, Mumbai – Appeared

Bachelor of Engineering – Information Technology
(GPA: 6.8/10.0)
SDITS, Khandwa, M. P.

RELEVANT KILLS

- Project Management
- Project Planning & Scheduling
- Scrum Master
- Project Coordinator
- Project Implementation
- Stakeholder Management
- Project Weekly Reporting
- User Acceptance Testing
- QA Test Cases Review
- Resource Management
- User Onboarding

- Developing a comprehensive project schedule for each new project, based on the agreed-upon statement of work with the client.
- Creating weekly progress reports to ensure the team and the business were meeting the established milestones with the client.
- Formulating a production timeline for clients, allowing them to anticipate project review, feedback, and approval timelines.
- Conducting daily calls with internal teams, the Project Manager, and the client to provide real-time updates on availability and to promptly address any discrepancies to meet customer deadlines.
- Monitoring and managing additional customization requests (CRs) from clients, assigning estimates as required.
- Taking charge of analysing and investigating the root causes of support issues, providing resolutions, and escalating issues when necessary.
- Collaborating with clients to convey insights aimed at advancing shared organizational goals and ensuring on-time task completion.
- Assisted the Product Manager with sprint planning, backlog management, sprint reviews, and sprint retrospectives.
- Managed and supported audit and compliance-related tasks and processes.

Aug 2018–Dec 2020 | DigitalEdu IT Solution Pvt. Ltd.

Project Coordinator

- Adapted project plans to accommodate shifting targets, changes in staffing, and evolving operational requirements.
- Organized project meetings, Scrum calls, and ensured that relevant stakeholders were informed about tasks, objectives, and project timelines.
- Collaborated in the testing and validation of new product offerings prior to their release, aiding the development team in identifying and addressing bugs.
- Engaged in the complete software lifecycle, spanning design, development, testing phases, project planning, tracking, deliverables, and sprint ceremonies.
- Generated support documentation that empowered users to enhance their skills, utilize system features effectively, and independently resolve queries without relying on support intervention.
- Collaborated with the software development team to address reported errors and bugs in newly released software, contributing to the deployment of release fixes.
- Regularly produced Cloud-Based and Educational ERP reports, providing daily updates to customers and senior leadership on project progress and obstacles.

- Agile Project Management
- Sprint Backlog, Sprint Planning
- Scrum Call
- Matching & Mapping Session
- Escalation Management
- Delivery Management
- Audit and Compliance
- Business Analyst

TOOLS USED

- JIRA
- Kanban Board
- Trello
- Microsoft Project Management
- MS Office Suite
- Gannt Chart
- Lucid Chart
- Mock flow

CERTIFICATE

- PMP – In Progress (35 Hrs Training Done, Target to complete certification by April-24)
- CAMP- Simpilearn.com

TECH. KNOWLADGE

- PHP
- MySQL
- Angular
- Java Script
- HTML
- CSS
- Bootstrap

July 2017–July 2018 | DigitalEdu IT Solution Pvt. Ltd.
Business Analyst
- Comprehended and evaluated client requirements, translating them into functional solutions.
- Demonstrated proactivity by anticipating potential issues and actively seeking opportunities for continuous service enhancement.
- Acquainted myself with applications and business processes, as well as the production environment.
- Managed system configuration and maintenance, providing product support for applications, guiding users, and overseeing system functionality.
- Sustained comprehensive knowledge of process details, resolving transaction issues and effecting corrections when necessary.
- Analysed both internal and external client concerns, devising effective resolutions for a variety of issues.
- Engaged with stakeholders to address tickets related to user requests and incidents, ensuring timely resolution within SLA guidelines. Processed information to address inquiries, concerns, and queries about products and services.
- Monitored operational systems and executed troubleshooting commands to resolve technical glitches.

I hereby declare that all statements made in this application are True, complete, and correct to the best of my knowledge and belief.

Sarang Patil
Badlapur(E), Mumbai 421503

PERSONAL DETAILS

- *DOB*: 10-Oct-1994
- *Gender:* Male
- *Marital Status:* Married
- *Language Know*: English, Hindi & Marathi
- *Add*: F-702, Shubh Nisarg, Near Mohan Palm, Shirgaon, Badlapur East 421503