



# Aman Agarwal

System Engineer

Tata Consultancy Services Limited

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## Employment History

### Senior Python Developer

TCS Research and Innovation Labs

**Project - Intelligent Onboarding Solution ( TCS iOB )**

Noida | July 2022 - Present

- Developed Minutes of Meeting ( MoM ) Generator
  - Involves in iOB virtual assistant development, deployment and support phases.
  - Contribution to SoP document creation from mht and video file.
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### Senior Python Developer

TCS Research and Innovation Labs

**Project - Artificial Intelligence for Contextual Master (SSA)**

Noida | Jun 2021 - June 2022

- Auto extraction of entity concepts
  - AI Recommendations to address imbalances in narrative
  - Compute 'Application Score Index' for each CM story
  - Document pre-processing script
  - Parallelization of pipeline execution
  - Clustering the CM stories based on pre-defined themes
  - Visualization of datasets using Fusion Charts
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### Python Developer

TCS Research and Innovation Labs

**Project - Semantics System and Knowledge Synthesis (SSA)**

Noida | May 2019 - May 2021

- Development of **chatbot framework** i.e. conversational dialogue system that uses concepts of **Knowledge Synthesis** for intra-enterprise use to provide knowledge assisted QA engine.
- Data Harvesting for Knowledge Synthesis Framework.
- Create various training console commands.

## Professional Summary

IT Professional with 3.5 years of experience in full software development life cycle, chat bot development and delivery of next-generation applications and customizable solutions.

I am seeking a company where I can use my experience and education to help the company meet and surpass its goals and I can improve my skills and will learn new technologies.

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## Get in touch!

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## Specializations

- Python
  - Flask
  - Django
  - OOPS
  - ORM Experience
  - SQL
  - SQLAlchemy
  - PostgreSQL
  - Knowledge Synthesis
  - Git
  - Pandas
  - Fast API
  - REST API
  - Redis
  - AWS
  - JAVA
  - Linux
  - Chatbot Frameworks  
(Google Dialogflow,  
Knadia - TCS Internal)
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## Academic Attainment

**Bachelor of Technology,  
(Computer Science & Engineering)  
KIET Group of Institutions, AKTU  
2014 - 2018**

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- Developed components like **Data Housekeeping** for chatbot, **dialogue driven through Knowledge Graph**.
  - Implemented **Data Ingestion in Knowledge Graph** using Audit Logs , File upload, APIs, etc.
  - Developed **Bot Driven Dialogue** for various entity types of Knowledge Graph to resolve inconsistency among instances.
  - Involved in various PoCs of clients like McKinsey, DGFT (GoI), LandMark Group,etc.
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## Release Engineer

**TCS Research and Innovation Labs**

**Project - Semantics System and Knowledge Synthesis (SSA)**

Noida | Sept 2018 - Apr 2019

- Developed **shell scripts and Python programs** for automation
  - Manage **source code control system** and maintain documentation.
  - Resolve **software issues** and develop an efficient deployment process.
  - Support globally distributed teams.
  - Maintain complete **IP Safe** activity for the product.
  - Communicate releases related activities to all the stakeholders.
  - Deployment and management was done for production environment of various clients like Landmark Group, McKinsey, MTN Group, Cainz, DGFT(GoI),etc. and TCS internal production environment.
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## Awards & Certifications

- Received **ON THE SPOT AWARD** from **TCS HR Digitization Unit** for supporting throughout all releases.
  - Received **Technical Excellence Award** from **TCS MEA R&I** for providing technical assistance during various events displaying **KNADIA** chatbot framework.
  - Received **ON THE SPOT AWARD** from **TCS R&I** for successful completion of IP Safe for TCS internal chatbot framework.
  - **Microsoft Certified Azure Fundamentals Certification**
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