# Lucy Haywood

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#### **EDUCATION**

## **Leeds Beckett University**

Huddersfield

Broadcast Media Technologies (BSc)

Graduating July 2024

Predicted First Class Honours.

**Leeds City College** 

Leeds

A Level Qualifications

September 2017- June 2020

Awarded A, A, C, in Media Studies, Sociology and English Literature, respectively.

#### WORK EXPERIENCE

Matalan

Leeds

December 2022 - Current

General Sales Assistant

- Using my initiative and creative flair to style manneguins and main displays to appeal to our customer base and compete with other well-established brands in the city centre.
- Maintaining a good availability of stock, out posting where necessary to drive basket sales.
- Supporting the wider management team with daily duties.
- Gain vast amount of knowledge to aid customers
- Highly efficient on tills and cash handling.
- Keeping up to date with sales and offers to drive more profit
- Enforcing company policy when dealing with returns and customer complaints.

Nando's Leeds

Cashier

July 2018 - December 2022

- Delivered excellent customer service and ensured that every customer had the best dining experience.
- Ensured high food safety standards were met.
- Gain a vast knowledge of the menu to give excellent recommendations to customers depending on their taste.
- Upsell items from the menu to gain more profit.
- Help lead the team and delegate tasks to other colleagues to have quick table turnover.

**Monomyth Records** 

Leeds

Videographer & Editor

November 2022

- Using my creativity and extensive knowledge of visual and audio equipment, set up filming equipment to film musicians performing, offering visually pleasing videography.
- Used Premiere Pro to a high level to edit a film using footage that was filmed.
- Directed the musicians in order to gain the best shot.

#### Birkenshaw CE © Primary School

Bradford

Activity Support Worker

October 2017 - July 2018

- Passed an extensive DBS check.
- Upkeep strict safeguarding regulations
- Liaise with parents and teachers to provide the best enrichment activities for the children.
- Set an example of good behaviour for the children, which included being stern when needed but also encouraging their interests and talents.

#### SKILLS

### Skills:

- With my degree, I have produced numerous short films, TV shows, live streams, podcasts and music videos, in which I have directed, filmed and edited together.
- Competent at Microsoft Office and Adobe Creative Cloud.
- Extensive knowledge on various Social Media applications.

- Digital communication such as composing e-mails, content creation, copywriting and copy editing.
- Research, reporting and presentations.