

ELYSIA MCCONNELL

PERSONAL PROFILE

Dedicated sales associate with 4+ years of experience in the sales environment. I have been recognised by my managers for providing accurate product knowledge and achieving sales targets.

AREAS OF EXPERTISE

Microsoft programmes.
Analytical and problem solving.
Cash handling and numerical skills.
Excellent time management.
Verbal and Writing skills.
SOCIAL MEDIA MANAGEMENT
A degree in English Literature
Creative Writing

CONTACT INFO

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Glasgow
G115RW
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WORK EXPERIENCE

TESCO

Sales Assistant | September 2021 - September 2022

Duties

- Handling cash
- Helping customers
- Stock Rotation and Replenishment.
- Putting away Deliveries
- Ensuring customers have a pleasant experience while in store.

Skills Gained

- People Skills
- Listening skills
- Customer Service skills

LLOYDS PHARMACY

Counter Assistant October 2019 - August 2021

Duties

- Stock rotation and stock replenishment
- Using the till and handling cash.
- Dealing with customer's needs.
- Ensuring customers get the best possible experience in store.
- Dealing with prescriptions and medications.
- Putting away deliveries.
- Answering the phone, taking messages.
- Creating spreadsheets and word documents.
- Making appointments

Skills Gained

- People skills.
- Listening skills
- Cash handling skills.
- Customer service skills.
- Communication skills.

ASDA

Customer assistant - October 2018 - June 2019

October 2018 to June 2019

Duties

- Ensuring the stock was replenished constantly.
- Stock rotation.
- Assisting and helping customers.
- Handling returns - online shopping, deliveries.
- Assisting in various other departments when needed.
- Serving at the tills.

Skills Gained

- Customer service skills.
- Cash handling skills
- People skills
- Communication skills

WORK EXPERIENCE

HAP SOLUTIONS GROUP

Bartender | JULY 2022- PRESENT

Duties

- Handling cash
- Helping customers
- Stock Rotation and Replenishment.
- Putting away Deliveries
- Ensuring customers have a pleasant experience while in store.

Skills Gained

- People Skills
- Listening skills
- Customer Service skills

WAITRESS

APRIL 2017 - JUNE 2018

Duties

- Stock rotation and stock replenishment
- Using the till and handling cash.
- Dealing with customer's needs.
- Ensuring customers get the best possible experience within the cafe.
- Answering the phone, taking messages.

Skills Gained

- People skills.
- Listening skills
- Cash handing skills.
- Customer service skills.
- Communication skills.

ACADEMIC HISTORY

UNIVERSITY OF GLASGOW

English Literature | September 2019 - September 2023

Masters of the Arts - English Literature

Undergoing my Dissertation Currently.

Writer and social media convenor for The TAB GLASGOW

Social Secretary for Glasgow University Literature Association (GULA)

WORK REFERENCES

Graham Craig

Email: 2042@uk.tesco.com

Frances Brandon

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