SARATH P

Full - Stack Developer

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Summary

Dedicated and motivated professional with a background in Business Process Services (BPS) now transitioning to a dynamic career as a Developer. Adept at problem-solving, analytical thinking, and strong attention to detail cultivated during years of experience in BPS roles. Eager to contribute coding skills, adaptability, and passion for technology to create efficient and innovative solutions that drive business success. Committed to continuous learning and growth in the field, and excited to embark on this career change and bring a fresh perspective to the development team.

Skills

HTML · CSS · React JS · JavaScript · JQuery · EJS · BootStrap · Grid & FlexBox · Express JS · Node JS · PostGreSQL · Git & Git Hub · REST API's

Experience

Accenture
Chennai, IN
Process Associate
2021 - 2022

Chargeback Analyst

- Investigating disputed credit and debit card transactions taking suitable actions to resolve disputes & frauds, processing refunds, chargebacks, and representments, researching credit and debit card transactions to determine if purchases occurred.
- Examine disputed credit & debit card transactions under MasterCard and Federal Bank guidelines
- Performed quality assurance checks on previously investigated items to assess compliance with state and federal regulations

Tata Consultancy Services
Chennai, IN
Senior Associate
2022 - Present

Chargeback Analyst

- Experienced in both issuer and Acquirer side disputes & frauds
- Preparing a reconciliation report to balance the financials and match them with the bank's GL and ledger accounts.
- Collaborated and worked with 30+ networks such as Visa, MasterCard, Discover, and Euro to resolve the dispute.

Education

University of Madras
Chennai, IN
MSc Information Technology (IT)
2023 - Present

DG Vaishnav College
Chennai, IN
B.com (CS)
2017 - 2020

Projects

Keeper APP
Chennai
2024

Mini Version of Google Notes (To-Do List)
- Keeps track of all the notes that are added to it, and has functionalities like delete, edit, and strike off a note if it is completed.
- Stack used - HTML, CSS, REACT, JAVASCRIPT.

Secrets APP
Chennai
2024

Post and retrieve anonymous secrets using REST APIs.
- Hands-on experience in server-side coding, such as working with RESTful APIs and databases.
- Stack Used - HTML, CSS, JAVASCRIPT, NODE, EXPRESS, POSTGRESQL.
- Built with the help of stack over flow and other online resources

Certification

Full-Stack Web Developer - Udemy

Professional Back-End Development - IBM CourseEra

Python & Django - FITA academy