Quote: 2532096000274021043
BuildingPoint
12360 S. Industrial Drive East
Plainfield, IL 60585

Bill To	**Ship To**
Pala Group, Inc.	**Pala Group, Inc.**
Brian Riddle	**Brian Riddle**
16347 Old Hammond Hwy,	16347 Old Hammond Hwy,
Baton Rouge, LA, 70816	Baton Rouge, LA, 70816

Yearly Support & Preventative Maintenance Agreements

Our mission is to help you get maximum return on your investment. To help, we're pleased to offer this subscription-based suite of powerful support offerings.

- Software Upgrades—Access and download new product releases as soon as they become available. These releases introduce new features, fixes, and enhancements to existing capabilities.

- Maintenance Releases—Regularly scheduled releases, or service packs (SPs), with firmware for your hardware maintenance: provides product fixes and minor feature enhancements.

- Technical Support—Get a full array of support— email, telephone, online, and in the field.

- Toll-free Telephone Support—Our staff are available Monday- Thursday, 7:00 a.m. to 4:30 p.m & Friday 7:00 a.m. to 12:00 p.m.

- Service Support—Get an opportunity to become a "Priority Service Member". You will receive "priority" service on all hardware repairs. Some options even include "100% Discounted Service Rental"!

- Online submissions — Request a demo, support, service, or ask general questions, all at the convenience of your computer at www.BuildingPointPartners.com

- User Communication—Our LinkedIn page, Website, Support Knowledge Base and App are used for holding user discussions and posting other useful content. It serves the community of experienced product users and is moderated by BuildingPoint.

- Monthly Support Newsletter—This electronic publication provides our user community with the latest information on our products and services.

- Monthly Continuing Education Classes – Each monthly there will be a Trimble certified instructor lead training class focused on the latest Trimble releases at a reduced rate.

- Customer Portal - Gold, Silver and Bronze support plan customers also receive free access to the BuildingPoint Partners: Midwest & Gulf Coast customer portal, which provides complete records of all customer BP hardware, software, support and services cases.

SUPPORT PACKAGE	BRONZE	SILVER	GOLD
Expedited Service	3rd Priority	2nd Priority	1st Priority
Phone/Email Support	✓ Unlimited	✓ Unlimited	✓ Unlimited
Free Service Ground Shipping (Return Only, Customer Pays Expedited Costs)		✓	✓
Discount on Service Parts and Labor		✓ 10% Discount	✓ 10% Discount
Discount on Monthly Education Classes		✓ 50% Discount	✓ 100% Discount
Discount on Service Rental		✓ 50 % Discount	✓ 100% Discount

ROBOTIC TOTAL STATIONS OFFERINGS

SUPPORT PACKAGE	BRONZE	SILVER	GOLD
Included Clean & Calibration		✓ Up to $955 value	✓ Up to $955 value
Support Package Cost	RTS & RPT: $400 Ri: $400	RTS & RPT: $1,000 Ri: $700	RTS & RPT: $2,000 Ri: $1,400

GNSS OFFERINGS

SUPPORT PACKAGE	BRONZE	SILVER	GOLD
Support Package Cost	$400	$500	$1,500

3D SCANNING OFFERINGS

SUPPORT PACKAGE	BRONZE	SILVER	GOLD
Support Package Cost	X7: $700	X7: $1,200	X7: $2,000

Trimble.

Support & Preventative Maintenance Options

We will work with your company to create the package that works best for you! This agreement is made by and between BuildingPoint and ("Customer"). Any hardware/software not listed below will NOT be part of this agreement. If you believe you have other Trimble solutions not listed, please let us know.
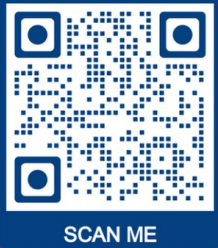
*Any support or service perks from agreement DO NOT carry over into the following year if unused.

Supported Hardware
T10: 01TT6B6X1037197
X7: 89803701

Non-Extendable Hardware
T10x: 01YTTA6X1234116 (Pricing Not Included)

T10x: 01YTTA6X1234116 (Pricing Not Included)
T10: 01TT6B6X1037197 (Discontinued)

Excluded Loaners
T10x: 01YTTA6X1234116 (Pricing Not Included)

T10x: 01YTTA6X1234116 (Pricing Not Included)
T10: 01TT6B6X1037197 (Discontinued)

Extended Software/Firmware SSM/Subscriptions
FieldLink - Scan Module, Annual Subscription: FL 01YTTA6X1234116
FieldLink - Advanced Module, Annual Subscription: FL 01YTTA6X1234116
FieldLink: FL 01YTTA6X1234116
FieldLink: FL 01TT6B6X1037197
FieldLink Office: TFL Office need key id
RealWorks Tank: 880666195277194263 - Realworks Tank

Excluded Software/Firmware

Non-Renewed Subscriptions
Cloud Engine: Design (ACTIVATION CODE: SP6X-Z7BY-SDEG-Q2QC-2VED-HTE6-ESTA KEY ID: 5106422): 2022-04-14
Connect: Business (Connect Business): 2022-03-31

Support & Preventative Maintenance Options

Software Options		Hardware (HW) Options	
Field Software/Firmware	Accept: {{(A):Recipient1:FS*}}	**Sensor HW Warranties**	Accept: {{(A):Recipient1:HW*}}
$ 4,768.25	Decline: {{(D):Recipient1:FS*}}	$ 3,565.49	Decline: {{(D):Recipient1:HW*}}
Office Software	Accept: {{(A):Recipient1:OS*}}	**Tablet HW Warranties**	Accept: {{(A):Recipient1:TW*}}
$ 15,604.65	Decline: {{(D):Recipient1:OS*}}	$ 0.00	Decline: {{(D):Recipient1:TW*}}

Support Plan Options

Bronze	Silver	Gold
$ 1,083.56	$ 1,857.53	$ 3,095.89
Select: {{(B):Recipient1:SO1*}}	Select: {{(S):Recipient1:SO1*}}	Select: {{(G):Recipient1:SO1*}}

Decline Support: {{(D):Recipient1:SO1*}}

Quote Valid Until: Dec 16, 2023   **Support/Warranty Expiration Date:** Oct 16, 2025

Customer Signature:
Customer Name:
Job Title:
Company:
PO# / Job#:

Field Division Support and Warranty Details
Terms and Conditions

Jill Husick
Account Manager — Warranty & Support
BuildingPoint Partners
P: 630-283-8874   Ext. 217
Need our support? Open a case now.