

Terms and Conditions for Mahakumbh Mela Packages.

Welcome to Kumbh Travels! We aim to make your Mahakumbh Mela experience unforgettable. Please read the following terms and conditions carefully before booking. By confirming your booking, you agree to these terms.

1. Package Inclusions

The package includes accommodations, meals(Breakfast and dinner only), and activities as per the itinerary.

Transportation services are provided based on the package details.

If the authority don't allow the vehicles then the transport will not be available in the mela ground.

Entry to specific attractions such as Nishad Raj Park is applicable only for groups of a minimum of two persons.

2. Arrival and Departure Timing

The 1N/2D package includes one night's stay and two days of activities.

Check-in begins at 12 AM, and check-out is by 12 PM on the next day.

Late arrivals (e.g., 12PM or later): Guests are still entitled to the activities planned for Day 2, but additional charges apply for any extended stay beyond the package duration.

3. Additional Nights or Extended Stays

Guests requesting to stay beyond the check-out time will be charged a nominal fee for an additional night.

Any such extension is subject to availability and must be coordinated with our team in advance.

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4. Transportation

Transportation services are shared unless specified as private in the package details.

Guests must be ready at the designated pick-up point as per the agreed timing. Delays may result in cancellation of the activity for that time slot without any refund.

5. Loss of Personal Belongings

Kumbh Travels is not responsible for any loss, theft, or damage to personal belongings during the trip.

Guests are advised to keep valuables secure at all times and report any issues immediately to our team.

6. Behavior and Conduct

Guests are expected to respect local customs, traditions, and religious practices at the Mahakumbh Mela.

Any disruptive or inappropriate behavior may lead to immediate termination of services without a refund.

7. Health and Safety

Guests are responsible for their own health and safety during the trip.

It is advisable to carry personal medication, a firstaid kit, and comfortable clothing suitable for weather conditions.

8. Cancellations and Refunds

Cancellation by Guests: Refund policies depend on the timing of the cancellation:

100% refund for cancellations made at least 14 days before the scheduled trip.

50% refund for cancellations made 7-13 days before the trip.

No refund for cancellations made less than 7 days before the trip.

Cancellation by the Agency: In case of unforeseen

circumstances (e.g., natural disasters, government restrictions), we will reschedule the trip or issue a partial refund.

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9. Liability Disclaimer

Kumbh Travels shall not be held liable for any injury, illness, accident, or unforeseen circumstances during the trip.

10. Special Terms for Mahakumbh Mela

Due to the high footfall during the Mahakumbh Mela, guests are advised to follow the guidance of our team to avoid getting lost or separated.

Guests must carry a copy of their booking confirmation and a valid ID at all times.

Itineraries may be subject to change based on crowd management measures or government directives.

11. Booking Confirmation

Bookings are confirmed only upon receipt of full payment.

Any modifications to the itinerary post-booking may incur additional charges and are subject to availability.

12. Force Majeure

Kumbh Travels is not responsible for cancellations or changes due to circumstances beyond our control, such as natural disasters, pandemics, or government-imposed restrictions.

13. Feedback and Complaints

Guests can share feedback or raise complaints during or after the trip by contacting our customer service team.

All complaints will be addressed promptly to ensure the best resolution.

By booking a Mahakumbh Mela package with Kumbh Travels, you acknowledge that you have read, understood, and agreed to these terms and conditions. For any questions or clarifications, feel free to contact us at 9316802278,6351168010.

Thank you for choosing us to make your Mahakumbh experience memorable!