

Certificate of Completion

This is to certify that

Pajjuri Saranya Durga

has successfully completed

Virtual Internship Program

- Welcome to ServiceNow
- Welcome to ServiceNow
Micro Certification
- Introduction to Agentic AI
- ServiceNow Administration
Fundamentals
- Introduction to Flows
- Automated Test Framework (ATF)
Essentials
- Get Started with Reports
- Certified System Administrator
(CSA) Exam Preparation



Jayney Howson

SVP, Global Learning & Development
ServiceNow



Dr. Chandrasekhar Buddha

Chief Coordinating Officer, AICTE
Ministry Of Education



Amarendar Katkam

Founder & CEO
SmartBridge



Issued on: October 10, 2025
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