

SARFRAZ NAWAZ UX/UI DESIGNER



4+ years of UX design practice and a decade of combined design experience.

To utilize my expertise in UX/UI design to create meaningful and impactful experiences for users through modern and innovative designs.

SKILLS

- Proficient in design thinking and user-centred design methodologies.
- Strong ability to conduct user research and analyse user feedback.
- Good skills in UX/UI design tools such as Sketch, Figma, Adobe Creative Suite, and etc.,
- Experience with **prototyping** tools such as InVision, Marvel, and etc.,
- Knowledge of HTML, CSS, JavaScript, Angular and etc., for front-end development.
- Ability to collaborate effectively with cross-functional teams.

Awards, Certificates & other Activities

PORTFOLIO

https://sarfraz-nawaz.github.io

MOB: +91 98438 80670

MAIL: sarfraznawaz.in@gmail.com

2/873A, Gopalakrishanan Nagar, TC Koot Road, Villupuram, TN - 605111,

India.

EDUCATION

2001 - 2006

Msc Computer Science & Technology University of madras, Chennai (5 years integrated course)

LEAD UX/UI DESIGNER

IBM iX, Bangalore (Feb 2020 - Present)

Full-time UX/UI Designer with minimal research tasks based on project support. As a UX Designer at IBM, I received valuable experience learning and working in-depth. I've primarily worked on client projects and have limited expertise with internal projects. I've worked on a range of digital apps, including phones, tablets, and websites. I have participated in multiple internal initiatives to encourage new employees and involve them in UX CoP, as well as more EDT workshops both online and physically.

DESIGN MANAGER

Twilight IT Solutions, Puducherry (May 2017 - Feb 2020)

Expertise as a **full stack designer** with a **hybrid approach** to front-end and CMS development. Managing and directing a team of 20 people while a few resources come and leave based on the project's strength. My responsibility is to manage the team by scheduling duties and resolving difficulties or suggestions as they arise. My full-time job involves handling dedicated 4 full-time customers who travel with me, as well as a few additional clients who come and go as needed. Complicated but I enjoyed learning how to manage pressure at work.

SENIOR DESIGNER

RJT Compuquest (Mar 2016 - mar 2017)

Managing responsibility of two designers and working together as a **full stack designer** and in a hands-on manner. The challenge is to collaborate with other location designers in developing design principles, standards, and best practices. Collaborating with clients and development teams, as well as participating in a few workshops. Hands-on work on **frontend technologies** such as Angular, Javascript, HTML, and SASS.

More experiences on LinkedIn

PROJECT 1

MSS (Managed Security Services)

Roles: UX/UI Designer, and Fronted Developer

I have been an individual contributor to a couple of projects during this year-long internal effort. Suggested alternative routes, recommended using IBM Carbon design systems, and worked with the research team following the UX tasks was completed. Recommended business proposals for marketing assets like logos, PPT's, Corporate Identity. Additionally, as an individual contributor to a project involved into UX Research, Design, and Frontend.

Case Study: X-Force Red <u>Basecamp</u>

PROJECT 2

FRITOLAY

Roles: UX/UI Designer, Research (Support)

Wonderful experiences, I worked both as a team and on my own for almost two years, contributing to a variety of tasks like research, wireframes, MVPs, prototypes, making journey, golden threads, overseeing design systems, and much more when needed. I also assisted in the creation of components like hybrid design systems for the Salesforce Lighting System and Human Interface Guidelines. For MVP Journeys, on iPad and iPhone devices worked more than 50+ journeys.

<u>Mobile Banking</u> Case Study:

PROJECT 3

EQUITAS BANK

Roles: Research, UX/UI Designer

Stressful and excellent learning experiences. It's a six-month initiative that falls under the banking domain. Overseeing the UX team and participating in its development from the beginning, including heuristic evaluations, market analyses, competitive analyses, information architecture, user interviews, card sorting wireframes, prototypes, A/B testing, and so on. Finish tasks early and gain great collaboration with IBM Chief Design Office experience.

Case Study: Mobile Banking Internet Banking Tab Banking

PROJECT 4

RIIO - T3 (NATIONAL GRID)

Roles: UX/UI Designer

Working with devs concurrently on each sprint is challenging. As I have limited coding knowledge, I can discover examples to convince the development team in a single call. I was in the solid of the activities, and the work needed to be delivered quickly, so the first thing I recognized was the template gathering that followed the components created for the Design System. After each sprint, I can go to the template, use the components, and add new components and use UX expertise solutions, if all team members approve them. Following the problem statement, submit solutions to the development team as soon as possible so that the work may continue and be completed within the same sprint.

Case Study: Web Portal