**CV 4 – Cabin Crew**

**Name**: Emily Byrne  
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**Location**: Dublin, Ireland

**Professional Summary**

Friendly and professional Cabin Crew member with 5 years of experience ensuring passenger safety, delivering excellent service, and handling in-flight situations with calmness and confidence.

**Education**

**Diploma in Travel and Tourism**  
Griffith College Dublin | 2015 – 2017

**Experience**

**Cabin Crew Member**  
SkyJet Airlines, Dublin | Mar 2018 – Present

* Delivered safety demonstrations and first aid when needed
* Managed customer queries and complaints professionally
* Trained in emergency evacuation procedures

**Skills**

* Safety & emergency training
* Conflict resolution
* Multilingual: English, Spanish, French

**Certifications**

* Cabin Crew Attestation (EASA)
* First Aid and CPR Certified

**Autobiography:** Growing up, I was always intrigued by the energy of airports and the people from all over the world passing through. That fascination turned into a career as a flight attendant, where I’ve spent the past four years delivering exceptional in-flight service. I believe in creating a welcoming and safe environment for passengers by combining attentiveness, communication, and calm under pressure. My strength lies in connecting with people from diverse backgrounds and handling unexpected situations with grace. I look forward to continuing my journey with a reputable airline, contributing positively to every passenger’s travel experience.