

TITLE : MARKETING CAMPAIGN EFFECTIVENESS

TEAM NO : 28

TEAM : SAROSHMI B (211701047)

SHARON STEVE J (211701050)

ABSTRACT

Marketing Campaign Effectiveness analyzes customer data to uncover insights that drive marketing effectiveness and enhance customer segmentation strategies. The dataset includes demographic information, purchase behavior, and promotional engagement, providing a rich basis for evaluating customer preferences and responses to marketing efforts over time. Key objectives include examining the correlation between customer attributes (such as age, income, and household composition) and spending patterns across various product categories, including wines, meats, and luxury goods. By analyzing these trends, the project seeks to identify high-value customer segments and understand their unique purchasing behaviors.

Another focal area is the assessment of promotional campaign success. Using customer responses to five previous campaigns, along with engagement metrics like purchase frequency and recency, this project will evaluate which campaigns were most effective and why. Additionally, analyzing channel-specific data—such as web, catalog, and in-store purchases—will help determine optimal platforms for customer outreach.

Machine learning techniques will be applied to build predictive models for campaign responsiveness, aiming to improve targeting strategies. Ultimately, this analysis will generate actionable insights, allowing the marketing team to personalize campaigns, optimize resource allocation, and boost customer retention, satisfaction, and lifetime value. This solution is designed to empower marketing teams with actionable intelligence, aligning offers with customer preferences to enhance satisfaction and drive sustained revenue growth.

Dataset Link :

<https://www.kaggle.com/datasets/ahsan81/superstore-marketing-campaign-dataset>