

**BUS A**

# Central Mindanao University

College of Information Sciences and Computing  
Musuan, Bukidnon

## LEARNING JOURNAL

Cagayan de Oro and Cebu

March 18-24, 2024

Name of Participant :

---

Contact Number:

---

Tour Managed by: World of Adventures Travel and Tours (WATT)

*Tour Managed by: World of Adventures Travel and Tours (WATT)*

Date: \_\_\_\_\_

Facilitator: \_\_\_\_\_

Name of Company: \_\_\_\_\_

## **DICT Region 10**

The Department of Information and Communications Technology (DICT) shall be the primary policy, planning, coordinating, implementing, and administrative entity of the Executive Branch of the government that will plan, develop, and promote the national ICT development agenda. (RA 10844)

### **VISION**

“An innovative, safe and happy nation that thrives through and is enabled by information and communications technology.” DICT aspires for the Philippines to develop and flourish through innovation and constant development of ICT in the pursuit of a progressive, safe, secured, contented and happy Filipino nation.

### **MISSION**

Provide every Filipino access to vital ICT infrastructure and services. Ensure sustainable growth of Philippine ICT-enabled industries resulting to creation of more jobs. Establish a One-digitized government, one nation. Support the administration in fully achieving its goals. Be the enabler, innovator, achiever and leader in pushing the country's development and transition towards a world-class digital economy.

Observations:

---

---

---

---

Learnings:

---

---

---

---

*Tour Managed by: World of Adventures Travel and Tours (WATT)*

Date: \_\_\_\_\_

Facilitator: \_\_\_\_\_

Name of Company:

## **SYNTACTICS, INC.**

Syntactics, Inc., has been providing quality business and IT outsourcing services for over 22 years now and has served numerous clients from Australia, United States, United Kingdom, New Zealand, The Netherlands and other parts of the globe.

Provide properly managed business and IT solutions for Small and Medium Enterprises, major corporations, schools, government offices, and companies seeking for white label services.

Syntactics, Inc. is your one-stop-shop offering a full range of IT solutions for every business looking to succeed in their online endeavors.

Syntactics Company Story. Started in March 2000 as a small company, first established by Ms. Stephanie Caragos and Mr. Wilfredo Kaamiño Jr., who are both graduates of the Bachelor of Science in Information Management at Xavier University, Ateneo de Cagayan.

At the beginning, the two put on multiple hats as they started out as the company's first developers, analysts, and project managers all at the same time. Due to the dedication and commitment of the founders and the first team members, the company quickly grew and became a corporation in 2005.

Observations:

---

---

---

---

Learnings:

---

---

---

---

Date: \_\_\_\_\_

Facilitator: \_\_\_\_\_

Name of Company:

### **DASH ENGINEERING PHILIPPINES INC.**

Over 25 years of existence, DASH works hand in hand with Mitsui E & S Engineering in providing quality services at competitive costs and creditable technology.

**Plant Engineering**, has been involved in several projects utilizing the full potential of manpower as well as software resources for plant engineering and design.

**Ship Building**, through the years the Shipbuilding Division has gained its reputation as the company's pride in the field of competitive ship engineering and design.

**Advanced Machinery**, integration of three engineering design specializations with highly-sophisticated engineering softwares both in 2D and 3D procedures.

DASH has established its identity as a trusted Engineering Design firm. With a promising performance, the company conducts businesses with international clientele in numerous countries across the globe.

Observations:

---

---

---

---

---

Learnings:

---

---

---

---

---

Date: \_\_\_\_\_

Facilitator: \_\_\_\_\_

Name of Company: \_\_\_\_\_

## **MANDAUE COMMAND CENTER**

Located at the very heart of Cebu, Mandaue is part of Metro Cebu and is currently the passageway of all vehicle traffic.

The Bantay Mandaue Command Center is an emergency and disaster response team. The employees of the company are naturally the eye of the city's traffic and accidents. Several cameras were set up in the streets of Mandaue to observe traffic.

The Command Center is also responsible for controlling the flow of traffic. An employee's mistake while on duty would cause a lot of damage in the streets. Thorough observation and alertness are needed in a tough job like this. Observing traffic rules and street rules, and following them would minimize the casualties or accidents that might happen. It would be best if people were aware that even the slightest violation of rules could lead to an accident that might cause permanent damage.

The technology they use require a lot of power and coordination. In relevance to Information Systems, information exchange and management are practiced

Observations:

---

---

---

---

---

Learnings:

---

---

---

---

---

*Tour Managed by: World of Adventures Travel and Tours (WATT)*

Date: \_\_\_\_\_

Facilitator: \_\_\_\_\_

Name of Company:

## **DNA MICRO SOFTWARE, INC.**

DNA Micro, Inc. is a technology services company that has been providing best-in-class technology projects for 23 years. What sets us apart is our collaborative and tailored approach to assisting clientele in crafting cost-effective technological solutions from inception to delivery and support. We rely on the right tools for the job, not a one-size-fits-all tech stack. We empower our employees to make sound, on-the-spot decisions and freely express worthwhile ideas in order to build value into every project.

Our company is a place to learn, create and prosper. We know it takes top-notch people to produce industry-leading work, which is why our team of designers, developers, project managers, writers and artists are always looking to improve through powerful research and development as well as continuous internal education. We treat teamwork as an art form and aim to create a thriving partner ecosystem. All our clients become a part of our team and we take on the challenges and celebrate the victories together.

DNA Micro is not merely fueled by profit. For years, our strong sense of social responsibility has become our impetus to give back to the community not only through monetary assistance, but also through volunteerism.

Observations:

---

---

---

---

Learnings:

---

---

---

---

*Tour Managed by: World of Adventures Travel and Tours (WATT)*

Date: \_\_\_\_\_

Facilitator: \_\_\_\_\_

Name of Company:

### **JP MORGAN CHASE & CO.**

JPMorgan Chase & Co. is an American multinational banking and financial services holding company headquartered in New York City. It is the largest bank in the United States, and the world's sixth largest bank by total assets, with total assets of US\$2.6 trillion. It is a major provider of financial services, and according to *Forbes* magazine is the world's third largest public company based on a composite ranking. The hedge fund unit of JPMorgan Chase is the second largest hedge fund in the United States.<sup>[5]</sup> The company was formed in 2000, when Chase Manhattan Corporation merged with J.P. Morgan & Co.

The J.P. Morgan brand, historically known as Morgan, is used by the investment banking, asset management, private banking, private wealth management, and treasury & securities services divisions. Fiduciary activity within private banking and private wealth management is done under the aegis of JPMorgan Chase Bank, N.A.—the actual trustee. The Chase brand is used for credit card services in the United States and Canada, the bank's retail banking activities in the United States, and commercial banking. The corporate headquarters is located at 270 Park Avenue in Midtown Manhattan, New York City. The retail and commercial bank is headquartered in Chase Tower, Chicago Loop, Chicago, Illinois, U.S.<sup>1</sup> JPMorgan Chase & Co. is considered to be a universal bank.

Observations:

---

---

---

---

Learnings:

---

---

---

---

---

Tour Managed by: World of Adventures Travel and Tours (WATT)

Date: \_\_\_\_\_

Facilitator: \_\_\_\_\_

Name of Company: \_\_\_\_\_

## **HOUSE OF I.T.**

At House of IT, the profound transformation of businesses and organizational functions and competencies matter to us. We answer to IT needs, provide technical support, and come up with IT solutions to address prevailing technological and security issues that could damage company assets.

Our comprehensive IT solutions are designed to provide competitive advantage and leverage business model transformations in this digital age. We drive business productivity and keep up with the rapid pace of change.

The purpose is to make businesses and organizations agile, innovative, and strategic in utilizing their IT resources. We have been delivering IT solutions to small, medium and large businesses for more than 15 years.

Our experience spans many industries including; Logistics, Finance, Hospitality, Retail, Medical, Manufacturing, Legal, BPO/IPO, Telco and Real Estate. We have FOA-certified Fiber Optic Technicians and a dedicated IT Strategy Team. We pride ourselves on maintaining strong business relationships with premium service providers as well as hardware & software suppliers.

### **Observations:**

---

---

---

---

---

### **Learnings:**

---

---

---

---

---



Date: \_\_\_\_\_

Facilitator: \_\_\_\_\_

Name of Company: \_\_\_\_\_

## TELEPERFORMANCE

Teleperformance is a leading provider of digitally integrated business services. We provide end-to-end service delivery including solution design, business optimization and transformation strategies, customer support and journey management, integration of back-office functions, and tech support. With more than four decades of deep, industry-specific expertise and service innovation, Teleperformance offers the market's most comprehensive service portfolio. We'll handle the day-to-day operations while you focus on growing your business. Teleperformance takes pride in being a trusted provider of omnichannel solutions for clients, while providing unmatched security outsourcing services. We constantly adapt to technology, monitor risks and threats, comply with international data privacy regulations, and seek new ways to protect company and customer data.

Observations:

---

---

---

---

---

---

---

---

Learnings:

---

---

---

---

---

---

---

---

Date: \_\_\_\_\_

Facilitator: \_\_\_\_\_

Name of Company:

## **GLOBE TELECOM**

Globe Telecom Inc (Globe Telecom) is a provider of integrated telecommunication services. The company offers wireless and fixed communication services. Globe Telecom offers regular postpaid plans, mobile data plans, prepaid promos, mobile internet, online shop, and broadband services. It provides various services under Globe Postpaid, Globe Prepaid, Touch Mobile (TM) and GCash brand names. The company offers communication services through a network of retailers, suppliers, distributors, and business partners. Globe Telecom also offers broadband services to household customers. The company serves a wide range of small and medium businesses, industries and commercial enterprises.

Observations:

---

---

---

---

---

---

---

---

Learnings:

---

---

---

---

---

---

---

---

Date: \_\_\_\_\_

Facilitator: \_\_\_\_\_

Name of Company:

## **PAGASA VISAYAS**

PAGASA, one of the attached agencies of the Department of Science and Technology (DOST) under its Scientific and Technical Services Institutes, is mandated to “provide protection against natural calamities and utilize scientific knowledge as an effective instrument to insure the safety, well being and economic security of all the people, and for the promotion of national progress.”

- Maintains a nationwide network pertaining to observation and forecasting of weather and flood and other conditions affecting national safety, welfare and economy;
- Undertake activities relative to observation, collection, assessment and processing of atmospheric and allied data for the benefit of agriculture, commerce and industry;
- Engage in studies of geophysical and astronomical phenomena essential to the safety and welfare of the people;
- Undertake researches on the structure, development and motion of typhoons and formulate measures for their moderation; and
- Maintain effective linkages with scientific organizations here and abroad and promote exchange of scientific information and cooperation among personnel engaged in atmospheric, geophysical, astronomical and space studies.

Observations:

---

---

---

---

---

Learnings:

---

---

---

---

---

*Tour Managed by: World of Adventures Travel and Tours (WATT)*