

Frequently Asked Questions (FAQ):

- How to request a ride?

The user must enter their full name, contact number, date of booking and the location. Then he/she can select a driver. After selecting the driver, the description of the driver is provided automatically. Then, the user can click the “book” button

- How to cancel a ride?

After the completion of the users booking or renting phase, we will request a call to confirm the booking or renting.

- Can I pay in cash?

Yes, in fact the only payment method is to pay in cash. The fare will be displayed during the booking or renting process. That same amount must be paid to the driver while the ride has been booked or when the vehicle has been rented.

- How can I become a driver for your company?

You can refer to the About section of the application to view the contact details of the HR and can contact the HR to check if there is a vacant post available for the post of driver.

- Why are the prices higher than normal?

We seek to provide our users with quality ride and try to keep them comfortable during our riding hours.

- How can I contact a driver?

The contact information of the driver is provided while selecting the driver during the booking or renting phase. In this way the user can contact the respective driver.